

Hotline Focus

q I have a case in which a child was born to a mother who was eligible for Medicaid at the time of the birth. I have requested verification of the income of the father of the child who is also the husband of the mother. The father refuses to give this verification. Can I close the case for failure to provide verification of income?

a The mother of the child in this situation can be closed after the two calendar months following the end of the pregnancy as you are unable to determine her continuing eligibility. The husband is financially responsible for the wife; therefore, the income must be verified.

You cannot close the child's case as the child is automatically eligible for one year, provided that the child continues to live with the mother. See Section 505.140(1)(A) of the *MA Policy Manual*.

q Occasionally I get DET/DOR CIPs (Client Information Pages) from data entry with a message indicating that the CIP is not on file. What accounts for this?

a One possibility is that the attempt to data-enter the CIP information precedes the on-line CIP system update. The CIP system is updated mid-month, i.e., on or about the 15th. Another possibility is that the CIP is for a client other than client 00. Dependent CIPs, i.e., client #01-99 are not loaded into the on-line system.

q I have an EAEDC recipient who is living in a shelter and wants direct deposit. When I tried to code the recipient's case for direct deposit, PACES would not allow the transaction. How can I initiate the direct deposit process for this recipient?

a Current policy does not allow EAEDC recipients who are presently residing in a shelter (Group Code "D") to have direct deposit. PACES has been coded to prevent this type of transaction.

