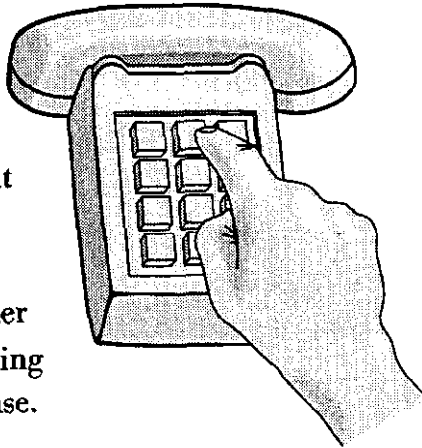


From the Hotline

- q:** I have a food stamp recipient who is the primary wage earner and who has a child under six for whom she is the caretaker. She has quit her job without apparent good cause. Can she be eligible for food stamps.?
- a:** Yes, she is not held to the voluntary quit provisions since she is not required to register for work. See Sections 362.330 and 362.390 of the *Food Stamp Policy Manual*.
- q:** I have submitted a worksheet to undivert a case and, although the case shows a grant, no retro check has been issued.
- a:** The most common reason for this is you've used a date (for the second cycle check date) that falls on a Sunday or holiday. Always check the benefit date schedule in Appendix E and enter the exact benefit date when filling out a worksheet to undivert a case.
- q:** If a recipient who is subject to the TAFDC work program requirement cannot find employment or be placed in community service site due to the lack of availability of a site, is he excused from meeting the 20-hour per week requirement?
- a:** Yes, if unable to obtain a job or a placement in a community service site, the recipient can be temporarily excused from the work program requirement. Enter the correct PACES program code to indicate a mandatory work program participant and you must also enter the correct ESP-MIS code for TEMP site not available. You must continue working with the recipient to locate a job or an appropriate community service site.
- q:** A teen parent is living with the parents of her baby's father, the parents are not receiving AFDC or TAFDC and the baby's father is not living in the home; is this an acceptable living arrangement?
- a:** Yes, the teen and her baby may live with anyone who is related to either one of them in any way specified in 106 CMR 203.585. In this instance, it is the baby's paternal grandparents.



FYI

In-Office Communication

Recent QC error reviews have again pointed to a breakdown in communication between office units.

It is critical that recipient information be shared between PA and NPA staff. Since cases are often transferred between units and the Department has expended so much effort in promoting change reporting to recipients, it is important to act timely and accurately on information either reported by recipients or provided to us in other ways.

Be sure to **share, communicate,** and **act** on information received.