



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance

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 Governor

MARYLOU SUDDERS
 Secretary

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 Lieutenant Governor

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 Acting Commissioner

Online Guide Transmittal 2015-21
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To: Department of Transitional Assistance Staff

From: Anne O’Sullivan, Assistant Commissioner for Policy, Program and External Relations

Re: Languages Available for SNAP Applications, Department Forms and Brochures

Overview

This Online Guide update transmits information about the languages in which paper SNAP applications, Department forms and brochures are available. In addition, it advises staff that the Virtual Gateway SNAP online application is available in English, Spanish and Portuguese. BEACON will present all responses in English for case manager processing.

**Updated
 BEACON Online
 Guide
 Books/Pages**

Topic: SNAP
Book: Application Processing
Chapter: SNAP Application Processing
Page: SNAP Application Processing - Introduction

Topic: SNAP
Book: Application Processing
Chapter: SNAP Application Processing
Page: Gateway Web Application – Overview

Questions

If you have any question please email the DTA Mailbox.

Systems questions should be directed to the Systems Support Help Desk.