

PPER Email 2015-5: Important Social Security Administration (SSA) Confidentiality Reminder (Re-Issued 1/30/2015)

In order to receive information from SSA, the Department is subject to strict security requirements and privacy laws. DTA staff are reminded that they must not release any SSA match information to clients, even information pertaining to the client.

For data that is received from the SSA through either the State Verification and Exchange System (SVES) or Enumeration Verification System (EVS) batch that is discrepant with the information on BEACON, an SSA Verification Notice is automatically generated to the client, requesting that the information in question be verified.

Important: Case managers must not provide to clients the information received through the SSA match.