

DEPARTMENT OF CHILDREN AND FAMILIES

Caseload Report

Fiscal Year 2015

Quarter 1

Erin Deveney, Interim Commissioner

Christina Joyce, Deputy Commissioner
Clinical Services & Program Operations Division

Paul Fitzsimons, Acting Deputy Commissioner
Field Operations

Prepared by:

Ruben A. Ferreira, Assistant Commissioner
Continuous Quality Improvement
Clinical Services & Program Operations Division

Rosalind M. Walter, Director
Data Management / Quality Assurance Unit
Information Technology Division

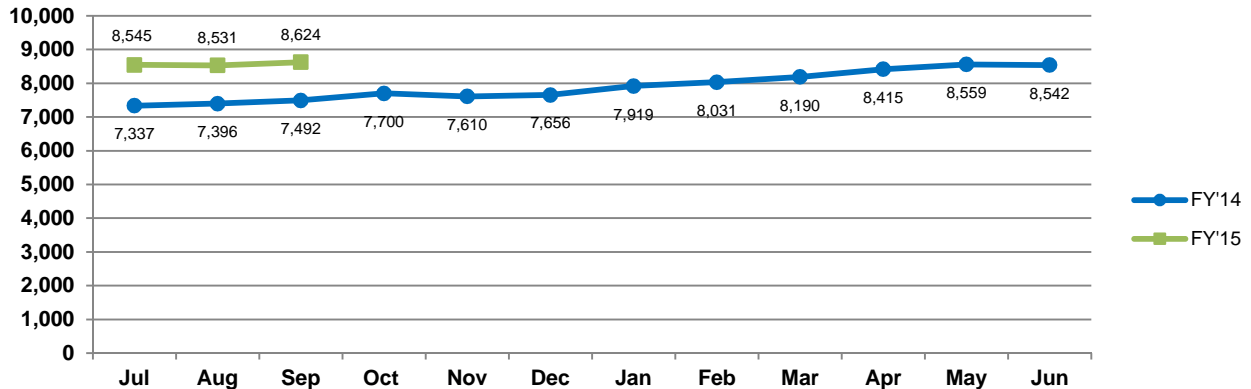
Contents

PAGE

Children in Out-of-Home Placement	
1. Children in Out-of-Home Placement	1
1a. Children in Residential Placement	1
1b. Children in Group Care Placement	2
1c. Children in Foster Care	2
1d. Children in Intensive Foster Care	3
Adoptions and Guardianships	
2a. Adoption Subsidies Paid Each Month	4
2b. Guardianship Subsidies Paid Each Month	4
2c. Kinship Guardianship Subsidies (child counts)	5
2d. Kinship Guardianship Subsidy Title IV-E Claiming	5
Reports of Child Abuse or Neglect	
3a. 51A Reports	6
3b. Substantiated Investigations of Abuse or Neglect	6
Fatalities of Children in the Care and Custody of DCF: 4. Children who Die while in the Care and Custody of DCF	7
Approved Foster Care Placements: 5. Children in Approved Foster Care Placements	8
Children in Acute Psychiatric Settings	
6a. DCF Children Awaiting Placement from an Acute Psychiatric Hospital or CBAT Program	8
6b. Average Number of Days Each Case Remains Beyond that which is Medically Necessary	9
6c. Children under DCF Care and Custody who are Being Served in Medical or Psychiatric Care Provided Through Other Publicly-Funded Sources	9
Supervised Visitation Centers: 7. Children Served by Supervised Visitation Centers	10
Domestic Violence Shelter Programs	
8a. Adults & Children Served in Domestic Violence Emergency Shelter Programs	11
8b. Adults & Children Served in Domestic Violence Substance Abuse & Mental Health Residential Programs	11
8c. Adults & Children Served in Domestic Violence Housing Stabilization Programs	12
New Chardon Street: 9. Families Served at New Chardon Street for Women and Children	13
Number and Ages of Children Served	
10. Total Number of Children Served	14
10a. Ages of Children Served; 10a-1. Age Ranges of Children Served	14
10b. Children Served in Each Service Plan; 10b-1. Number of Children in a Service Plan as a Percent of Service Plans	15
Multiple 51A Reports: 11. Families (Count of Children) Receiving Multiple 51A Reports within a 10-Month Period	15
Case Reopening	
12. Cases Reopened within Six Months of Being Closed	16
12a. Cases Reopened within Six Months as a Percent of Cases that Closed	16
Children Re-Entering Out-of-Home Placement	
13. Children Who Return Home and then Re-Enter an Out-of-Home Placement within Six Months	17
13a. Children Who Return Home and then Re-Enter Out-of-Home Placement within 6 Mos. as a % of Children Who Reunited	17
Services Other Than Case Management: 14. Spending on Services Other Than Case Management	18
Consumers 18 Years-of-Age and Older in Out-of-Home Placement	
15. Consumers 18 Years-of-Age and Older in Out-of-Home Placement	19
15a. Consumers 18 Years-of-Age and Older in Residential Placement	19
15b. Consumers 18 Years-of-Age and Older in Group Care Placement	20
15c. Consumers 18 Years-of-Age and Older in Foster Care	20
15d. Consumers 18 Years-of-Age and Older in Intensive Foster Care	21

Children in Out-of-Home Placement

1. Children* in Out-of-Home Placement

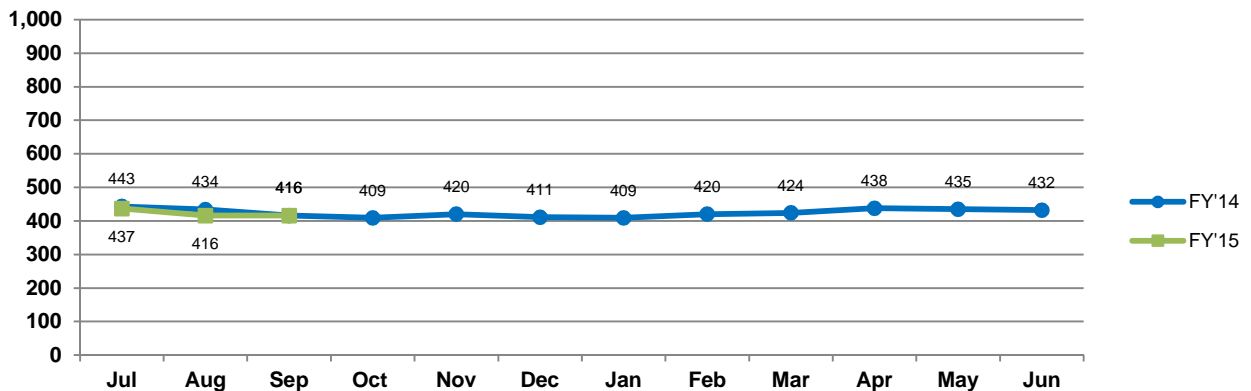


*Consumers under 18 years of age only

Compared to the same time period in FY'14, 1,132 (15.1%) more children were in out-of-home placement in September 2014. Comparing September 2014 to September 2012, there has been a 17.2% (1,268) increase in out-of-home placement utilization for consumers under 18 years-of-age.

On average, 7,904 children were in out-of-home placement each month in FY'14. The FY'15 year-to-date average is 8,567 children per month (8.4% increase over FY'14). Relative to equivalent time periods in FY'14, an upward trend has been evident in the first quarter of FY'15.

1a. Children* in Residential Placement



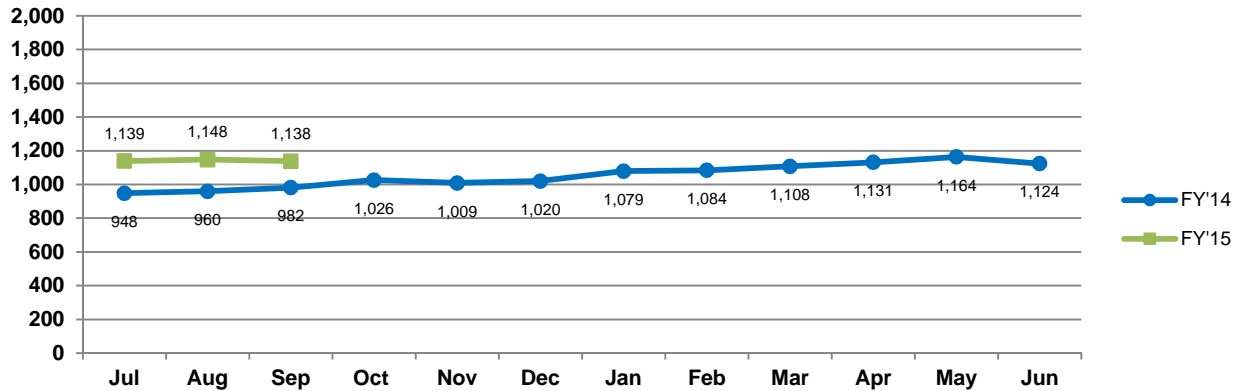
*Consumers under 18 years of age only

Compared to the same time period in FY'14, an equal number of children were in Residential Placement in September 2014. Comparing September 2014 to September 2012, there has been an 11.5% (54) reduction in Residential Placement utilization for consumers under 18 years-of-age.

On average, 424 children were in Residential Placement each month in FY'14. The FY'15 year-to-date average is 423 children per month (0.3% decrease over FY'14). Relative to equivalent time periods in FY'14, a modest downward trend has been evident in the first quarter of FY'15.

