



*Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Transitional Assistance*


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Secretary

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Lieutenant Governor

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Commissioner

**Online Guide Transmittal 2021-30  
April 15, 2021**

**To: Department of Transitional Assistance Staff**  
**From:  Sarah Stuart, Associate Commissioner for Change Management**  
**Re: Cross Programs: MBTA Youth Pass Program**

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**Overview**

On February 1, 2017, the Massachusetts Bay Transportation Authority (MBTA) introduced the MBTA Youth Pass Program. This program provides affordable access to public transportation for low-income youth and young adults.

The Youth Pass provides the cardholder with two options:

- Reduced bus and subway fares that include \$30 monthly LinkPasses, and;
- Half price tickets for all Commuter Rail zones on board, at ticket windows, and via the mTicket app.

The purchase of half-price tickets for all Commuter Rail zones is only available through **June 30, 2021**.

Clients can see if they qualify and learn more at [mbta.com/youthpass](http://mbta.com/youthpass).

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**Purpose**

This Online Guide update advises staff that changes have been made to the Online Guide.

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**Updated  
Online Guide  
Page**

**Book:** Cross Programs  
**Chapter:** Services  
**Sub-Chapter:** Transportation  
**Page:** MBTA Youth Pass Program

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.

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