

What Clients Case managers should begin using the new program name and be prepared to reassure clients about what this means for them. For example, be sure to tell clients that:

- the program name change has no negative impact on service access or delivery;
- the program rules remain the same;
- SNAP benefits will be accessed by the EBT card just like FS benefits; and
- their monthly SNAP benefit amount will not change as a result of the program name change.

For more information on the Supplemental Nutrition Assistance Program visit www.fns.usda.gov/snap.

Questions If you have any questions, please have your Hotline designee call the Policy Hotline.