Children in Out-of-Home Placement - continued

1b. Children* in Group Care Placement

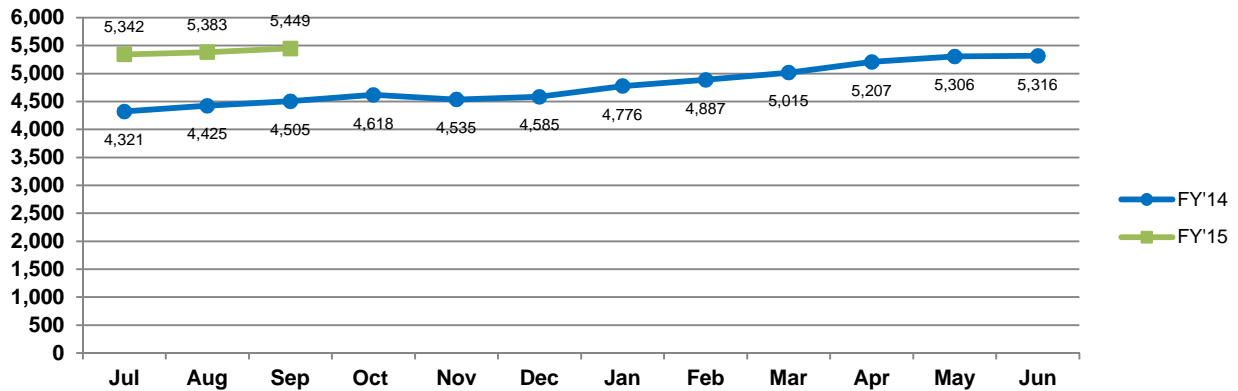


*Consumers under 18 years of age only

Compared to the same time period in FY'14, 156 (15.9%) more children were in Group Care in September 2014. Comparing September 2014 to September 2012, there has been a 25.6% (232) increase in Group Care utilization for consumers under 18 years-of-age.

On average, 1,053 children were in Group Care each month in FY'14. The FY'15 year-to-date average is 1,142 children per month (8.4% increase over FY'14). Relative to equivalent time periods in FY'14, a significant upward trend has been evident in the first quarter of FY'15.

1c. Children* in Foster Care



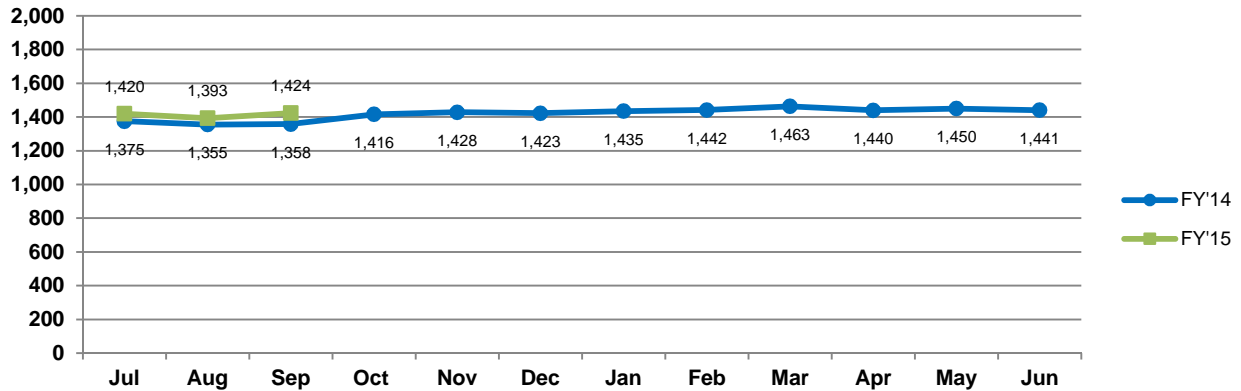
*Consumers under 18 years of age only

Compared to the same time period in FY'14, 944 (21.0%) more children were in Foster Care placement in September 2014. Comparing September 2014 to September 2012, there has been a 27.1% (1,163) increase in Foster Care utilization for consumers under 18 years-of-age.

On average, 4,791 children were in Foster Care placement each month in FY'14. The FY'15 year-to-date average is 5,391 children per month (12.5% increase over FY'14). Relative to equivalent time periods in FY'14, a significant upward trend has been evident in the first quarter of FY'15.

Children in Out-of-Home Placement - continued

1d. Children* in Intensive Foster Care



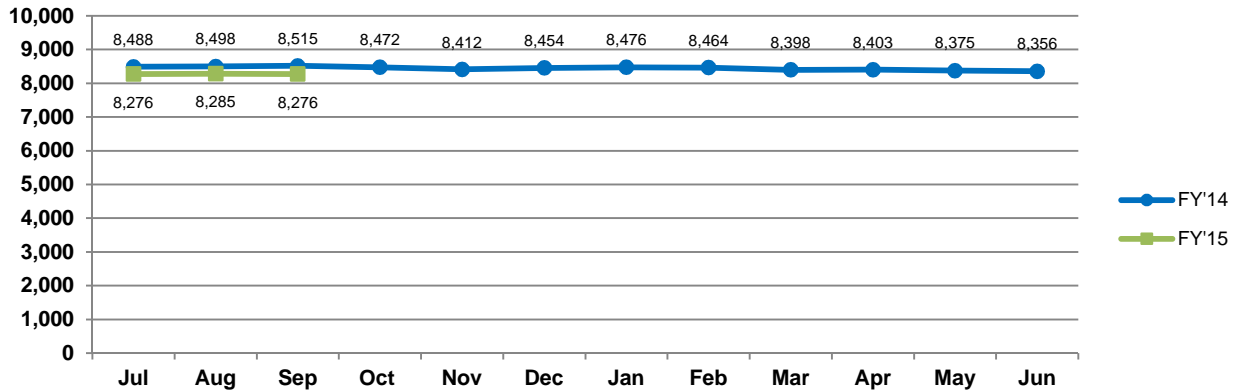
*Consumers under 18 years of age only

Compared to the same time period in FY'14, 66 (4.9%) more children were in Intensive Foster Care in September 2014. Comparing September 2014 to September 2012, there has been a 3.9% (58) reduction in Intensive Foster Care utilization.

On average, 1,419 children were in Intensive Foster Care each month in FY'14. The FY'15 year-to-date average is 1,412 children per month (0.5% decrease over FY'14). Nonetheless, relative to equivalent time periods in FY'14, a modest upward trend has been evident in the first quarter of FY'15.

Adoptions and Guardianships

2a. Adoption Subsidies* Paid Each Month

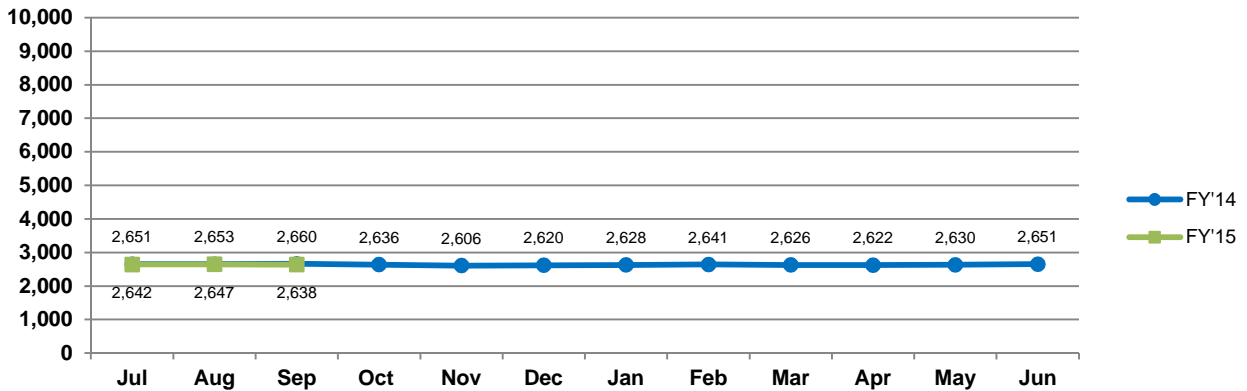


* = counts of full time (i.e., month) equivalents

On average, 8,443 Adoption Subsidies* were paid each month in FY'14. The FY'15 year-to-date average is 8,279 (1.9% decrease over FY'14).

Compared to the same time period in FY'14, 239 (2.8%) fewer Adoption Subsidies were paid in September 2014. Relative to equivalent time periods in FY'14, a modest downward trend has been evident in the first quarter of FY'15.

