



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

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Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2021-38
May 18, 2021**

To: Department of Transitional Assistance Staff
From: Sarah Stuart, Associate Commissioner for Change Management
Re: COVID-19: Cross Program - Informing Clients About Possible EAEDC and TAFDC benefits

Overview

Many families and individuals have experienced severe economic disruptions during the COVID-19 pandemic. Some SNAP clients may not realize that they may also be eligible for TAFDC and EAEDC benefits to assist with meeting their financial needs.

A script and procedures have been developed to better assist FAW staff when talking to SNAP program participants about the availability of TAFDC and EAEDC benefits.

Purpose

The purpose of this Online Guide Transmittal is to advise staff of:

- the creation of a script to inform SNAP clients of the potential of qualifying for TAFDC and EAEDC benefits; and
 - a new Online Guide page pertaining to these updates.
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**New Online
Guide Page**

Book: COVID-19
Page: Informing Clients of Potential Eligibility for TAFDC
an EAEDC Benefits

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.ProceduralIssues.

Systems issues should be directed to the Systems Support Help Desk.
