

# New Health Connector Mailing Address Now Available

1 message

MAhealthconnectorUpdates <mahealthconnectortraining@state.ma.us> Reply-To: mahealthconnectortraining@state.ma.us To: vpulos@mlri.org

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# **Assister Updates**

**Important News for Certified Assisters in Massachusetts** 



May 19, 2020

# **New Health Connector Mailing Address Now Available**

The Health Connector has a new mailing address. Use this new address starting today to be sure that Health Connector documents and applications can be processed quickly.

## **NEW ADDRESS for the Health Connector**

Health Connector Processing Center P.O. Box 4404 Taunton, MA 02780

Note: this new address is almost the same as the MassHealth mailing address, which is P.O. Box 4405

#### Reminder: These documents should be sent to the Health Connector:

- Identifying Proofing (IDP) verifications
- New paper applications for unsubsidized (no assistance with paying) health and dental insurance through the Health Connector
- Qualifying Event verification for Special Enrollment Period/Closed Enrollment for Health Connector plans
- Eligibility verifications for households with Health Connector only members (those who are NOT part of mixed households)

## Please note:

- If you mailed documents to the old address at 133 Portland St. Boston, they will be forwarded to the new address for a brief period of time following this address change.
- The Health Connector walk-in center at 133 Portland Street will be available to drop off documents once the center reopens.
- The mailing address for Health Connector payments is not changing. For more instruction on submitting payments, including the payment mailing address please review: https://www.mahealthconnector.org/how-to-pay

### The Health Connector



# **Important Links**

MAHealthconnector.org MassHealth Website Learning Management System



MassHealth, The Health Connector, Boston, MA 02115

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