

Family Resource Center Program Evaluation Report



September 2015

**Prepared by Salem State University,
in collaboration with the University of Massachusetts Medical School**

Executive Summary

This report was prepared to meet the requirements of Chapter 46 of the Acts of 2015, as related to Family Resource Centers (FRCs) established in accordance with Section 16U of Chapter 6A of the General Laws.

The report utilizes process data collected by the FRCs and reported to the Department of Children and Families (DCF) between January and July of 2015.

In this reporting period:

- FRCs served 1,738 unique families
- FRCs provided a total of 5,119 services
- FRCs provided 3,434 referrals to external service providers
- FRCs offered 77 evidence-based parenting groups that enrolled 914 parents
- FRCs offered 129 mutual self-help support groups that enrolled 1,005 parents
- FRCs offered 83 parent-child groups that enrolled 662 parents
- FRCs offered 28 support groups specific to grandparents raising grandchildren
- FRC staff attended a total of 230 units of training, including 203 units of training to deliver evidence-based services

I. Background

Family Resource Centers (FRCs) are community-based, culturally competent programs that provide evidence-based parent education groups, information and referral, mentoring, educational support, and other opportunities for children and families. FRCs also provide services specific to Children Requiring Assistance (CRA) who are having serious problems at home and at school, including running away, truancy, and sexually exploited children, as required by Chapter 240 of the Acts of 2012.

Theoretical Framework

The Family Resource Center model is primarily informed by the Five Promises framework. This framework, which was originally developed by America's Promise and then modified by the MA Executive Office of Health and Human Services (EOHHS), outlines five key supports and goals: 1. health and mental health, 2. safety, 3. school and work, 4. civic engagement, and 5. caring adults. These goals combine to promote positive youth development outcomes. The FRC model also includes elements of the Strengthening Families, Systems of Care, and the Positive Youth Development Indicators frameworks. The FRC evaluation design is grounded in these frameworks. For example, the domains guiding the identification of significant indicators and outcomes are based on the Five Promises Framework. Similarly, the inclusion of measures of social connections, concrete supports, and culturally/linguistically competent services are guided by the Strengthening Families and Systems of Care frameworks. Overall, the evaluation is conceived as an appraisal of the promotion of positive youth and family development at individual, setting, and systems levels. Taken together, these models fit well with the overarching concept of systems-of-care that guides the Commonwealth's approach to the provision of child welfare and children's mental health services.

Family Resource Center (FRC) Network

“We are doing the hardest job in the world, and probably the most important one, being parents. None of us were trained for this, we’re just supposed to know. There’s nothing like a little support to help when you’re not sure you’re doing the right thing, or when you need encouragement...and sometimes we just need information.”

Parent involved with an FRC

The Family Resource Centers are a joint effort of the EOHHS and the MA Department of Children and Families (DCF). Following a competitive procurement conducted by EOHHS and DCF, DCF signed contracts in January, February and May of 2015 with a total of 18 FRCs. There are two distinct FRC program models: Full-service Family Resource Centers (n=12) provide all EOHHS-mandated services, including, but not limited to, information and referral, evidence-based parenting groups, grandparent support groups, assessment, service planning, and mentoring; Micro Family Resource Centers (n=6) provide all EOHHS-mandated services at a reduced staffing and service delivery level. Full-service FRCs are located in Amherst, Barnstable, Boston, Brockton, Greenfield, Lawrence, Lowell, New Bedford, Pittsfield, Quincy, Springfield, and Worcester. Micro FRCs have been established in Fall River, Fitchburg, Lynn, Martha’s Vineyard, Nantucket, and North Adams.

II. Evaluation Design

EOHHS and DCF have worked with the University of Massachusetts Medical School (UMass) and Salem State University School of Social Work to develop and implement an independent evaluation plan of the FRC Network. The evaluation intends to provide the feedback needed to assess the overall effectiveness of the FRCs, ensure that the FRCs operate in accordance with applicable standards, provide data to inform any service offering revisions, and ensure that the needs of the community are understood and being met. The evaluation team is comprised of individuals from Salem State University School of Social Work.