2b. Guardianship Subsidies* Paid Each Month



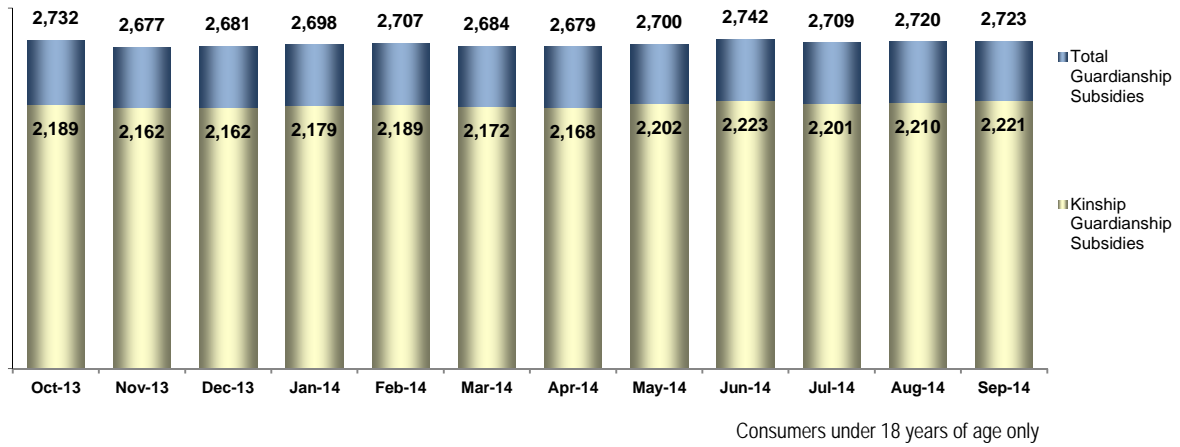
* = counts of full time (i.e., month) equivalents

On average, 2,635 Guardianship Subsidies* were paid each month in FY'14. The FY'15 year-to-date average is 2,642 (0.3% increase over FY'14).

Compared to the same time period in FY'14, 22 (0.8) fewer Guardianship Subsidies were paid in September 2014. Relative to equivalent time periods in FY'14, a slight downward trend has been evident in the first quarter of FY'15.

Adoptions and Guardianships - continued

2c. Kinship Guardianship Subsidies (child counts)



Kinship Guardianships accounted for 81.6% of all Guardianship Subsidies in September 2014 (12-month range = 80.1 to 81.6%). Comparing September 2014 to September 2012, there has been a 9.1% (186) increase in kinship guardianship subsidies.

On average, 2,190 Kinship Guardianship Subsidies were open during each of the past 12 months.

2d. Kinship Guardianship Subsidy Title IV-E Claiming

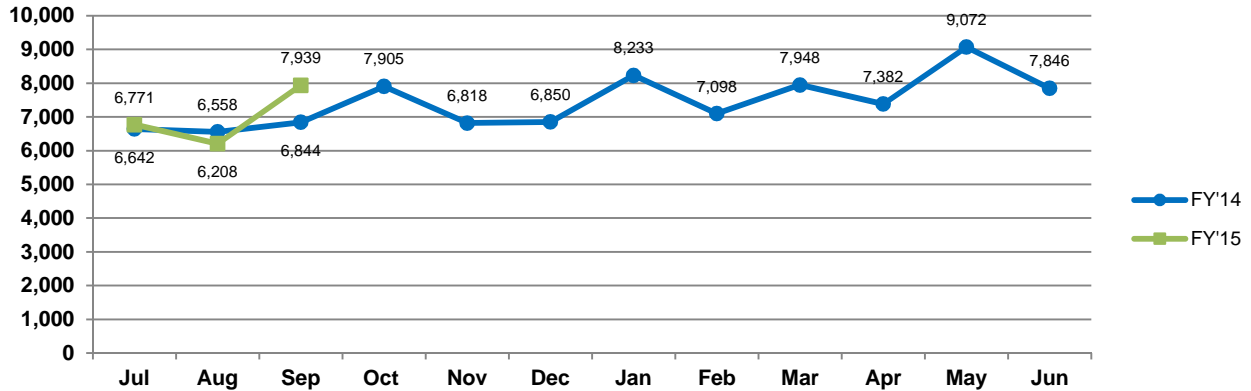
CLAIM QUARTER	NUMBER OF CHILDREN*	GROSS EXPENDITURES CLAIMED TO DATE**	FEDERAL SHARE
FY'13, Q1	180	\$311,829	\$156,023
FY'13, Q2	185	\$323,009	\$160,924
FY'13, Q3	296	\$1,272,442	\$636,646
FY'13, Q4	281	\$208,670	\$103,892
FY'14, Q1	328	\$477,636	\$238,818
FY'14, Q2	328	\$705,184	\$350,665
FY'14, Q3	406	\$1,497,612	\$802,583
FY'14, Q4	453	\$1,215,712	\$607,814
FY'15, Q1	481	\$2,272,406	\$1,136,203

* Unduplicated count of children claimed on each quarter's claim submission

** Amounts may be adjusted during subsequent claim submission quarters

Reports of Child Abuse or Neglect

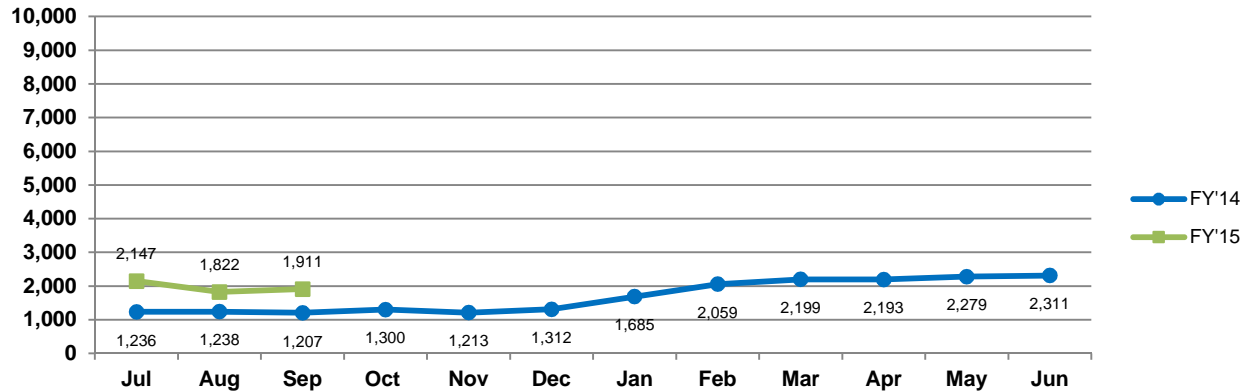
3a. 51A Reports



Significant monthly variation is observed in the number of 51A reports filed with the Department. On average, 7,433 reports were filed each month in FY'14. The FY'15 year-to-date average is 6,973 reports per month (6.2% decrease over FY'14). However, comparing July through September FY'15 with the same time periods in FY'14, a 4.4% increase is observed.

Since the start of FY'13, these reports have varied from a low of 5,939 (February 2013) to a high of 9,072 (May 2014); a difference of 3,133 (52.8%) reports.

3b. Substantiated* Investigations of Abuse or Neglect



*Number of supported investigations

DCF adopted an Integrated Case Practice Model (ICPM) in FY'10. In this model, reports of abuse or neglect follow either an Initial Assessment or an Investigation track.

Beginning with the 3rd quarter of FY'14, the screen-in rate for the Investigation (INV) track vs. the Initial Assessment (IA) track, shifted from 62% INV vs. 38% IA, to 82% INV vs. 18% IA.

On average, 1,686 investigations were substantiated each month in FY'14. The FY'15 year-to-date average is 1,960 substantiated reports per month (16.3% increase over FY'14).

In the past 15 months, substantiated investigations varied from a low of 1,207 to a high of 2,311; a difference of 1,104 (91.5%) investigations.

Fatalities of Children in the Care and Custody of DCF

4. Children who Die while in the Care and Custody of DCF

Manner of Death: While the circumstances surrounding the death of a child are described below, manner of death is pending medical examiner determination.

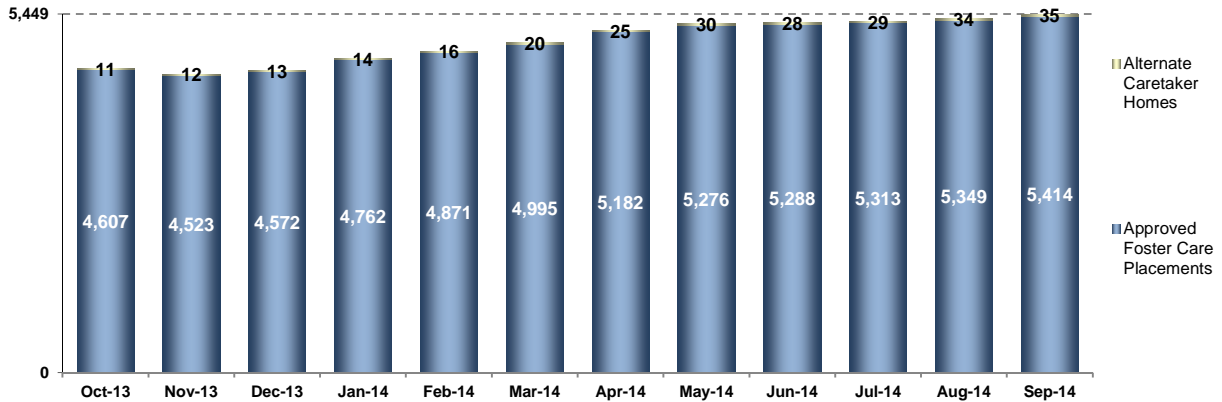
Care and Custody: This report is limited to those children who die while in the care and custody of the Department. These fatalities may or may not be maltreatment-related.

FY'15, Q1: One child died while in the care and custody of DCF.

Sep-14: 15-year-old youth in DCF temporary custody, placed in a pediatric nursing home with multiple medical complications, died in the hospital following a seizure. A 51A was not filed.

