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MassHealth and COVID-19 Update: Retroactive Eligibility (Up to 90 Days) for Members Under the Age of 65

1 message

MAhealthconnectorUpdates <mahealthconnectortraining@state.ma.us>
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To: vpulos@mlri.org

Fri, May 29, 2020 at 3:48 PM

Assister Updates

Important News for Certified Assisters in Massachusetts



May 29, 2020

We are reaching out to provide important updates about our response to 2019 Novel Coronavirus Disease (COVID-19). We thank you for the support you provide individuals to obtain and maintain health coverage especially during this difficult time.

Retroactive Eligibility (Up to 90 Days) for Members Under the Age of 65

MassHealth members who applied on or after March 1, 2020 can request that their coverage start date be retroactive up to 90 days. Eligibility may be requested as early as the first day of the third calendar month before the month of application, but no earlier than March 1, 2020. Important to note, retroactive eligibility does not apply to MassHealth health plan enrollment.

How to Request Retroactive Eligibility (up to 90 days)

Assisters can help a MassHealth member request up to 90 day retroactive eligibility either by:

- Assisters may call the MassHealth Assister line with the member to record the request; or
- Submitting a written request to MassHealth. Written requests should include a member's name, date, signature, and social security number or MassHealth ID number and indicate this is a MAGI Retroactive Eligibility request with the requested retroactive start date, or the number of retroactive eligibility days they are requesting.
 - [MAhealthconnector.org](https://mahealthconnector.org): Document Upload is available to applicants and members younger than age 65.
 - With the applicant or member's consent, Assisters may support the submission of the form using Document Upload. Assisters must use the appropriate notation in the signature field to document the consent.
 - Using the Assister Portal, upload documents using the dropdown option:
 - **MassHealth - Self-Attestation Form (SAF-CVD) and Retro Eligibility Request**



- **Mail:**

Commonwealth of Massachusetts
Health Insurance Processing Center
P.O. BOX 4405 Taunton, MA 02780; or

- **Fax:** (857) 323-8300

Upon request, MassHealth will provide retroactive eligibility for the member in their current MassHealth benefit.

MassHealth

	<p>Important Links MAHealthconnector.org MassHealth Website Learning Management System</p>	
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MassHealth, The Health Connector, Boston, MA 02115

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