

WHERE CAN I SEND DOCUMENTS OR VERIFICATION INFORMATION?

TYPE OF DOCUMENT	SEND TO	MAILING ADDRESS	FAX NUMBER
All new paper applications for Subsidized (assistance with paying) health coverage, including Health Connector (ConnectorCare plans and those seeking premium tax credits), MassHealth, or HSN coverage	MassHealth	Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780	Fax #: 857-323-8300
All new paper applications for unsubsidized (no assistance with paying) health insurance through the Health Connector	Health Connector	Health Connector 133 Portland Street, 1st Floor Boston, MA 02114-1707	Fax #: 877-623-2155
<ul style="list-style-type: none"> • MassHealth long-term care applications • Supplement A + Buy-In applications 	MassHealth	Central Processing Unit P.O. Box 290794 Charlestown, MA 02129	Fax #: 617-887-8799
<ul style="list-style-type: none"> • Identity Proofing Documents (IDP) 	Health Connector	Health Connector 133 Portland Street Boston, MA 02114-1707	Fax #: 617-887-8745
<ul style="list-style-type: none"> • Verification Documents • CDF, NDF, PSI, ARD 	MassHealth	Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780	Fax #: 857-323-8300

TIPS:

- ALWAYS use the designated barcoded **Health Coverage Mail/Fax Cover Sheet**
- When faxing information, **DO NOT** bundle information.
- **REMINDER:** Fax CDF, NDF, PSI, or ARD with the application, not separately (unless the application has already been submitted)
- If IDP documents were sent several weeks ago and consumers believe the documents have not been processed to date, assisters can resubmit them to the Health Connector.
- ENSURE that faxed documents are readable and lightened (if necessary).
- If you are not sure where to fax or mail documents, contact the MassHealth Customer Services Center at 1-800-841-2900.