Approved Foster Care Placements

5. Children* in Approved Foster Care Placements



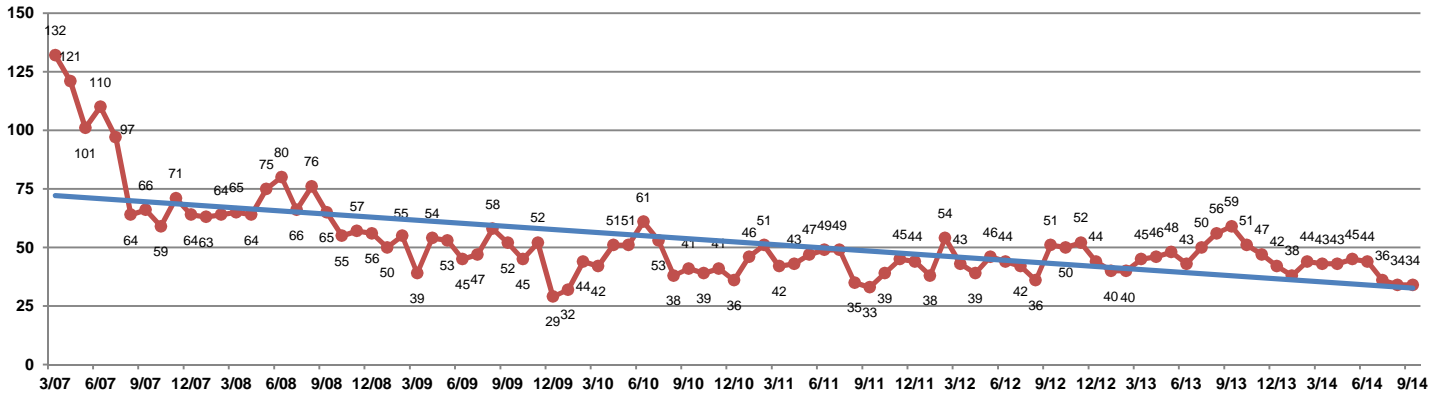
*Consumers under 18 years of age only

On average, 99.6% of children in foster care in the past 12 months were in Approved Foster Care placements.

Though most DCF children are placed in Approved Foster Care placements, some are placed in alternate caretaker homes through court orders, or funded by other state agencies such as DYS.

Children in Acute Psychiatric Settings

6a. DCF Children Awaiting Placement from an Acute Psychiatric Hospital or Community Based Acute Treatment Program

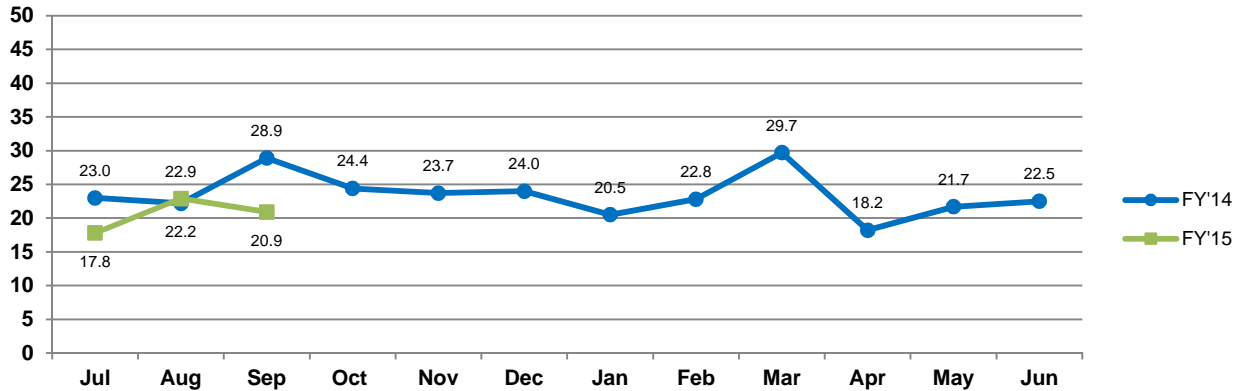


Data Source: MBHP Monthly CARD List

There has been substantial progress between March 2007 and September 2014 in reducing the number of DCF children who have remained hospitalized beyond medical necessity criteria. Accordingly, the upward trend of children awaiting placement from an Acute Psychiatric Hospital or Community Based Acute Treatment Program was turned decidedly downward, beginning in the Spring of 2007 (74% decrease since March 2007).

Children in Acute Psychiatric Settings - continued

6b. Average Number of Days* Each Case Remains Beyond that which is Medically Necessary

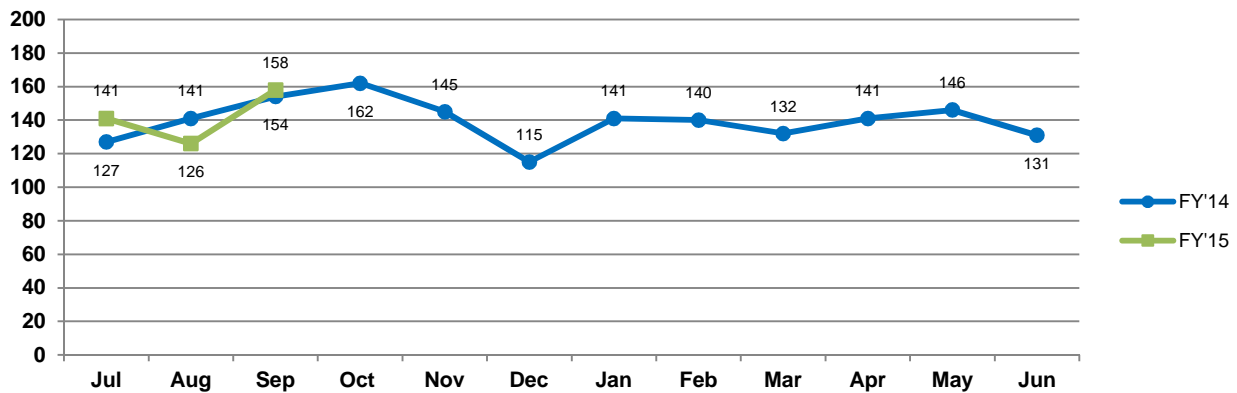


**DATA SOURCE: MBHP Monthly CARD Report*

In September of 2014, 208 children left a hospital or Community Based Acute Treatment (CBAT) program (Note: some of these children were hospitalized for medical conditions only). Of these 208 children, 23 remained in placement beyond that which was medically necessary. The average length of stay of non-medically necessary days (AND) for children remaining in a hospital or CBAT at the end of September was 20.9 days (range = 1 to 75).

On average, AND stays for children remaining in a hospital or CBAT at the end of each month in FY'14 was 23.5 days. The year-to-date average for FY'15 is 20.5 days (12.5% decrease over FY'14).

6c. Children* under DCF Care and Custody who are Being Served in Medical or Psychiatric Care Provided Through Other Publicly-Funded Sources



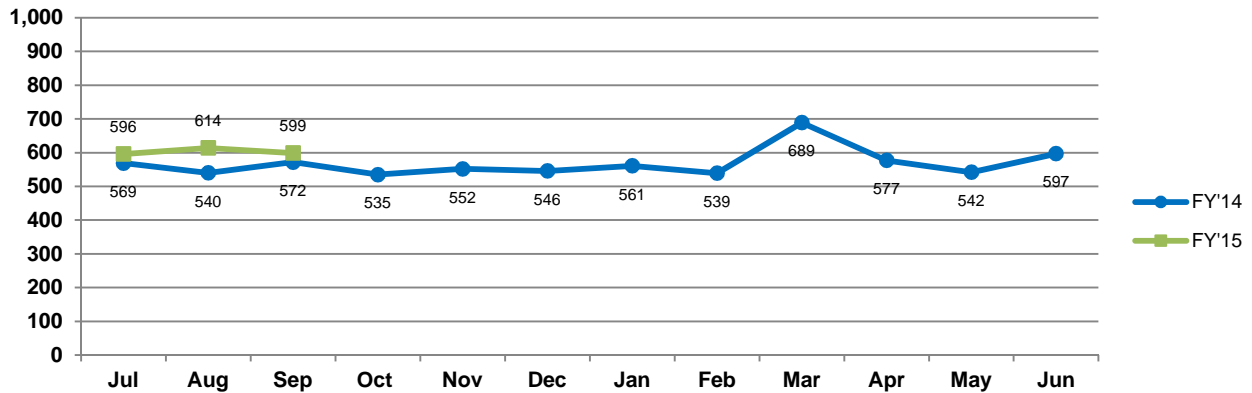
**Consumers under 18 years of age only*

Significant monthly variation is noted in the number of children in DCF care and custody who are served in medical or psychiatric facilities. On average, 140 children in DCF care and custody were served in medical or psychiatric facilities each month in FY'14. The FY'15 year-to-date average is 142 children per month (1.5% increase over FY'14).

Compared to the same time period in FY'14, 4 (2.6%) more children in DCF care and custody were served in a medical or psychiatric facility in September 2014.

