

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

CHARLES D. BAKER Governor MARYLOU SUDDERS Secretary

KARYN POLITO Lieutenant Governor JEFF McCUE Commissioner

Online Guide Transmittal 2018-29 April 27, 2018

To: Department of Transitional Assistance Staff

From: Paul Sutliff, Assistant Commissioner for Programs

and Field Operations

Re: Cross Program: TAFDC, EAEDC and SNAP Certification Alignment

Overview

Due to conflicting TAFDC, EAEDC and SNAP reevaluation criteria, benefit reevaluation end dates can often become misaligned. These misalignments result in combo cases being reevaluated separately, which ultimately creates an increased workload for both the Department and the client. Scheduled for production in May, 2018, several BEACON modifications will be made to reduce these misalignments.

Purpose

The purpose of this Transmittal is to advise staff of BEACON modifications designed to better align TAFDC/EAEDC reevaluations and SNAP recertification end dates, as well as update all Online Guide pages related to these enhancements.

Updated Online Guide Pages **Topic:** EAEDC

Book: Basic Case Activities & Maintenance

Chapter: Closings and Denials

Page: Closing or Denying the Entire Case

Topic: EAEDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Reevaluations- Related View and Actuate Report

Topic: EAEDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Case Manager Responsibilities

Topic: EAEDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Reevaluations Reinstatements

Topic: EAEDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Reevaluations Q & A

Topic: TAFDC

Book: Program Nonfinancial Requirements

Chapter: Pregnancy **Page:** Pregnancy

Topic: TAFDC

Book: Basic Case Activities & Maintenance

Chapter: Closings and Denials

Page: Closing or Denying the Entire Case

Topic: TAFDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Enhanced Automations for the TAFDC Reevaluation

Updated
Online Guide
Pages
(Continued)

Topic: TAFDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Reevaluations- Related View and Actuate Report

Topic: TAFDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Case Manager Responsibilities

Topic: TAFDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Reevaluations following TAFDC Reinstatements

Topic: TAFDC

Book: Basic Case Activities & Maintenance

Chapter: Reevaluations

Page: Reevaluations Q & A

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.