



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

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Online Guide Transmittal 2024-11
February 15, 2024

To: Department of Transitional Assistance Staff
From: *KP* Sarah Stuart, Associate Commissioner for Change Management
Re: *for SS* **SNAP: COVID-19 SNAP Recertification Process versus Regular SNAP Recertification Process**

Overview

Under the Continuing Resolution Bill, the Food and Nutrition Service (FNS) allowed DTA to streamline the recertification process and waive the recertification interview by applying the Interim Report (IR) rules to most SNAP recertifications. Additionally, a relatively small number of SNAP households are NOT eligible to recertify using the COVID-19 recertification process.

A chart has been created to help staff differentiate between the COVID-19 SNAP recertification process and the regular SNAP recertification process. Additionally, images of the COVID-19 recertification form and the regular recertification forms and their associated datasheets have been provided to assist staff with identifying the different recertification forms.

Purpose

The purpose of this Online Guide update is to introduce staff to the new OLG page that will assist with differentiating between the COVID-19 recertification process and the regular recertification process.

**New COVID-19
Online Guide
Page**

Book: COVID-19
Book: COVID-19 Recertification Process
Page: COVID-19 SNAP Recertification Process versus
Regular SNAP Recertification Process

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to [DTA.Procedural Issues](#).

Systems issues should be directed to the Systems Support Help Desk.