Supervised Visitation Centers

7. Children Served by Supervised Visitation Centers*



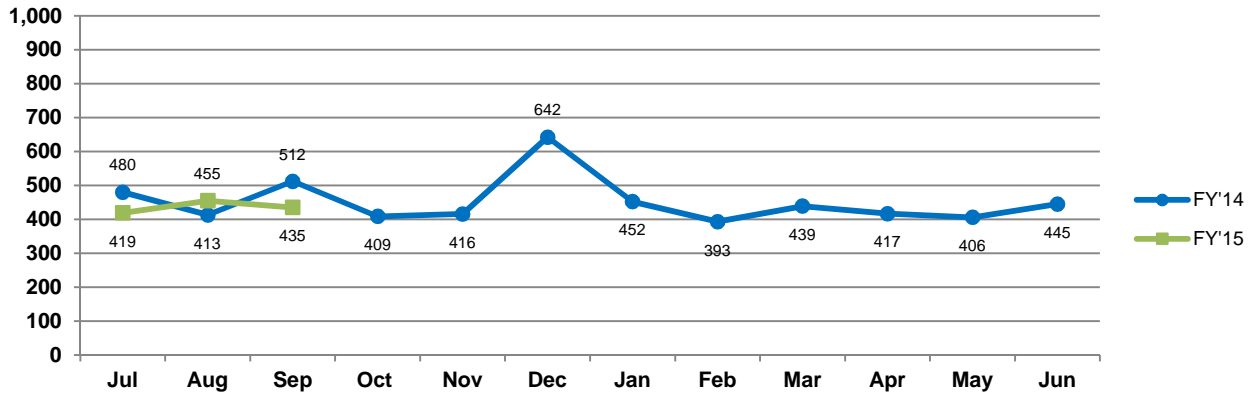
*Represents the number of child program participants in Domestic Violence Community Based Supervised Visitation Programs

Monthly variation is noted in the number of child program participants in Domestic Violence Community Based Supervised Visitation Programs. On average, 568 children were served in these programs each month in FY'14. The FY'15 year-to-date average is 603 (6.1% increase over FY'14).

In the past 15 months, child participants have varied from a low of 535 to a high of 689 a difference of 154 (28.8%) children.

Domestic Violence Shelter Programs

8a. Adults and Children Served in Domestic Violence Emergency Shelter Programs

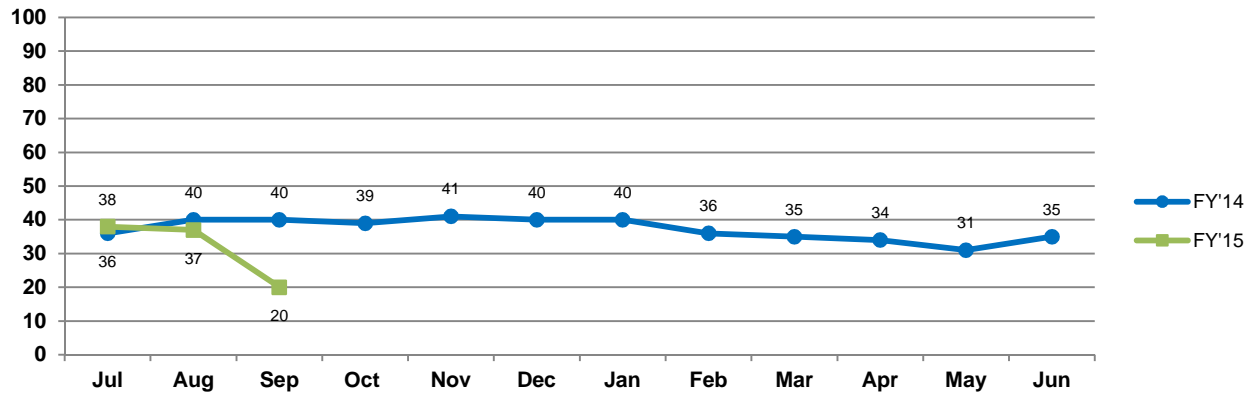


Monthly variation in the number of adults and children served in Domestic Violence Emergency Shelter Programs (*i.e., residential programs for survivors of domestic violence*) is driven by within-month occupancy turnover rather than underutilization of these programs.

FY'15 Budget: \$7,643,378.41
 162 rooms
 Annually: \$47,181.35 per room
 Daily: \$129.26 per room

Locations: Attleboro, Boston (2), Brockton, Cambridge, Chelsea, Framingham, Haverhill, Holyoke, Jamaica Plain (2), Leominster, Lowell, New Bedford (2), Northampton, North Falmouth, Pittsfield, Quincy, Roxbury, Salem, Somerville, Springfield, Waltham, Webster, and Worcester.

8b. Adults and Children Served in Domestic Violence Substance Abuse and Mental Health Residential Programs



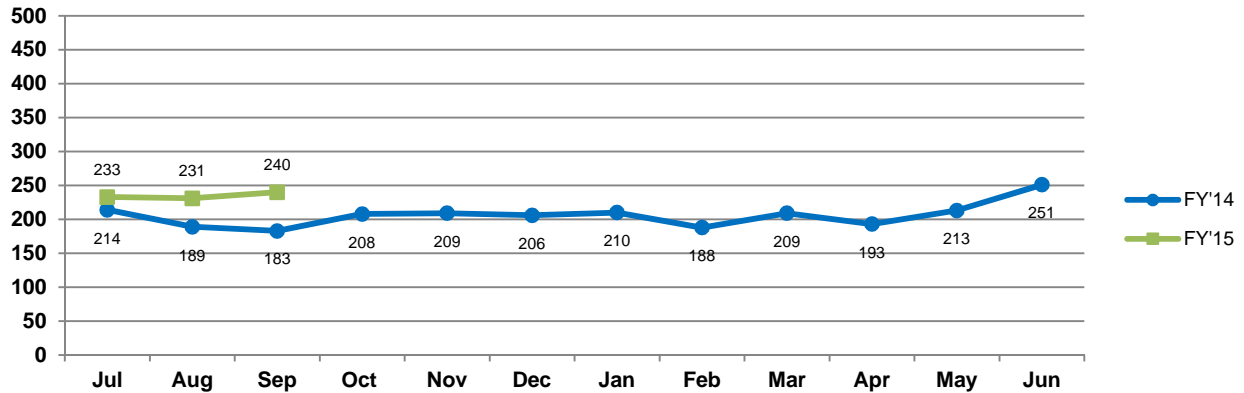
Monthly variation in the number of adults and children served in Domestic Violence Substance Abuse and Mental Health Residential Programs (*i.e., long-term residential programs for survivors -and their children- who, in addition to domestic violence, struggle with serious substance abuse issues*) is driven by within-month occupancy turnover rather than underutilization of these programs.

FY'15 Budget: \$1,061,214.35
 22 rooms
 Annually: \$48,237.02 per room
 Daily: \$132.16 per room

Locations: Amesbury, New Bedford, Springfield, and Tewksbury.

Domestic Violence Shelter Programs - continued

8c. Adults and Children Served in Domestic Violence Housing Stabilization Programs



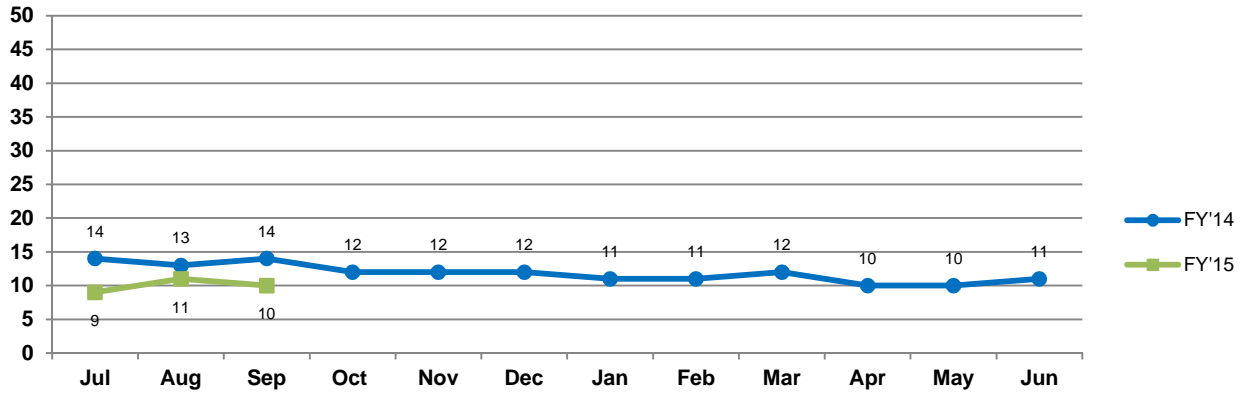
Monthly variation in the number of adults and children served in Domestic Violence Housing Stabilization Programs (*i.e., long-term -12 to 18 month- transitional housing for survivors of chronic domestic violence*) is driven by within-month occupancy turnover rather than underutilization of these programs.

FY'15 Budget: \$2,040,974.68
 97 rooms
 Annually: \$21,040.98 per room
 Daily: \$57.65 per room

Locations: Boston (2), Chelsea, Gardner, Hyannis, Kingston, Lowell, New Bedford, Newton, and Springfield.

New Chardon Street

9. Families Served at New Chardon Street for Women and Children



Monthly variation in the number of families served in New Chardon Street is driven by within-month occupancy turnover rather than underutilization of this temporary home for women and children.

