



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


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Secretary

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Lieutenant Governor

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Acting Commissioner

**Online Guide Transmittal 2022-32  
April 28, 2022**

**To: Department of Transitional Assistance Staff**  
**From:  Sarah Stuart, Associate Commissioner for Change Management**  
**Re: Cross Programs: P-EBT Benefit Expungement Warning Notice**

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**Overview**

Effective May 17, 2022, when a client's P-EBT benefits have not been accessed at all for a total of 274 days, the P-EBT benefits issued 274 or more days prior will be expunged from the EBT/P-EBT system. P-EBT expungements have aligned with the SNAP EBT expungement of 274 days.

The Department will send a P-EBT Benefit Expungement Warning Notice to DTA and Non-DTA households that includes the date benefits will be expunged and what the household must do to prevent the expungement. This notice will be mailed no later than 30 days before the date of expungement.

Households that are due to have their benefits expunged on May 17, 2022 were sent a notice the evening of April 14, 2022.

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**Purpose**

This Online Guide update advises staff that the timeline for expunging P-EBT benefits has been reduced from 365 days to 274 days (nine months).

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**New Online  
Guide Page**

**Book:** COVID-19  
**Book:** P-EBT  
**Page:** P-EBT Expunged Benefit Restoration Requests

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**Revised Online  
Guide Page**

**Book:** COVID-19  
**Book:** P-EBT  
**Page:** P-EBT Issuance

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.

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