



***Commonwealth of Massachusetts***  
***Executive Office of Health and Human Services***  
***Department of Transitional Assistance***

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Governor


MARYLOU SUDDERS  
Secretary

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Lieutenant Governor

AMY KERSHAW  
Commissioner

**Online Guide Transmittal 2021-15**  
**February 25, 2021**

**To:** Department of Transitional Assistance Staff

**From:**  Sarah Stuart, Associate Commissioner for Change Management

**Re:** Cross Programs: Temporary Guidance for Processing Cases with Paid Family and Medical Leave Income

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**Overview**

Paid Family and Medical Leave is a state-offered benefit that provides individuals who work in Massachusetts with up to 26 weeks of paid leave for medical or family reasons. On January 1, 2021, the Department of Family and Medical Leave began accepting applications for certain types of leave.

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**Purpose**

The purpose of this Online Guide Transmittal is to advise staff that a new Paid Family and Medical Leave (PFML) Income page is now available in the online guide. The information will be outlined in a new COVID-19 Online Guide book.

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**COVID-19  
Online Guide  
Update**

**Book:** COVID-19  
**Page:** Processing Cases with Paid Family and Medical Leave Income

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**Questions**

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.

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