

*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


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Governor

MARYLOU SUDDERS  
Secretary

KARYN POLITO  
Lieutenant Governor

AMY KERSHAW  
Commissioner

**Online Guide Transmittal 2021-32  
April 15, 2021**

**To:** Department of Transitional Assistance Staff  
**From:**  Sarah Stuart, Associate Commissioner for Change Management  
**Re:** Cross Programs: Updates to Temporary Guidance for Processing Cases with Paid Family and Medical Leave Income

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**Overview**

Paid Family and Medical Leave is a state-offered benefit that provides individuals who work in Massachusetts with up to 26 weeks of paid leave for medical or family reasons. On January 1, 2021, the Department of Family and Medical Leave began accepting applications for certain types of leave.

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**Purpose**

The purpose of this Online Guide Transmittal update is to advise staff that there have been several updates and clarifications made to the Processing Cases with Paid Family and Medical Leave Income Online Guide page.

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**COVID-19  
Online Guide  
Update**

**Book:** COVID -19  
**Page:** Processing Cases with Paid Family and Medical Leave Income

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.