



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance
 600 Washington Street • Boston, MA 02111

DEVAL L. PATRICK
 Governor

JUDYANN BIGBY, M.D.
 Secretary

TIMOTHY P. MURRAY
 Lieutenant Governor

JOHN A. WAGNER
 Commissioner

Field Operations Memo 2007-5
January 31, 2007

To: Transitional Assistance Office Staff
From: John Augeri, Assistant Commissioner for Field Operations
Re: F.O.R. Families Staff Reassignment

Overview

The Department of Public Health’s F.O.R. (Follow-Up Outreach Referral) Families Program provides assessment and case management services to homeless EA families in certain areas of the State. The primary goal of F.O.R. Families is to help families transition from homelessness to stable permanent housing. Services are free and participation is voluntary.

Purpose of Memo

Field Operations Memo 2005-55, titled *F.O.R. Families Program*, remains in effect. However, this memo notifies AU Managers, Homeless Coordinators, ICMs, HAP Providers and shelter staff that as of January 16, 2007, F.O.R. Families staff were reassigned to different TAOs and shelters. At certain shelters F.O.R. Families staff are no longer present.

F.O.R. Families Staff

The F.O.R. Families staff reassignment has resulted in the following changes.

- F.O.R. Families staff will be available to homeless families from the following TAOs:

Boston Family Housing	Hyannis	New Bedford	Revere
Brockton	Lowell	North Shore	Springfield/Liberty
Holyoke	Malden	Plymouth	Springfield/State
Former Davis Square			Worcester

Note: F.O.R. Families staff no longer cover the Lawrence TAO.

F.O.R. Families Staff (continued)

- F.O.R. Families staff will no longer be available to EA families in the following shelters:

Emmaus House I and II	Sandra's Lodge	Olivia's Place
Hestia House	Mary's Place	

F.O.R. Families Staff Listing

Refer to Attachment A of this memo, *F.O.R. Families Staff (01/24/2007)*, for the revised list of F.O.R. Families staff, phone numbers and the assigned TAOs. (This revised list replaces Attachment E in Field Operations Memo 2005-55.)

Field Operations Memo 2005-55

Refer to Field Operations Memo 2005-55 for information about:

- what services F.O.R. Families provides to EA families;
- which EA families should be referred to F.O.R. Families;
- how to complete a referral to F.O.R. Families and the Release of Information form; and
- F.O.R. Families' response to a referral.

Only the information on F.O.R. Families coverage regarding staff and TAOs has changed from the original memo. Therefore, Field Operations Memo 2005-55 **is not obsolete.**

Questions

If you have any questions, please have your Hotline designee call the Policy Hotline at 617-348-8478.

F.O.R. Families Staff

ATTACHMENT A

Name	Position	DPH Base	DTA	Phone
Karin Downs	Program Manager	250 Washington St. Boston, MA 02108		Cell: (617) 519-6622 Office: (617) 624-5967 Fax: (617) 624-5927
Melissa Marlowe	Program Director	250 Washington St. Boston, MA 02108		Cell: (617) 519-3014 Office: (617) 624-5913 Fax: (617) 624-5927
Eileen Carranza	Program Coordinator	250 Washington St. Boston, MA 02108		MCH line: (800) 311-2229 Office: (617) 624-5971 Fax: (617) 624-5927
Heidi Dileone	Regional Clinical Coordinator Central and West RHO's	180 Beaman St West Boylston, MA 01583		Cell: (508) 965-2543 Office: (508)-792-7880 Fax: (508) 792-7706
Erin Hurley	Regional Clinical Coordinator Northeast	365 East St. Tewksbury, MA 01876		Cell: (978) 807-0610 Office: (978) 851-7261 X 4061 Fax: (978) 851-3346
Denise Guilbeault	Acting Regional Clinical Coordinator Boston	10 Malcolm X Blvd Roxbury, MA 02119		Cell: (978) 502-4793 Office: (617) 541-4079 Fax: (978) 851-3346
		Northeast		
Maria Silva-Jimenez	Home Visitor	365 East St. Tewksbury, MA 01876	North Shore	Cell: (978) 844-0503 Office: (978) 851-7261 X 4059 Fax: (978) 851-3346
Vita Chiarenza	Home Visitor	365 East St. Tewksbury, MA 01876	North Shore (Malden and Revere homeless families)	Cell: (978) 844-0502 Office: (978) 851-7261 X 4060 Fax: (978) 851-3346
Yocasta Bianconi	Home Visitor	365 East St. Tewksbury, MA 01876	Lowell North Shore (Malden and Revere homeless families)	Cell: (978) 273-4382 Office: (978) 851-7261 X 4057 Fax: (978) 851-3346
Denise Guilbeault	Home Visitor	365 East St. Tewksbury, MA 01876	Lowell	Cell: (978) 502-4793 Office: (978) 851-7261 X4022 Fax: (978) 851-3346

F.O.R. Families Staff

		Boston		
Jonathan McCurdy	Home Visitor	10 Malcolm X Blvd. Roxbury, MA 02119	BFH (assessment center)	Cell: (617) 413-7256 Office: (617) 541-2871 Fax: (617) 541-2861
Christine Dixon	Home Visitor	10 Malcolm X Blvd. Roxbury, MA 02119	BFH	Office: (617) 541-2876 Cell: (617) 447-5763 Fax: (617)541-2861
Leslie Rosenblatt	Home Visitor	10 Malcolm X Blvd. Roxbury, MA 02119	BFH (former Davis Square homeless families)	Cell: (617) 519-1269 Office: (617) 541-4074 Fax: (617) 541-2861
Joseline Cabrera	Home Visitor	10 Malcolm X Blvd Roxbury, MA 02119	BFH	Cell: Cell: (978) 337-8764 Office: (617) 571-1391 Fax: (617) 541-2861
		Central		
Lila Coverstone	Home Visitor	181 Beaman St West Boylston, MA 01583	Worcester	Cell: (508)-340-8468 Office: (508)-792-7880 X2326 Fax: (508) 792-7706
Cristina Nunez	Home Visitor	180 Beaman St. West Boylston, MA 01583	Worcester	Cell: (978) 844-0468 Office: (508) 792-7880 Fax: (508) 792-7706
		West		
Evelyn Montanez	Home Visitor	23 Service Center Northampton, MA 01060	Springfield	Cell: (413)-478-1729 Office: (413)586-7525 X1189 Fax: (413)784-1037
Neil Broome	Home Visitor	23 Service Center Northampton, MA 01060	Holyoke	Cell: (413)478-0313 Office: (413)586-7525 X1160 Fax: (413)784-1037
		SE/Metrowest		
Tanya Taylor	Home Visitor	5 Randolph St Canton, MA 02021	Plymouth	Cell: (508) 208-0190 Office: (781) 774-6623 Fax: (781)774-6618
Janet Leigh	Home Visitor	5 Randolph St Canton, MA 02021	Hyannis	Cell: (508) 965-1997 Office: (781) 774-6738 Fax: (781)774-6618
Lorraine Art	Home Visitor	5 Randolph St Canton, MA 02021	New Bedford	Cell: (508) 965-5928 Office: (781) 774-6743 Fax: (781)774-6618