Evaluation research measures program effectiveness and provides continuous program feedback that can be used to assess quality, improve services, and identify family member outcomes. Presently, the evaluation team is utilizing aggregate service data as determined by the Department of Children and Families (DCF) and collected by the FRCs between January and July of 2015.

“...We looked for a group of peers for my teenage daughter who came out last year. We, by chance, found the LGBTQ group at the [FRC] and they welcomed us with open arms. It is wonderful that there is also a parents group to help with the issues of raising an LGBTQ teen...” *Parent involved with an FRC*

Evaluation Goals

The purpose of the program evaluation is to provide continuous feedback and to assess the impact of FRC participation on family member outcomes. Evaluation goals are to:

1. Track service provision via outputs, indicators, and outcomes for individual FRCs and across all FRCs.
2. Provide continuous program feedback to FRCs as well as the ASO, EOHHS, and DCF.

3. Assess implementation of, and fidelity to, various evidence-based parenting programs (e.g., Parenting Journeys, Nurturing Parenting Programs, etc.).
4. Assess the relationship between the efficacy of the FRCs and individual, family, and community outcomes.

Presently, the data collected by the FRCs and provided to the evaluation team permit us to address the first three goals. In future reports—and as longer term outcome data become available—the evaluation team is working towards addressing questions regarding program efficacy, and the capacity of FRCs to support positive youth and family development.

Data Sources

Data presented in this report include DCF basic count data from January to July 2015 (see Appendix A, Tables 1-3). The Evaluation Team will report on these data in six-month intervals, beginning with the July-December 2015 time period, which will be reported upon in March.

Data Sharing

All 18 FRCs were provided standardized data collection forms to help them provide comprehensive and consistent services to families. These forms also provide data for evaluation, and for data sharing among FRCs in the future.

The forms include Family Intake Form, Additional Family Member Information Form, Adult and Child Screening Forms, Service Provision Forms, Front Desk Log, Event Participation Form, Family Survey, McMaster Family Assessment, Youth Development Questionnaire, an FRC-specific Massachusetts Family Strengths and Needs Assessment, and Family Support Plans.

III. Initial Findings

This section of the report addresses the number of services provided by FRCs across the Commonwealth. The following findings are based on data collected by DCF from 12 full-service FRCs and six micro-service FRCs between January and July of 2015. Due to start-up issues, a number of FRCs did not report data for individual months within this timeframe, suggesting the potential for an undercount of services provided. Estimates suggest that 1,738¹ families were served by FRCs between January - July 2015. (Please see Appendix A, Tables 1-6).

Referral Sources

The top five sources of referrals of families to FRCs were self-referral (n=384), DCF (n=351), friends or family (n=280), school-based referral (n=207), and court referral (n=189). Referral data were not provided for every new family involved in an FRC.

"..You all have been so motivating and inspiring to me. When I lost custody of my son I thought my life was over. You all have supported me and it really seems like you care..."
Parent involved with an FRC

"...I kept getting told you don't have enough problems, or sorry insurance won't cover that. I come here and you all don't have any of those problems. We can just be here and be a part of things..." *Parent involved with an FRC*

¹ Due to data reporting abnormalities, data presented on number of families served are estimates. The figure presented here represents the total unduplicated count (theoretically all old and new families) in January plus the aggregate of new family counts from February through July.

Services Provided

Between January and July of 2015, 5,119 services were provided by the FRCs, (See Appendix A, Table 2). A majority of services were provided in the Springfield (n=1,106), Brockton (n=939) and New Bedford (n=935) FRCs. The most prevalent types of defined service types were food/nutrition (n=768) and transportation (n=728) with 78 percent and 67 percent respectively of all FRCs.² The remainder of the top ten service types included equipment/materials assistance, such as clothing, school supplies, diapers, car seats etc... (n=720), translation services (n=611), adult education/job training (n=231), housing/shelter (n=224), Children Requiring Assistance (CRA) assessments (n=152), income/transitional assistance (n=136), and CRA family support planning processes (n=118).

"They make me feel happy and feel good about myself." *Teen involved with an FRC*

[Note: Services described as "Other" constituted the highest number of reported service types (n=809), with 67 percent of all FRCs providing such services. The majority of "Other" services (n=398) were provided in the New Bedford FRC, followed by the Springfield (n=109) and Worcester (n=103) FRCs. The high prevalence of "Other" services in these FRCs may reflect data reporting issues, which require further investigation.