FY'15 Budget: \$873,259.00

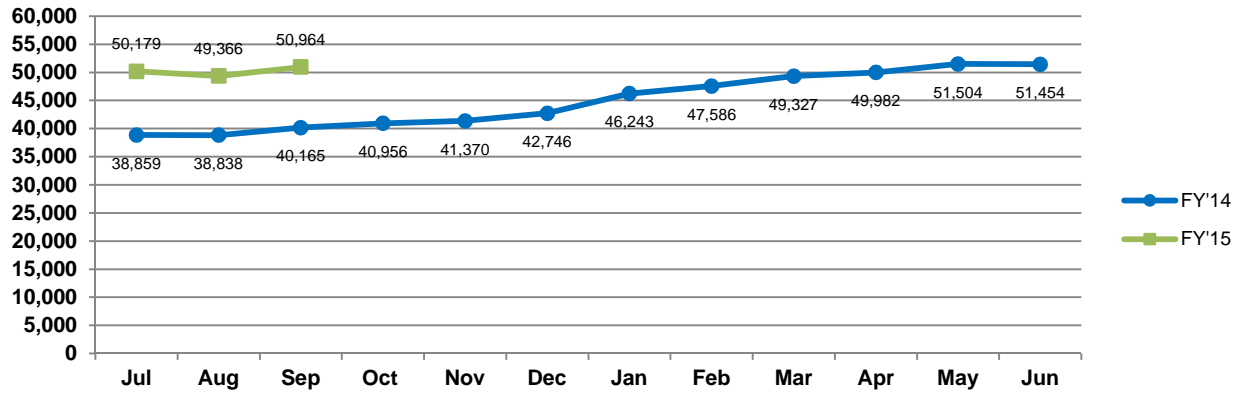
37 beds (+ 7 cribs)

Monthly Cost: \$1,966.80 per bed

Daily Cost: \$64.66 per bed

Number and Ages of Children Served

10. Total Number of Children* Served



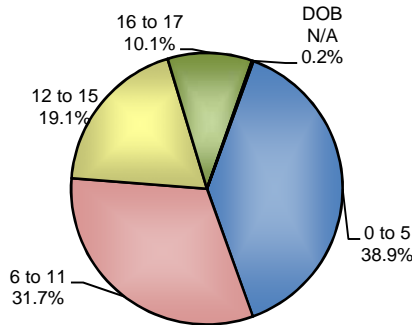
*Consumers under 18 years of age only

In the past 15 months, the number of children served has varied from a low of 38,838 to a high of 51,504; a difference of 12,666 (32.6%) children. September 2014 showed a significant 26.9% increase (10,799) in the number of children served relative to the same time period in FY'14.

10a. Ages of Children Served

	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14
<1	2,820	2,828	2,940	3,248	3,339	3,370	3,440	3,527	3,595	3,537	3,557	3,651
1	2,779	2,830	2,943	3,173	3,281	3,393	3,410	3,500	3,527	3,486	3,406	3,514
2	2,638	2,644	2,739	2,879	3,035	3,113	3,181	3,304	3,320	3,331	3,342	3,435
3	2,384	2,412	2,539	2,810	2,885	2,972	2,969	3,089	3,135	3,123	3,104	3,216
4	2,462	2,469	2,506	2,662	2,747	2,834	2,883	2,985	3,003	2,948	2,884	2,979
5	2,375	2,417	2,479	2,774	2,898	2,975	3,026	3,065	3,034	2,995	2,959	3,052
6	2,370	2,413	2,498	2,771	2,842	3,008	2,987	3,079	3,088	2,958	2,923	3,076
7	2,160	2,226	2,321	2,569	2,611	2,777	2,875	3,009	2,986	2,930	2,932	3,046
8	2,125	2,125	2,260	2,477	2,596	2,698	2,689	2,784	2,809	2,778	2,686	2,733
9	1,993	2,016	2,113	2,300	2,374	2,486	2,523	2,616	2,585	2,514	2,466	2,582
10	1,899	1,949	2,037	2,201	2,260	2,365	2,395	2,512	2,493	2,398	2,335	2,410
11	1,903	1,907	1,962	2,126	2,196	2,287	2,317	2,341	2,342	2,236	2,223	2,330
12	1,924	1,951	1,987	2,191	2,220	2,293	2,345	2,432	2,361	2,264	2,198	2,291
13	2,002	2,020	2,103	2,276	2,324	2,443	2,433	2,482	2,493	2,359	2,330	2,373
14	2,169	2,180	2,195	2,345	2,396	2,486	2,586	2,633	2,597	2,514	2,418	2,451
15	2,389	2,406	2,458	2,595	2,601	2,727	2,731	2,786	2,749	2,620	2,535	2,619
16	2,367	2,347	2,379	2,502	2,577	2,619	2,652	2,777	2,772	2,692	2,597	2,713
17	2,109	2,145	2,198	2,253	2,307	2,366	2,427	2,456	2,468	2,412	2,399	2,415
DOB N/A	88	85	89	91	97	115	113	127	97	84	72	78
	40,956	41,370	42,746	46,243	47,586	49,327	49,982	51,504	51,454	50,179	49,366	50,964

10a-1. Age Ranges of Children Served: Sep-14



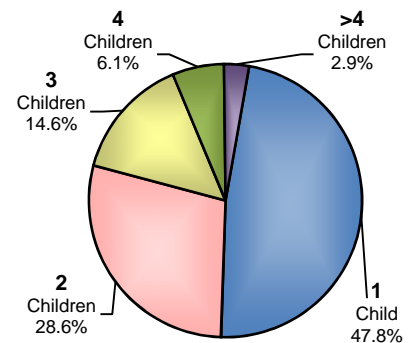
Number of Children Served in Each Service Plan

10b. Children Served in Each Service Plan

	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14
1	7,737	7,749	7,806	7,940	8,068	8,133	8,280	8,482	8,655	8,745	8,904	9,053
2	4,376	4,385	4,413	4,528	4,636	4,761	4,855	5,008	5,136	5,226	5,252	5,427
3	2,305	2,299	2,314	2,366	2,412	2,473	2,542	2,618	2,650	2,667	2,681	2,760
4	891	883	891	939	962	986	1,012	1,036	1,073	1,103	1,121	1,160
5	331	339	338	340	347	336	337	345	346	353	355	374
6	95	95	101	107	106	116	118	120	119	127	126	129
7	39	33	36	33	36	38	39	38	44	42	41	40
8	9	10	9	10	10	8	8	10	9	9	10	9
9	3	3	3	4	3	2	2	3	3	2	3	4
10	2	2	2	1	1	1	1	1	1	1	1	1
>10	1	1	1	1	1	1	0	0	0	1	1	1

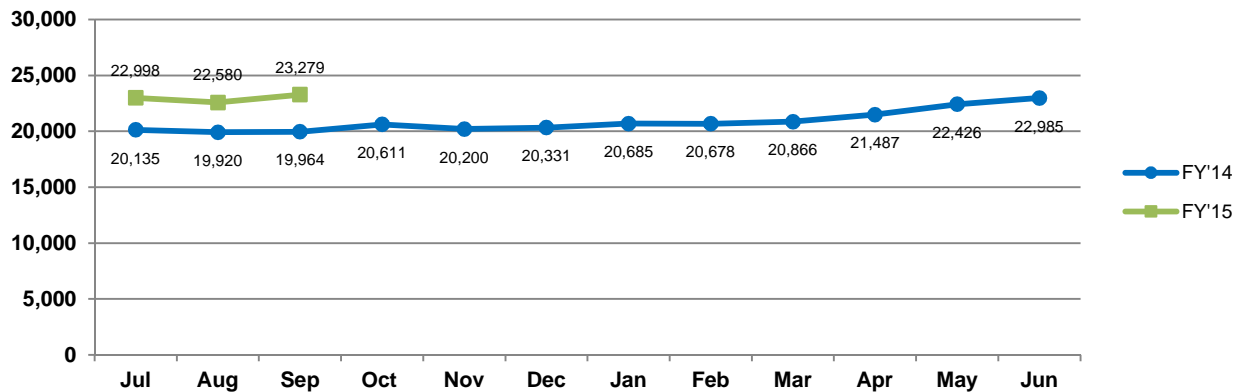
Children with Service Plans = 29,596 29,582 29,816 30,560 31,175 31,763 32,422 33,324 34,030 34,542 34,881 35,880

10b-1. Number of Children in a Service Plan as a Percent of Service Plans: Sep-14



Multiple 51A Reports

11. Families (Count of Children) Receiving Multiple 51A Reports within a 10-Month Period

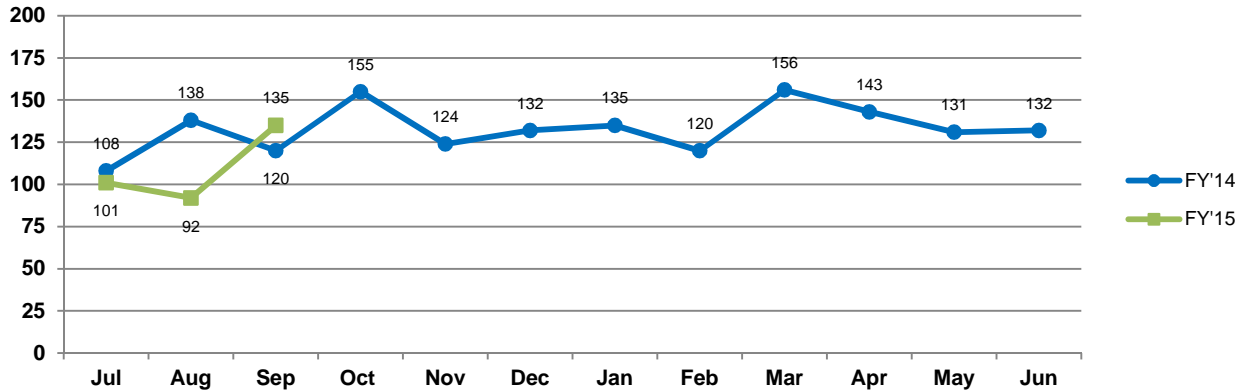


There can be multiple 51As for one incident; therefore, some of these children only had one incident of reported abuse/neglect for which multiple 51As were filed.

