

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

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То:	Departmen
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MARYLOU SUDDERS Secretary

> AMY KERSHAW Commissioner

## Online Guide Transmittal 2020-13 February 20, 2020 t of Transitional Assistance Staff From: Sarah Stuart, Associate Commissioner for Change Management Re: Cross Programs: Update to MBTA Youth Pass Program Cities and Towns Overview The MBTA Youth Pass Program provides affordable access to public transportation for low-income youth and young adults. This includes many DTA clients. Purpose The purpose of this transmittal is to inform DTA staff that six cities and towns have been added to the list of MBTA Youth Pass participating communities. These are Arlington, Brookline, Everett, Lexington, Medford and Watertown. Clients who live in these communities are now eligible for an MBTA Youth Pass if they meet the additional criteria described in the MBTA Youth Pass Program Online Guide page. **Revised Online Topic: Cross Programs** Guide Page Book: Services Chapter: Transportation MBTA Youth Pass Program Page: **Revised Flyer** The MBTA Youth Pass Program flyer, in English and Spanish, has been revised to include the six new cities and towns.

Questions If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.