Service Referrals

Between January and July of 2015, 3,434 service referrals to external service providers were made by FRCs, (See Appendix A, Table 3). A majority of service referrals were made in the Springfield (n=675), Fitchburg (n=563), Lawrence (n=451), and Brockton (n=381) FRCs. Referrals for housing or shelter constituted the highest number of referral types (n=450), with 83 percent of all FRCs providing such referrals. The second highest service referral type was related to public school information (n=375), with 50 percent of all FRCs providing such referrals. The third highest service referral type was adult education/job training (n=350), with 67 percent of all FRCs providing such referrals. The remainder of the top ten service referral types included equipment/materials (n=332), food/nutrition services (n=234), income/transitional assistance (n=232), mental health services (n=228), other referrals (n=211), child development services (n=187), and referrals for health care (n=119).

"...We connected the family to a Spanish speaking church. One of the church members provided a room to stay for the family. Another church member committed to driving the father to and from the Center as we searched for housing options, and employment options..." *FRC staff person*

Evidence-Based Parenting Groups

Between January and July of 2015, a total of 77 evidence-based parenting groups were provided by the FRCs, drawing on 17 different curricula. (See Appendix A, Table 4). A total of 272 sessions of the evidence-based parenting groups were reported during the timeframe. These evidence-based parenting groups were provided to FRC clients by 55 percent of the FRCs (n=10). The most commonly used evidence-based parenting groups used by the FRCs were the Nurturing Fathers program, the Parenting Journeys program and the

"I feel welcomed. I feel comfortable. It is a hard thing to feel comfortable in your own skin and you can do that in the group." *Teen involved with an FRC*

² All percentages in this report were calculated based on 18 FRCs.

Nurturing Families program. A total of 914 FRC-involved parents were enrolled in these evidence-based parenting program groups. Of the FRCs that offered evidence-based parenting program groups, childcare, food, and transportation assistance were consistently offered. These are key services in making such groups truly accessible to families.

Mutual Self-Help Support Groups

Between January and July of 2015, a total of 129 mutual self-help support groups were provided by the FRCs. (See Appendix A, Table 4). Eighty-three percent of the FRCs provided groups of this nature. A total of 421 individual sessions of the groups were held in this timeframe. A total of 1,005 parents and youth were enrolled in these groups. Of the FRCs that offered mutual self-help support groups, childcare, food, and transportation assistance were consistently offered. A total of 28 support groups specific to grandparents raising grandchildren were offered by nine of the FRCs. Approximately 61 sessions of these grandparents groups were held between January and July. Parent-child groups were also offered at 72 percent of the FRCs, with a total of 83 groups offered. A total of 334 parent-child group sessions were offered in the reporting time period, with a total of 662 parents enrolled. Of the FRCs that offered parent-child groups, childcare, food, and transportation assistance were consistently offered.

Educational and Cultural/Arts Groups

A total of 67 educational groups on a wide range of family and individual support topics were provided by the FRCs. A total of 710 parents were enrolled in educational groups. Seventy-seven percent of the FRCs provided groups of this nature (See Appendix A, Table 5). A total of 241 sessions were held in this timeframe. There were 521 parents enrolled in these groups. Between January and July of 2015, a total of 43 cultural/arts-related groups were provided by the FRCs. (See Appendix A, Table 3). Groups of this nature were provided by 55 percent of the FRCs. A total of 521 parents were enrolled in cultural/arts groups along with 974 children and youth. Of the FRCs that offered such groups, transportation and food were consistently offered.

FRC Staff Trainings

FRC staff reported attending a total of 230 units of training. From April through June, 2015 UMass coordinated evidence-based trainings for FRC staff. As of June 30, 2015 FRC staff had attended 203 units of training in the following evidence-based programs:

- Parenting Journey – 47 staff trained
- Nurturing Families – 66 staff trained
- Nurturing Fathers – 9 staff trained
- Guiding Good Choices – 12 staff trained
- Active Parenting of Teens – 44 staff trained
- Nurturing Families in Treatment and Recovery – 25 staff trained

IV. Notes

“This place is awesome very welcome and warming inviting place!!!” *Teen involved with an FRC*

These data cover the start-up time period for the FRCs where FRCs were not fully operational. During this time, many FRCs were engaged in hiring and training staff and/or establishing new locations for FRC services. As has been noted elsewhere, there are also limits to the data and some inconsistency in how data were reported which may obscure the number of services offered, and staff trained at some of the FRCs. Data collected over the next six months will likely provide a better assessment of fidelity.

