

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

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KARYN POLITO Lieutenant Governor MARY SHEEHAN Acting Commissioner

Online Guide Transmittal 2022-76 September 23, 2022

To: Department of Transitional Assistance Staff

From: Sarah Stuart, Associate Commissioner for Change Management

Re: SNAP: Certification Period Assignment for Households Receiving

Expedited Benefits

Overview

Expedited benefits are issued to eligible households who qualify based on the expedited criteria. These benefits are issued for a one- or two-month benefit cycle, depending on where the application date falls within the client's cyclical month.

Based on clarification from FNS, upon approval for ongoing benefits, the established certification period for the household must include the one- or two- month expedited period. Prior to this, the Department established cases for full certification periods following the expedited period. The expedited period will now count as a part of the client's certification period.

BEACON enhancements have been made to reflect this change and pertinent notices have been updated.

Overview (Continued)

Additionally, when a client is denied because they fail to provide mandatory verifications after expedited benefits have been issued, they will be denied for the reason "Ineligible for SNAP beyond initial expedited issuance."

As part of this certification period change, the "Ineligible for SNAP beyond initial expedited issuance" denial reason will now generate a notice to clients and have reinstatement functionality in BEACON.

This is anticipated to go live on Friday, September 30, 2022.

Please Note: Although you will see reference to standard interview procedures, we are still operating under a waiver as it pertains to interviews. This transmittal does not change the procedures we have been following relative to interviews. This transmittal issues changes on how certification periods will be denoted when expedited benefits have been issued. You must continue to follow the interview guidance in the COVID-19 book.

Purpose

This Online Guide update advises staff of:

- corrections made to a household's certification period when expedited benefits have been issued; and
- functionality changes associated with the "Ineligible for SNAP beyond initial expedited issuance" denial reason.

Revised Online Guide Pages

Topic: SNAP

Book: Application Processing

Chapter: SNAP Application Processing

Page: Expedited Benefits

Topic: SNAP

Book: Application Processing

Chapter: SNAP Application Processing

Page: Reinstatement After SNAP Application Denial

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.