

05/10/2021

**IMPORTANT INFORMATION ABOUT YOUR MASSHEALTH COPAY**

**THIS IS NOT A BILL**

ELG-D420-CC

Dear [REDACTED]

**Based on your MassHealth eligibility, your monthly copay cap is \$20.00, beginning 07/01/2021.** A copay is the amount that a member pays the pharmacy out-of-pocket for drugs covered by MassHealth. MassHealth members pay copays for drugs unless there's an exclusion. MassHealth members who have copays also have a monthly copay cap. A monthly copay cap is the most that you have to pay in copays each month. If you reach your copay cap in a calendar month, you will not have to pay copays for the rest of the month. We will send you another letter if you reach the copay cap in any month. Our system should automatically stop charging you copays for the rest of that month once you hit your cap.

Your copay cap will start over on the first day of each month. Your copay cap will stay the same unless you have a change in your situation, such as income or family size, or if you meet an exclusion. You must report any changes to MassHealth within **10 days** of a change or as soon as possible. If MassHealth determines that your copay cap changes, we will send another letter to let you know the new amount and start date.

You can ask for a fair hearing if you do not agree with your copay cap. ***Read How to Ask for a Fair Hearing*** that came with this letter.

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If you have any questions about this letter, or for more information, please visit <http://www.mass.gov/masshealth>. You can also read the MassHealth Member Booklet or Senior Guide to Health Care Coverage. For a full list of copay amounts, types of members and drugs excluded from copays, and other copay policies, visit [www.mass.gov/service-details/covered-services](http://www.mass.gov/service-details/covered-services). For additional services or questions, call us at (800) 841-2900 (TTY: (800) 497-4648) Monday through Friday, between 8:00 a.m. and 5:00 p.m.

Sincerely,  
MassHealth