Appendix A: Data Tables

Table 1: Families Served by FRCs and Referral Sources (January –July 2015) *No data reported for Fall River FRC

Item	Amherst	Barnstable	Boston	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCs	Monthly Average ³
Total number of new families participating	83	41	38	141	107	19	138	100	26	30	5	129	19	19	83	392	368	1,738	248
Referral Sources																			
Self	0	2	0	17	12	16	43	9	9	14	0	59	4	0	5	120	78	384	
DCF	15	5	0	30	55	0	14	17	0	3	0	84	3	1	7	50	73	351	
Friend/family	17	1	6	41	0	0	41	13	0	0	0	25	4	0	6	65	61	280	
School	4	9	0	41	0	5	14	1	0	2	0	45	1	1	4	28	52	207	
Court	13	0	2	24	19	5	9	4	0	1	0	15	1	0	26	69	3	189	
Human services provider	34	2	13	0	2	3	6	26	0	13	0	12	3	0	2	18	50	184	
Other	2	0	2	0	0	0	17	1	0	3	0	77	2	0	0	4	8	116	
Healthcare provider	1	3	2	1	2	0	0	29	0	0	0	27	0	0	1	14	0	80	
Other state agency	1	23	0	0	1	0	0	9	16	0	5	4	0	0	0	6	0	65	
Mass 211	0	1	0	0	6	0	0	0	0	0	0	0	0	3	0	4	0	14	
Church	0	2	0	3	2	1	0	0	1	0	0	0	1	0	0	0	1	11	

³ These averages were calculated by averaging the total number of family episodes, number of household episodes, etc. across all FRCs over a period of 7 months. It should be noted that not all FRCs have reported data for each month.

Table 2: Services Provided by FRCs (January –July 2015) *No data reported for Fall River FRC

Item	Amherst	Barnstable	Boston	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCs
TOTAL	178	9	1	939	327	213	332	114	5	91	8	935	84	46	141	1,106	590	5,119
Other	2	0	0	5	0	73	11	3	0	8	0	398	64	4	29	109	103	809
Food/nutrition	10	5	0	386	16	19	35	1	2	13	0	9	0	1	7	247	17	768
Transportation	22	0	0	52	50	4	0	0	1	4	0	6	3	2	1	348	235	728
Equipment/materials (clothing, school supplies...)	19	0	0	94	140	113	158	10	2	10	0	42	1	0	2	97	32	720
Translation services	1	0	0	57	55	2	27	8	0	1	0	441	0	3	1	9	6	611
Adult education/job training	9	0	1	52	0	0	10	2	0	0	0	10	0	4	2	123	18	231
Housing/shelter	7	2	0	33	27	1	6	0	0	10	0	0	4	2	29	42	61	224
CRA Assessment	18	0	0	17	7	0	10	12	0	0	0	28	0	5	23	25	7	152
Income/transitional assistance	4	0	0	83	0	0	4	0	0	7	0	0	0	3	2	19	14	136
CRA Family Support Plan	15	0	0	21	14	0	6	9	0	1	0	0	1	2	22	17	10	118
Mental health services	21	0	0	7	0	0	5	24	0	11	3	0	0	11	12	6	12	112
Child development information	0	0	0	61	0	0	13	11	0	5	1	0	0	1	0	0	2	94
Public school information	9	2	0	1	0	0	13	0	0	0	0	0	0	1	0	34	26	86
Childcare (emergency or ongoing)	1	0	0	40	0	0	1	0	0	7	0	0	1	3	4	0	5	62
Fuel assistance/utilities	1	0	0	9	6	0	1	0	0	0	0	0	8	3	0	10	17	55
Services for children with special needs	11	0	0	5	0	0	8	0	0	4	0	0	0	0	1	13	7	49
Early intervention referrals	0	0	0	9	0	1	4	24	0	1	3	1	0	0	0	0	1	44
CRA-related referral to LMHC/MSW	20	0	0	0	12	0	0	7	0	1	0	0	0	0	2	0	0	42