September 2014: The number of children with multiple 51As within a 10-Month Period (12/1/13 through 9/30/14) was 23,279 (16.6% increase over the same time period in FY'14). Of these 23,279 children with multiple 51As: 2,288 children had 51As that were all screened-out, 3,366 children were in more than one supported investigation, and 68 children were in more than one initial assessment with a finding of concern.

Case Reopening

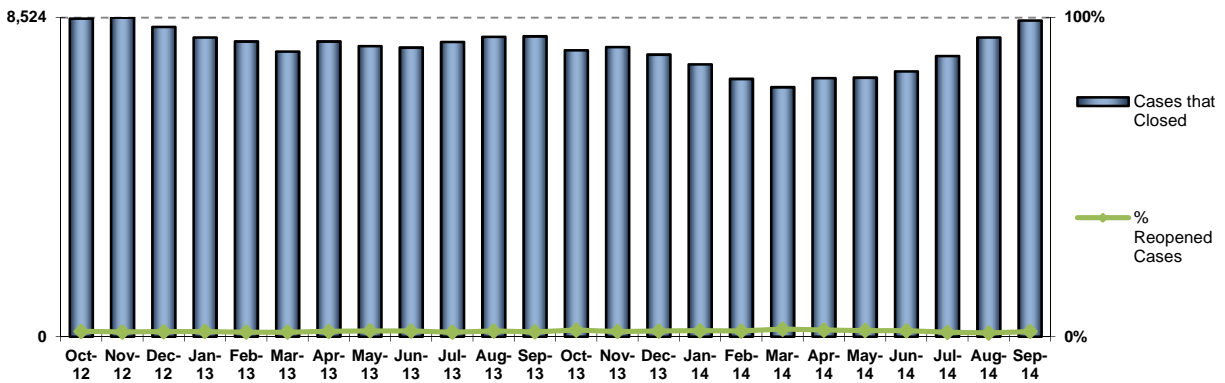
12. Cases Reopened within Six Months of Being Closed



Significant monthly variation is noted in the number of cases reopened within six months of being closed. On average, 133 (re-opening rate = 1.81%) cases were reopened within six months of being closed in FY'14. The FY'15 year-to-date average is 109 (re-opening rate = 1.37%) cases per month (17.7% decrease over FY'14).

In the past 15 months, the number of cases reopened within six months of being closed varied from a low of 92 to a high of 156; a difference of 64 (69.6%) cases.

12a. Cases Reopened within Six Months as a Percent of Cases that Closed

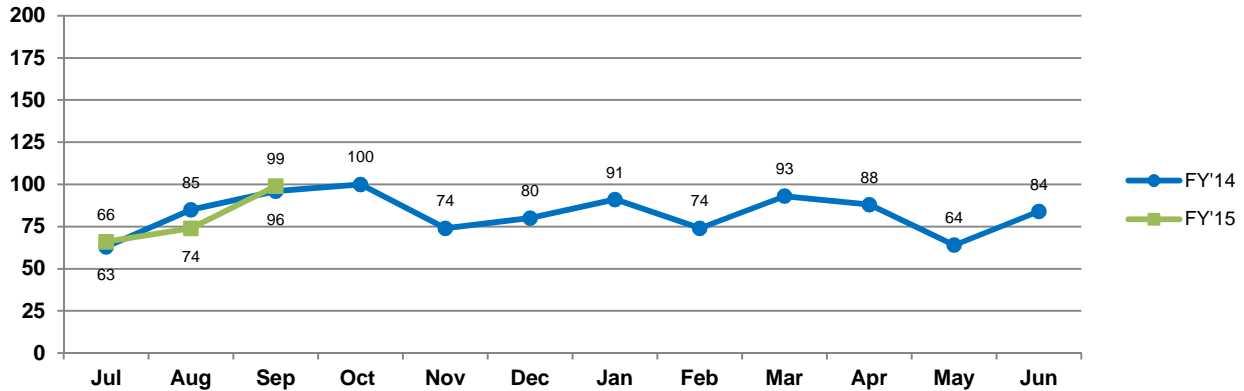


When the number of cases reopened within six months (Measure 12) is plotted as a percent of the cases that closed during the equivalent six month period, we observe that the reopening rate has remained relatively consistent throughout the past 24 months:

Reopened Case Rate Average = 1.67%
 Reopened Case Rate Range = 1.15 to 2.34%

Children Re-Entering Out-of-Home Placement

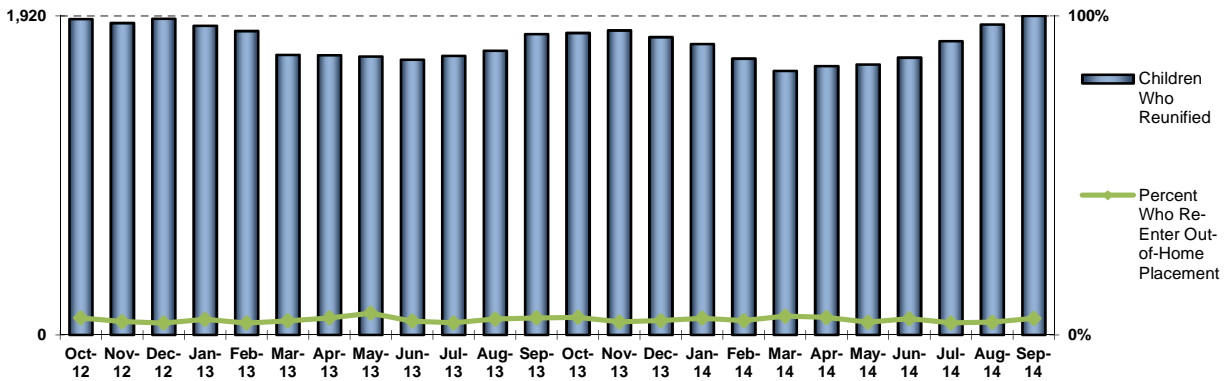
13. Children Who Return Home and then Re-Enter an Out-of-Home Placement within Six Months



Significant monthly variation is noted in the number of children who return home and then re-enter an out-of-home placement within six months. On average, 83 (re-entry rate = 4.83%) children re-entered out-of-home placement within six months of returning home in FY'14. The FY'15 year-to-date average is 80 (re-entry rate = 4.28%) children per month (3.6% decrease over FY'14).

In the past 15 months, the number of children who re-entered out-of-home placement within six months of returning home varied from a low of 63 to a high of 100; a difference of 37 (58.7%) children.

13a. Children Who Return Home and then Re-Enter Out-of-Home Placement within 6 Mos. as a % of Children Who Reunified



When the number of children who re-enter an out-of-home placement within six months of returning home (Measure 13) is plotted as a percent of all children who returned home during the equivalent six month period, we observe that the re-entry rate has remained relatively consistent throughout the past 24 months:

