



Helping veterans get the benefits they earned

Who we are looking for: Are you a veteran living in Massachusetts or the surviving spouse or child of a Massachusetts veteran? Is your child a veteran living in Massachusetts and are you dependent on them for financial support?

If so, you could be eligible for:

Help with medical expenses: Is your income lower than, or close to, \$2023 a month as an individual or \$2743 as a couple? Do you have less than \$5,000 in the bank or \$9,800 in bank accounts as a couple? You **may** be eligible for assistance for your medical insurance and expenses.

Cash assistance: Are you unemployed or underemployed? Is your income lower than \$1471 a month as an individual or \$1722 as a married couple and your assets are lower than \$5,000 as an individual or \$9,800 as a married couple? You may be eligible for cash assistance.

Are you over the age of 65 or disabled and on a fixed income? If your income is less than \$1800 as an individual or \$2380 as a married couple and your assets are below \$5,000 or \$9,800 respectively, you could be eligible for cash assistance, as well as assistance for medical insurance and expenses.

Contact your city or town's veteran service officer – every town has one!- and see if you qualify, or go to mass.gov/veterans for more information

Let DVS know [your concerns](#) about your local VSO or the Commonwealth's veterans' program (617 210-5480) or at vsocomment@gmail.com

Veterans' Bill of Rights

M.G.L. ch. 115 and 108 CMR (Code of Massachusetts Regulations)

You have a right to:

- **File a written application for veterans' benefits at any time. You can insist upon this right, even if told that you are not eligible. 108 CMR 4:02 (1)**
- Receive assistance from your local veterans' agent in completing your application (M.G.L. ch. 115, s. 3)
- Receive a full explanation of the services and benefits available under M.G.L. ch. 115, as well as other available benefits
- **Receive a written notice and explanation of the approval or denial of your application for benefits (108 CMR 8.02)**
- **Be treated with dignity and respect and to receive accurate, courteous, and timely service**
- **Appeal and request a hearing if you disagree with any action taken in your case [108 CMR 8.07(1)]**
- Expect confidentiality; personal information will not be collected or used except for the purpose of determining your eligibility for benefits (M.G.L. ch. 40, s.51)
- Receive fair and equal treatment without regard to sex, race, religion, handicap, ethnicity, or national origin (M.G.L. ch. 151B, s.3)
- Preference in public employment (M.G.L. ch.31, s.12, 26, 28 and ch. 41, s.112.)

For additional information on your rights, speak to your [local VSO](#), or call the Massachusetts Department of Veterans' Services (617-210-5480).

