# Commonwealth of Massachusetts
## Executive Office of Health and Human Services
## Department of Transitional Assistance

**Online Guide Transmittal 2020-21**
**February 19, 2020**

**To:**       **Department of Transitional Assistance Staff**

**From:**     **Sarah Stuart, Associate Commissioner for Change Management**

**Re:**       **SNAP: ABAWD Clock Page**

**Overview**

To make it easier for case managers to track compliance with the ABAWD Work Rules (WR), BEACON now includes the ABAWD Clock page. This page replaces the ABAWD Clock History page.

The ABAWD Clock page simplifies the process of researching a client's WR compliance history and provides more detailed information for accurately determining his/her SNAP eligibility based on the WR. Additionally, the ABAWD Clock page facilitates the process of adding, removing, and/or reordering strikes. The specific updates associated with the ABAWD Clock page include:

- more accurate descriptions of strike levels (including Exception Months and Ineligibility Strikes);

- the automatic reordering of strike levels when the removal or addition of a strike calls for it;

- more descriptive removal reasons that can be selected, when appropriate;

- the ability for case managers to remove Exception Months under certain circumstances;

- replacing all references to "sanction" with "strike"; and

- the discontinuation of using the Sanctions page to update strikes or research a client's strike history.

**Purpose**
The purpose of this Online Guide Transmittal is to advise staff of the addition of the ABAWD Clock page to BEACON and the related Online Guide updates.

**New Online Guide Pages**

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|---|---|
| **Topic:** | SNAP |
| **Book:** | Work Requirements |
| **Chapter:** | ABAWD Work Rules |
| **Page:** | The ABAWD Clock Page |

**Revised Online Guide Pages**

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|---|---|
| **Topic:** | SNAP |
| **Book:** | Work Requirements |
| **Chapter:** | ABAWD Work Rules |
| **Page:** | Regaining Eligibility after ABAWD Work Rules Noncompliance (formerly "Regaining Eligibility after ABAWD Work Program Noncompliance") |

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|---|---|
| **Topic:** | SNAP |
| **Book:** | Work Requirements |
| **Chapter:** | ABAWD Work Rules |
| **Page:** | ABAWD Work Rules Strikes (formerly "ABAWD Work Rules Sanctions") |

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|---|---|
| **Topic:** | SNAP |
| **Book:** | Work Requirements |
| **Chapter:** | ABAWD Work Rules |
| **Page:** | ABAWD Work Rules Participation (formerly "ABAWD Work Program Participation") |

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|---|---|
| **Topic:** | SNAP |
| **Book:** | Work Requirements |
| **Chapter:** | ABAWD Work Rules |
| **Page:** | Entering and Removing ABAWD Work Rules Strikes (formerly "Entering and Removing ABAWD Work Program Sanctions" |

**Questions**
If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.