



Description

Release 25

Release date: July 27, 2022

On July 27, 2022, Release 25 was implemented in the online system at MAhealthconnector.org or commonly known as HIX. When you login on or after July 27th, you should make sure to clear your cache and cookies prior to opening up HIX.

This release will include the following updates:

- <u>Establishing Pregnancy</u>
- New SNAP Option
- Enhancements to the Report a Change (RAC) Options
- My Account Dashboard Enhancements
- Continuing an Application when HUB Services is Down
- Update to MassHealth Fair Hearing Form

Established Pregnancy

MassHealth provides postpartum coverage for 60 days plus an additional period extending to the end of the month in which the 60-day period ends. On April 1, 2022, MassHealth extended its postpartum coverage period to provide 12 months of coverage, plus an additional period extending to the end of the month in which the 12-month period ends, regardless of immigration status, who were eligible for a MassHealth benefit while pregnant. This extension of coverage will significantly improve access to health care and continuity of care, particularly in the vulnerable period after childbirth.

Eligibility Criteria

- Individual was eligible for a MassHealth benefit while pregnant
- After the 12-month postpartum period, individuals' will have their eligibility renewed, and notification of new eligibility status will be sent to the household
- The extension supports women that report the end of a pregnancy, with or without adding a child, and for women who do not report the end of a pregnancy

R25 streamlines and enhances the user's ability to access the Report a Change (RAC) function in HIX to report a pregnancy and add a newborn.

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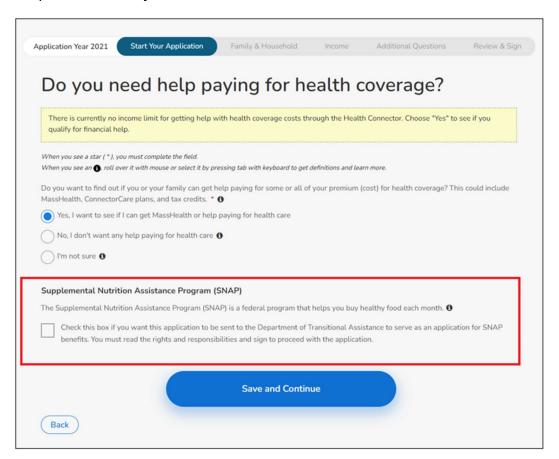
New SNAP Option

In Release 25, applicants and members will have the option to select to have their MassHealth application or renewal serve as an application for SNAP benefits. The new checkbox option to apply for SNAP benefits will be on the "Do you need help paying for health coverage?" screen.

As next steps, "What happens after you apply for SNAP benefits?" will display when checkbox is selected. In addition, the DTA Rights and Responsibilities is added to the Signature page.

When the checkbox is selected, MassHealth will transfer the applicant or member's information directly to the Department of Transitional Assistance (DTA) to automatically initiate the SNAP application, including demographic and contact information. DTA staff will outreach to the applicant to capture additional information required to complete the SNAP application and conduct the interview.

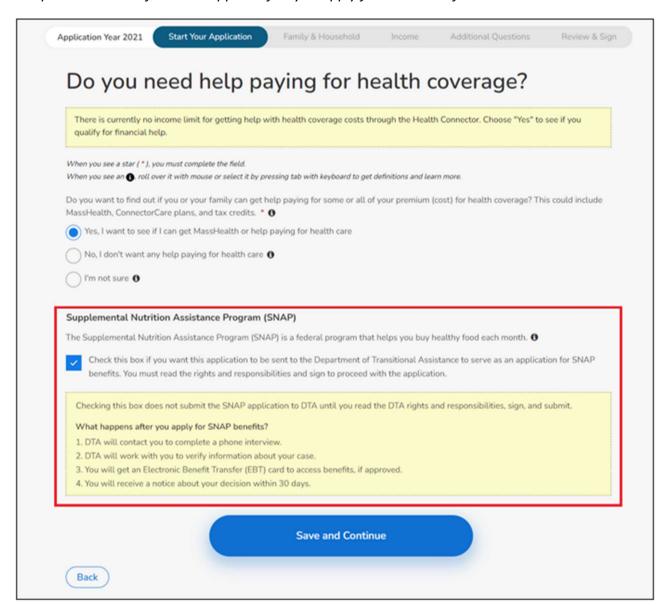
Sample Screenshot of new SNAP checkbox



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Sample screenshot of "What happens after you apply for SNAP benefits?"



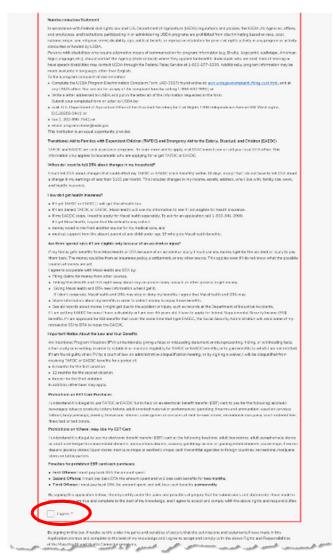
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Sample screenshot of DTA Rights and Responsibilities





Updates to the Report a Change (RAC) Option

Release 25 streamlines certain functionalities to the "Change Your Information" screens, also commonly known as Report a Change (RAC) options related to:

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