



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*


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**Online Guide Transmittal 2019-54
August 22, 2019**

To: Department of Transitional Assistance Staff
From:  Raul Sutliff, Assistant Commissioner for Programs and Field Operations
Re: Cross Programs: Submitting Accurate Valid Identifiers When Making a SAVE Request

Overview

The Systematic Alien Verification for Entitlements (SAVE) program provides government agencies with a tool to verify the immigration status of noncitizens and certain U.S. citizen applicants seeking benefits. The Online Guide has been updated to clarify how information can be entered into the SAVE system.

Purpose

The purpose of this transmittal is to advise staff that they must use a valid numeric identifier when entering information into the SAVE system.

**Revised
Online Guide
Page**

Topic: Cross Programs
Book: SAVE
Page: Systematic Alien Verification for Entitlements (SAVE)

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to DTA.Procedural Issues.

Systems issues should be directed to the Systems Support Help Desk.
