



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

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**Online Guide Transmittal 2020-7
February 6, 2020**

To: Department of Transitional Assistance Staff
From: Sarah Stuart, Associate Commissioner for Change Management
Re: SNAP: SNAP Waived Recertification Interview Procedural Clarification

Overview

SNAP recertification interviews may be waived for households where all adult members are elderly and/or disabled and there is no earned income. Households with minor children are also eligible for this waiver provided the previous conditions are met.

Staff are reminded that a recertification interview that would otherwise be waived, must be conducted if the household would be denied at recertification.

Purpose

The purpose of this transmittal is to advise staff of updates made to the Online Guide to clarify when an interview must be held or waived.

**Revised Online
Guide Pages**

Topic: SNAP
Book: Eligibility Requirements
Chapter: Elderly/Disabled
Page: Elderly or Disabled Clients

Topic: SNAP
Book: Certification Types
Chapter: Simplified Reporting
Page: Simplified Reporting Recertification

Topic: SNAP
Book: Certification Types
Chapter: Simplified Reporting
Page: Simplified Reporting Examples

Topic: SNAP
Book: Certification Types
Chapter: Change Reporting
Page: Change Reporting Recertification

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Procedural Mailbox.

Systems issues should be directed to the Systems Support Help Desk.
