



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

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**Online Guide Transmittal 2018-11
February 23, 2018**

To: Department of Transitional Assistance Staff

**From:  Paul Sutliff, Assistant Commissioner for Programs
and Field Operations**

**Re: Cross Programs: USCIS Naturalization and Citizenship Certificate
Redesign Pilot**

Overview

Beginning January 22, 2018, the U.S. Citizenship and Immigration Services (USCIS) designated four of its field offices and one service center (none in Massachusetts) to participate in a 10-day pilot to issue redesigned naturalization and citizenship certificates to U.S. citizens. The redesign is part of an ongoing USCIS initiative to deter counterfeiting by adding enhanced graphics and fraud-resistant security features to critical documents.

The process of applying for and receiving naturalization and citizenship certificates has not changed. Previously issued certificates will remain valid as proof of citizenship or naturalization, regardless of when they were issued.

If the pilot is successful, USCIS will begin to issue the new certificates nationwide at a future date.

**Purpose of
Transmittal**

The purpose of this Transmittal is to advise staff about the USCIS pilot to issue redesigned naturalization and citizenship certificates. Staff are reminded to always check noncitizen applicants' and clients' immigration information through the federal Systematic Alien Verification for Entitlements (SAVE) program before approving or denying a case.

Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email the DTA Mailbox.

Systems issues should be directed to the Systems Support Help Desk.