

## Key Online Resources for TAFDC Advocates

Below are links to key online resources related to TAFDC, organized by topic, as covered during the December 2023 Basic Benefits Training.

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### Advocacy Guide

- TAFDC Advocacy Guide: An Advocate's Guide to the Massachusetts Welfare Rules for Families (updated for 2023)  
<https://www.masslegalservices.org/TAFDCAdvocacyGuide>
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### Department of Transitional Assistance (DTA) contact information and program rules

- DTA Regulations  
<https://www.mass.gov/lists/departement-of-transitional-assistance-regulations>
  - DTA Online Guide (policy and procedures)  
[https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/userguide\\_t est.htm](https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/userguide_t est.htm)
  - DTA office locations  
<https://www.mass.gov/orgs/departement-of-transitional-assistance/locations>
  - DTA Full Engagement Worker contacts (FEW)  
<https://www.mass.gov/info-details/contact-dtas-employment-staff>
  - DTA Domestic Violence (DV) Specialists  
<https://www.mass.gov/service-details/dta-domestic-violence-services>
  - DTA Disability Access & Client Assistance Coordinators  
<https://www.mass.gov/service-details/dta-disability-access>
  - How to file an appeal of a DTA decision  
<https://www.mass.gov/how-to/file-an-appeal-with-dta>
  - Common DTA Documents and Forms  
<https://www.mass.gov/resource/dta-documents-forms#cash-documents-&-forms->
  - DTA Ombuds Unit  
617-348-5354 or email [sara.craven@mass.gov](mailto:sara.craven@mass.gov)
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## Childcare

### DTA:

- [DTA Online Guide](#) at Home > Pathways to Work > Support Services > [Child Care](#)
- Contacts for Full Engagement Worker: Either email [DTA.EmploymentServices@state.ma.us](mailto:DTA.EmploymentServices@state.ma.us) or look up contact for your DTA office at <https://www.mass.gov/info-details/contact-dtas-employment-staff>
- Information on SNAP Education and Training Programs, called SNAP Path to Work <https://www.snappathtowork.org/>

### Early Education and Care (EEC):

- EEC Regulations, policies, forms and additional information: <https://www.mass.gov/info-details/hub-for-child-care-financial-assistance-programs-changes>
- To find your Child Care Resource and Referral Agency <http://www.eec.state.ma.us/ChildCareSearch/CCRR.aspx>
- To search for a child care provider: <https://childcare.mass.gov/findchildcare>
- To calculate parent fees: <https://c2acr388.caspio.com/dp/6a9e900054d4669ad2284f75b613>

### Department of Children and Families (DCF):

- To find DCF Area office contact info: <https://www.mass.gov/orgs/massachusetts-department-of-children-families/locations>

### Head Start:

- Head Start locator <https://eclkc.ohs.acf.hhs.gov/center-locator>

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## Immigrants

- DTA Language Access Plan and Complaint Procedure <https://www.mass.gov/info-details/language-access-at-the-department-of-transitional-assistance>

- Immigrant Benefits Eligibility Chart  
<https://www.masslegalservices.org/content/immigrant-benefits-chart-october-2022>
- DTA instructions on TAFDC and Cuban-Haitian Entrants  
[https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/TAFDC/Program\\_Nonfinancial\\_Requirements/TAFDC\\_Noncitizen/Eligible\\_Qualified\\_Noncitizens/TAFDC\\_OLG\\_Page\\_Cuban-Haitian\\_Entrant.htm](https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/TAFDC/Program_Nonfinancial_Requirements/TAFDC_Noncitizen/Eligible_Qualified_Noncitizens/TAFDC_OLG_Page_Cuban-Haitian_Entrant.htm)
- DTA instructions on TAFDC and Battered Noncitizens  
[https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/TAFDC/Program\\_Nonfinancial\\_Requirements/TAFDC\\_Noncitizen/Eligible\\_Qualified\\_Noncitizens/Battered\\_Noncitizen\\_TAFDC.htm](https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/TAFDC/Program_Nonfinancial_Requirements/TAFDC_Noncitizen/Eligible_Qualified_Noncitizens/Battered_Noncitizen_TAFDC.htm)
- DTA instructions on TAFDC and Ukrainian Humanitarian Parolees  
[https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/TAFDC/Program\\_Nonfinancial\\_Requirements/TAFDC\\_Noncitizen/Eligible\\_Qualified\\_Noncitizens/TAFDC\\_OLG\\_Page\\_Ukrainian\\_Humanitarian\\_Parolee.htm](https://eohhs.ehs.state.ma.us/DTA/PolicyOnline/BEACON5/!SSL!/WebHelp/TAFDC/Program_Nonfinancial_Requirements/TAFDC_Noncitizen/Eligible_Qualified_Noncitizens/TAFDC_OLG_Page_Ukrainian_Humanitarian_Parolee.htm)
- Public charge and DTA benefits, Mass Legal Services webpage  
<https://www.masslegalservices.org/content/immigrants-and-public-benefits-public-charge-information>
- Public Charge section of the Protecting Immigrant Families Coalition website  
<https://pifcoalition.org/our-work/public-charge>
- National Immigration Law Center webpage on Economic Support  
<https://www.nilc.org/issues/economic-support/>