



From the Hotline Index

A “From the Hotline” index of the questions and answers published in *Transitions* during 2009 has been compiled below. The index is intended to provide quick access to policy and procedural information. Please remember that this index explains policy and procedure as of the month and year in which the question and answer were issued.

Emergency Aid to the Elderly, Disabled and Children		
Topic	Month	Related Procedure/Policy, 106 CMR:
Competent Medical Authority	June	701.600(H), Field Operations Memo 2009-6
Disabled	June	320.200
Income: American Recovery and Reinvestment Act	August	Field Operations Memo 2009-18
Intentional Program Violation	October	706.300
Limitation on Program Eligibility: Probation	April	701.110
Noncitizen	December	320.620
Unearned Income	August	321.210(B)
Supplemental Nutrition Assistance Program		
Topic	Month	Related Procedure/Policy, 106 CMR:
Assets: Lump Sum Payments	August	363.130(D)
Assets: Noncountable, Vehicle	November	363.140(D)
Categorical Eligibility	May	365.180, Field Operations Memo 2008-27
Categorical Eligibility	November	365.180
Child Support Deduction	March	364.400(E)
Definitions: Means-Tested Programs	October	360.030(G)
Dependent Care Deduction	February	364.400(D)
Disabled Noncitizen, EAEDC Recipient	December	Field Operations Memo 2008-11
Elderly or Disabled	December	361.210

(Continued on page 5)

**From the Hotline: Index** (Continued from page 4)

Supplemental Nutrition Assistance Program (continued)		
Topic	Month	Related Procedure/Policy, 106 CMR:
Elderly Noncitizen, EAEDC Recipient	December	Field Operations Memo 2008-28
Failure to Comply with Another Assistance Program's Requirements	October	363.220
Gross Monthly Categorical Eligibility Income Standards	May	364.976
Income: American Recovery and Reinvestment Act	August	Field Operations Memo 2009-18
Income: Summer Earnings	July	Field Operations Memo 2009-27
Income: Unearned, Alimony	March	363.220
Income: Unearned, Unemployment Compensation	August	363.220, Field Operations Memo 2009-18
Nonhousehold Members: Students	July	361.230
Students	July	362.410
Students: Continuous Enrollment	July	362.420
Verifications: Child Support Payments	March	361.610(J)
Verification of Income	May	361.650, 361.920, 363.210(G)

Transitional Aid to Families with Dependent Children		
Topic	Month	Related Procedure/Policy, 106 CMR:
Assets: Countable	November	204.120
Assets: Inaccessible	November	204.125
Competent Medical Authority	June	701.600(H), Field Operations Memo 2009-6
Dependent Child	July	203.575
Disabled	June	203.530
Domestic Violence: Good Cause Waivers	October	203.110

(Continued on Page 6)

**From the Hotline: Index** *(Continued from page 5)*

Transitional Aid to Families with Dependent Children (continued)		
Topic	Month	Related Procedure/Policy, 106 CMR:
Domestic Violence: Good Cause Waiver Verification	November	203.110
Employment Services Program (ESP): Education	September	207.140, Field Operations Memo 2005-23
ESP Support Services: Child Care	February	207.210
Exemptions	October	203.100
Good Cause Criteria	September	701.380
Income: American Recovery and Reinvestment Act	August	Field Operations Memo 2009-18
Income: Lump Sum	August	204.240
Income: Summer Earnings	July	204.250(RR)
Income: Unearned, Unemployment Compensation	August	204.210(B)
Intentional Program Violation	October	706.300
Limitation on Program Eligibility, Controlled Substances	October	701.110(D)
Limitation on Program Eligibility: Probation	April	701.110
Work Program	February	203.400
Work Program: Education and Training	September	203.400

Cultural Communication

Each month, the Diversity Council will offer tips about communicating to people of different cultures.

This month's tip:

In Russian culture, it is considered to be gravely disrespectful to show the soles of one's shoes to others.