

MLRI: Utilities--Advocacy for Low-Income Households in Massachusetts

Basic Public Benefits Advocacy Trainings

Product Number: 2220089P01

Date(s): Wednesday, 1/12/2022, 1:00 pm - 3:00 pm

Location: MCLE Conference Center, Ten Winter Place, Boston

CLE Credits: 2.0 substantive credits, 0 ethics credits

Agenda

1:00 pm - 1:05 pm	Welcome and Introduction Panel
1:05 pm - 1:21 pm	Establishing Utility Service, Basic Rules Jenifer Bosco, Esq., <i>National Consumer Law Center Inc (NCLC)</i> , Boston, Chair
1:21 pm - 1:37 pm	Utility Consumer Protections Jenifer Bosco, Esq., <i>National Consumer Law Center Inc (NCLC)</i> , Boston, Chair
1:37 pm - 1:53 pm	Reducing Utility Bills Jenifer Bosco, Esq., <i>National Consumer Law Center Inc (NCLC)</i> , Boston, Chair
1:53 pm - 2:09 pm	Paying Utility Bills Jenifer Bosco, Esq., <i>National Consumer Law Center Inc (NCLC)</i> , Boston, Chair
2:09 pm - 2:25 pm	Other Utility Issues, Including Telecommunications Jenifer Bosco, Esq., <i>National Consumer Law Center Inc (NCLC)</i> , Boston, Chair
2:25 pm - 2:45 pm	Competitive Energy Supply - Protecting Consumers Alexa L. Rosenbloom, Esq., <i>Harvard Legal Services Center</i> ,
2:45 pm - 3:00 pm	"Ask the Experts" Q&A Session Panel