

Hotline Focus

q I have taken a Medicaid application for emergency medical services from a family that consists of an undocumented alien and her husband and child, both of whom are citizens. Can I open this as one case?

a No, an undocumented alien is eligible only for the limited services available as emergency medical services and she will not receive a MassHealth card, while her husband and child can receive a MassHealth card and the full range of Medicaid services. Therefore, you must set up two cases. See Section 7750 of the *Medicaid Handbook* and Appendices B and C of the *PACES User's Guide* for the correct group codes and action reasons.

q I am opening an AFDC case for a former recipient whose MA case had been purged from PACES but still exists on MMIS. The dependent numbers that seem logical to assign for the AFDC case differ from the dependent numbers that exist on MMIS. Should I assign dependent numbers for the new AFDC case or use the ones on MMIS?

a Use the dependent numbers for the new AFDC case that you find on MMIS. **Do not attempt to change the dependent numbers.** You should never change the dependent numbers on one case to match another. If you are uncertain about how to assign dependent numbers, call the Systems Help Desk.

q I am setting up an AFDC case for a family that has an existing MA case. Not all of the MA dependents are included in the AFDC case, and one person, not included in the MA case, will be included in the AFDC case. How do I assign dependent numbers?

a For those dependents already known to MMIS, use the dependent numbers found on MMIS. Use a higher dependent number than those in use by MMIS for the new dependent. This will avoid **different dependent number on file** errors if the case should MAOA.



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q I am taking an AFDC application from an alien who is on Temporary Protected Status (TPS) for herself and her children. Is this family eligible for AFDC?

a No, individuals admitted on TPS are not eligible for AFDC. See Section 303.520 of the *AFDC Policy Manual*.

q I have taken an application for RRP/AFDC from a family who has recently arrived in the United States. This family is unable to provide documentation of work history. How do I determine eligibility?

a If an applicant is unable to document work history because the employment occurred outside the United States, you may accept an affidavit. The affidavit should contain both the employment history and a description of efforts made to verify the work history.

q My MA applicant is a 30-year-old alien who is applying for emergency medical services because of a disability. He does not meet the alienage requirements for medical assistance. Must I send a disability supplement to HealthPro for approval?

a Yes, this applicant must meet all of the requirements of the MA program except alienage and furnishing a social security number.