Table 2 (cont.): Services Provided by FRCs (January – July 2015) *No data reported for Fall River FRC

Item	Amherst	Barnstable	Boston	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCs
Domestic violence services	2	0	0	7	0	0	4	2	0	2	1	0	2	0	2	1	6	29
Health care (screenings, insurance, etc.)	4	0	0	0	0	0	7	0	0	4	0	0	0	1	0	0	4	20
Services for parents with special needs	1	0	0	0	0	0	5	0	0	0	0	0	0	0	1	5	3	15
Substance abuse services	1	0	0	0	0	0	0	1	0	2	0	0	0	0	1	0	2	7
Child abuse/neglect services	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0	1	1	5
Family planning, pregnancy, and breastfeeding support	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	2

Table 3: Service Referrals to External Service Providers (January – July 2015) *No data reported for Fall River FRC

Item	Amherst	Barnstable	Boston	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCs
TOTAL	56	32	86	381	563	66	451	34	14	48	8	380	94	54	132	675	360	3,434
Housing/shelter	8	0	25	47	70	4	8	7	4	5	0	104	15	2	22	43	86	450
Public school information	2	0	4	20	0	0	205	0	0	0	0	74	0	4	6	45	15	375
Adult education/job training	1	0	6	36	46	0	16	4	4	0	0	9	0	3	9	197	19	350
Equipment/materials	6	7	1	26	111	5	52	2	0	6	0	15	7	0	2	58	34	332
Food/nutrition	10	7	0	56	98	3	8	0	0	7	0	14	1	0	7	5	18	234
Income/transitional assistance	4	1	4	63	40	3	16	5	3	3	0	26	10	4	3	35	12	232
Mental health services	11	2	12	10	48	6	6	2	0	7	3	0	0	10	20	65	26	228
Other	3	0	2	0	3	30	1	2	0	0	0	37	39	5	36	0	53	211
Child development information	0	3	0	53	21	0	33	0	0	1	1	0	4	0	1	68	2	187
Health care (screenings, insurance, etc.)	2	0	2	3	23	3	44	0	0	3	0	21	1	2	0	10	5	119
CRA-related referral to LMHC/MSW	0	0	2	2	0	0	6	5	0	0	0	2	0	3	0	84	6	110
Child care (emergency or ongoing)	2	6	18	3	8	0	0	3	3	6	0	17	1	10	8	11	11	107
Fuel assistance/utilities	1	0	0	18	23	6	1	1	0	0	0	5	6	1	7	13	13	95
Substance abuse services	1	1	0	1	9	0	8	0	0	2	0	33	0	0	3	4	7	69
Transportation	0	0	1	2	23	5	13	1	0	5	0	3	4	1	1	0	8	67
Services for children with special needs	2	1	1	8	0	0	10	0	0	1	0	0	0	1	1	17	10	52
Domestic violence services	3	2	0	7	5	0	5	1	0	2	1	3	1	0	3	7	8	48
Translation services	0	0	0	19	3	0	1	0	0	0	0	0	0	6	0	0	5	34

Table 3 (cont.): Service Referrals to External Service Providers (January – July 2015) *No data reported for Fall River FRC

Item	Amherst	Barnstable	Boston	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCs
Family planning, pregnancy, and breastfeeding support	0	1	0	3	14	0	4	0	0	0	0	3	0	2	0	2	4	33
Early intervention referrals	0	0	0	4	3	1	7	0	0	0	3	8	1	0	1	1	2	31
Child abuse/neglect services	0	1	0	0	0	0	3	1	0	0	0	6	3	0	0	5	3	22
CRA Family Support Plan	0	0	3	0	8	0	4	0	0	0	0	0	1	0	2	2	1	21
Services for parents with special needs	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	12	15
CRA Assessment	0	0	5	0	7	0	0	0	0	0	0	0	0	0	0	0	0	12

Table 4: Evidence-Based Parenting Services, Mutual Self-Help Groups and Parent-Child Groups Offered (January –July 2015) *No data reported for Boston, Fall River, or Martha’s Vineyard

