

Emergency Assistance (EA) Training Agenda
MLRI Basic Benefits Series
October 3, 2023
9:30 a.m. – 2:30 p.m.

- 9:30 a.m. Introduction**
- 9:40 a.m. General Information about the EA Shelter System and Resources for Families with Children Experiencing Homelessness**
- 9:45 a.m. How to Apply for Shelter**
- Eligibility
 - Disqualifying factors
 - Application process and tips for applying
 - Placements
 - Test your knowledge: Scenario and discussion
- 10:50 a.m. 10-minute Break**
- 11:00 a.m. Introduction to Noncompliances and Terminations**
- Noncompliances and terminations
 - Appeals basics
 - Test your knowledge: Scenario and discussion
- 11:45 a.m. Lunch**
- 12:30 p.m. Language Access**
- 12:45 p.m. HomeBASE Basics**
- Test your knowledge: Scenario and discussion
- 1:05 p.m. RAFT and Other Resources**
- 1:30 p.m. Legislative Victories and Advocacy**
- 1:45 p.m. Questions and Discussion**