Item	Amherst	Barnstable	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCS
Evidence-based parenting groups offered	6	2	8	9	1	12	0	0	0	13	0	3	0	11	12	77
Sessions offered, by group type (e.g., Nurturing Families curriculum)	27	10	26	36	5	42	0	0	0	40	0	6	0	41	39	272
Parents enrolled, by group type	32	20	77	81	9	159	0	0	0	176	0	25	0	146	189	914
# of groups for which childcare was provided	5	0	5	3	1	9	0	0	0	20	0	2	0	10	12	67
# of groups for which transportation was provided	6	0	6	9	1	10	0	0	0	9	0	2	0	11	12	66
# of groups for which food was provided	6	0	8	9	1	12	0	0	0	13	0	2	0	11	12	74
Mutual self-help support groups offered	12	3	18	19	7	8	5	2	2	10	3	10	17	9	4	129
Sessions offered, by group type	85	9	65	54	12	20	16	8	5	30	9	18	55	27	8	421
Parents/teens enrolled, by group type	21	0	200	472	0	67	6	18	3	0	9	0	39	101	69	1,005
# of groups for which childcare was provided	4	3	12	17	4	2	5	2	1	10	0	4	7	5	4	80
# of groups for which transportation was provided	6	0	13	19	1	7	3	0	1	10	2	1	5	9	4	81
# of groups for which food was provided	11	3	18	19	5	7	5	1	0	10	2	9	17	8	4	119
Grandparents groups offered	2	0	5	0	3	0	0	2	0	5	0	4	1	5	1	28
Sessions offered	8	0	20	0	3	0	0	6	0	10	0	9	3	1*	1	61
Parent-child groups offered	10	4	21	3	0	9	5	2	2	6	0	1	12	6	2	83
Sessions offered, by group type	32	45	34	10	0	69	29	8	8	14	0	3	56	19	7	334
Parents enrolled, by group type	0	0	197	66	0	226	24	13	0	41	0	0	3	79	13	662
# of groups for which transportation was provided	2	0	20	3	0	9	4	0	0	0	0	0	4	6	2	50
# of groups for which food was provided	7	0	20	3	0	9	3	2	0	5	0	0	12	6	2	69

*number of sessions not reported for April – July 2015

Table 5: Educational and Cultural/Arts Events Offered by FRCs (January – July 2015) *No data reported for Fall River, Lynn, or Quincy

Item	Amherst	Barnstable	Boston	Brockton	Fitchburg	Greenfield	Lawrence	Lowell	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Springfield	Worcester	All FRCs
Educational groups offered, by group type	12	9	2	4	1	0	9	3	2	1	4	2	7	4	7	67
Sessions offered, by group type (e.g. cooking class)	50	9	2	7	1	0	46	3	2	4	44	8	33	25	7	241
Parents/youth enrolled, by group type	19	0	0	64	18	0	262	0	8	3	28	8	73	89	138	710
# of groups for which childcare was provided	4	0	1	2	1	0	3	3	0	1	1	0	1	4	7	28
# of groups for which transportation was provided	7	0	0	2	1	0	3	3	2	1	0	2	1	4	7	33
# of groups for which food was provided	5	0	2	4	1	0	6	0	2	0	1	0	3	4	7	35
Cultural/Arts events offered	15	0	0	3	2	1	5	2	0	0	5	0	3	4	3	43
# of parents attending	29	0	0	12	29	0	45	10	0	0	217	0	22	120	37	521
# of children attending	124	0	0	34	40	0	69	20	0	0	451	0	28	163	45	974
# of groups for which transportation was provided	8	0	0	3	2	0	2	0	0	0	0	0	1	4	3	23
# of groups for which food was provided	13	0	0	1	2	1	5	2	0	0	5	0	3	4	3	39

Table 6: FRC Staff Trainings (January – July 2015)

Item	Amherst	Barnstable	Boston	Brockton	Fall River	Fitchburg	Greenfield	Lawrence	Lowell	Lynn	Martha's Vineyard	Nantucket	New Bedford	North Adams	Pittsfield	Quincy	Springfield	Worcester	All FRCs
Units of training	18	14	21	8	0	6	24	21	12	6	9	0	0	8	0	26	31	26	230