Re-entry Rate Average = 4.72%
 Re-entry Rate Range = 3.68 to 6.80%

14. Spending* on Services Other Than Case Management

Region/Area	Family Network Support and Stabilization				Family Based Services ¹		TOTAL SPENDING FNSS & FBS	
	1st Quarter Spending	FY'15 YTD Spending	Families YTD (Unduplicated)	YTD AVG \$\$ per Family	1st Quarter Spending	FY'15 YTD Spending	1st Quarter Spending	FY'15 YTD Spending
Adoption Contracts	\$29,398.02	\$29,398.02	14	\$2,100			\$29,398.02	\$29,398.02
Boston	\$1,463,599.43	\$1,463,599.43	410	\$3,570	\$148,519.56	\$148,519.56	\$1,612,118.99	\$1,612,118.99
Dimock St.	358,265.89	358,265.89	95	3,771			358,265.89	358,265.89
Harbor	358,906.51	358,906.51	108	3,323			358,906.51	358,906.51
Hyde Park	346,184.12	346,184.12	90	3,846			346,184.12	346,184.12
Park St.	398,240.51	398,240.51	116	3,433			398,240.51	398,240.51
Boston ADLU	-	-	-	-			-	-
PAS Boston	2,002.40	2,002.40	1	2,002			2,002.40	2,002.40
Northern	\$3,600,072.22	\$3,600,072.22	939	\$3,834	\$127,879.20	\$127,879.20	\$3,727,951.42	\$3,727,951.42
Cambridge	530,158.42	530,158.42	111	4,776			530,158.42	530,158.42
Cape Ann	318,960.69	318,960.69	91	3,505			318,960.69	318,960.69
Framingham	517,874.74	517,874.74	109	4,751			517,874.74	517,874.74
Haverhill	429,662.18	429,662.18	118	3,641			429,662.18	429,662.18
Lawrence	535,762.44	535,762.44	135	3,969			535,762.44	535,762.44
Lowell	570,371.37	570,371.37	157	3,633			570,371.37	570,371.37
Lynn	421,862.73	421,862.73	137	3,079			421,862.73	421,862.73
Malden	275,419.65	275,419.65	81	3,400			275,419.65	275,419.65
PAS Northern	-	-	-	-			-	-
Southern	\$4,265,423.34	\$4,265,423.34	1,390	\$3,069	\$166,194.03	\$166,194.03	\$4,431,617.37	\$4,431,617.37
Arlington	353,322.19	353,322.19	115	3,072			353,322.19	353,322.19
Brockton	579,801.79	579,801.79	190	3,052			579,801.79	579,801.79
Cape & Islands	655,020.64	655,020.64	257	2,549			655,020.64	655,020.64
Coastal	436,223.86	436,223.86	143	3,051			436,223.86	436,223.86
Fall River	492,071.07	492,071.07	149	3,302			492,071.07	492,071.07
New Bedford	710,700.48	710,700.48	177	4,015			710,700.48	710,700.48
Plymouth	507,103.15	507,103.15	196	2,587			507,103.15	507,103.15
Taunton/Attlebor	530,423.14	530,423.14	162	3,274			530,423.14	530,423.14
PAS Southern	757.02	757.02	1	757			757.02	757.02
Western	\$4,585,044.11	\$4,585,044.11	1,904	\$2,408	\$213,539.61	\$213,539.61	\$4,798,583.72	\$4,798,583.72
Greenfield	380,238.75	380,238.75	192	1,980			380,238.75	380,238.75
Holyoke	538,663.31	538,663.31	224	2,405			538,663.31	538,663.31
North Central	609,934.14	609,934.14	214	2,850			609,934.14	609,934.14
Pittsfield	301,332.68	301,332.68	140	2,152			301,332.68	301,332.68
Robert Van Wart	589,415.89	589,415.89	285	2,068			589,415.89	589,415.89
South Central	671,066.69	671,066.69	248	2,706			671,066.69	671,066.69
Springfield	463,403.40	463,403.40	206	2,250			463,403.40	463,403.40
Worcester East	560,894.99	560,894.99	184	3,048			560,894.99	560,894.99
Worcester West	458,147.46	458,147.46	209	2,192			458,147.46	458,147.46
PAS Western	11,946.80	11,946.80	2	5,973			11,946.80	11,946.80
Central Office	-	-	-	-	\$609,305.73	\$609,305.73	\$609,305.73	\$609,305.73
TOTAL	\$13,943,537.12	\$13,943,537.12	4,657	\$2,994	\$1,265,438.13	\$1,265,438.13	15,208,975.25	\$15,208,975.25

*Does not include 3rd party reimbursed services or CBHI or FLEX

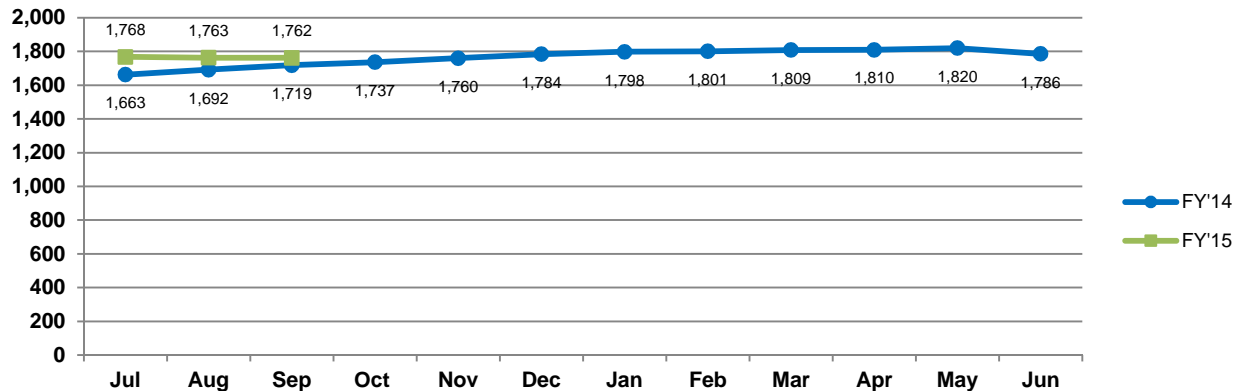
¹No family count data.

Supporting Children • Strengthening Families



Consumers 18 Years-of-Age and Older in Out-of-Home Placement

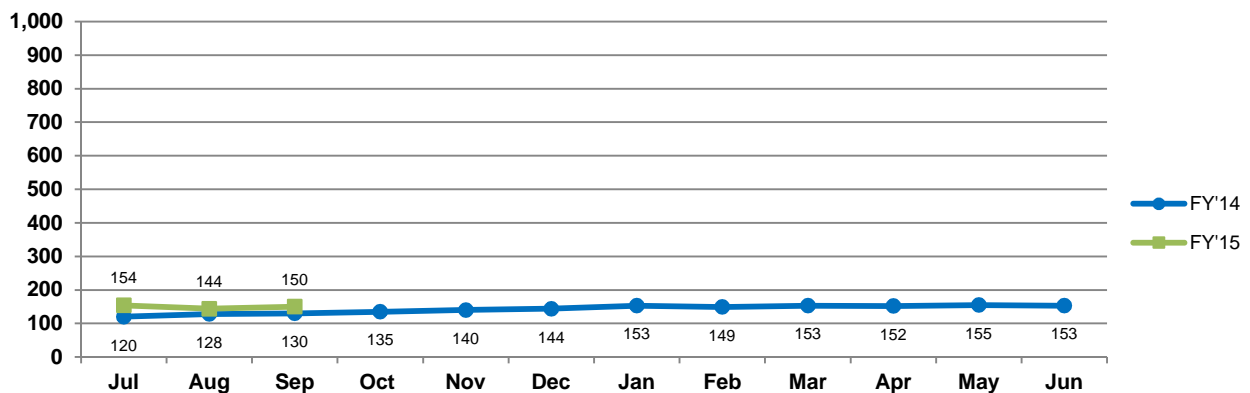
15. Consumers 18 Years-of-Age and Older in Out-of-Home Placement



Compared to the same time period in FY'14, 43 (2.5%) more consumers 18 years-of-age and older were in out-of-home placement in September 2014. Comparing September 2014 to September 2012, there has been an 8.4% (137) increase in out-of-home placement utilization for consumers 18 years-of-age and older.

On average, 1,765 consumers 18 years-of-age and older were in out-of-home placement each month in FY'14. The FY'15 year-to-date average is 1,764 consumers 18 years-of-age and older per month (0.03% decrease over FY'14). Nonetheless, relative to equivalent time periods in FY'14, a modest upward trend has been evident in the first quarter of FY'15.

15a. Consumers 18 Years-of-Age and Older in Residential Placement

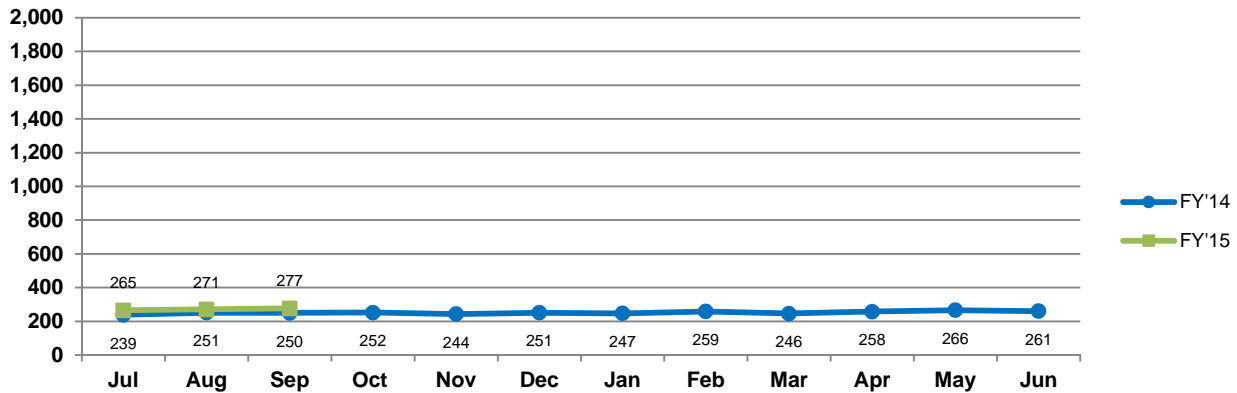


Compared to the same time period in FY'14, 20 (15.4%) more consumers 18 years-of-age and older were in Residential Placement in September 2014. Comparing September 2014 to September 2012, there has been a 20.0% (25) increase in Residential Placement utilization for consumers 18 years-of-age and older.

On average, 143 consumers 18 years-of-age and older were in Residential Placement each month in FY'14. The FY'15 year-to-date average is 149 consumers 18 years-of-age and older per month (4.7% increase over FY'14). Relative to equivalent time periods in FY'14, an upward trend has been evident in the first quarter of FY'15.

Consumers 18 Years-of-Age and Older in Out-of-Home Placement - continued

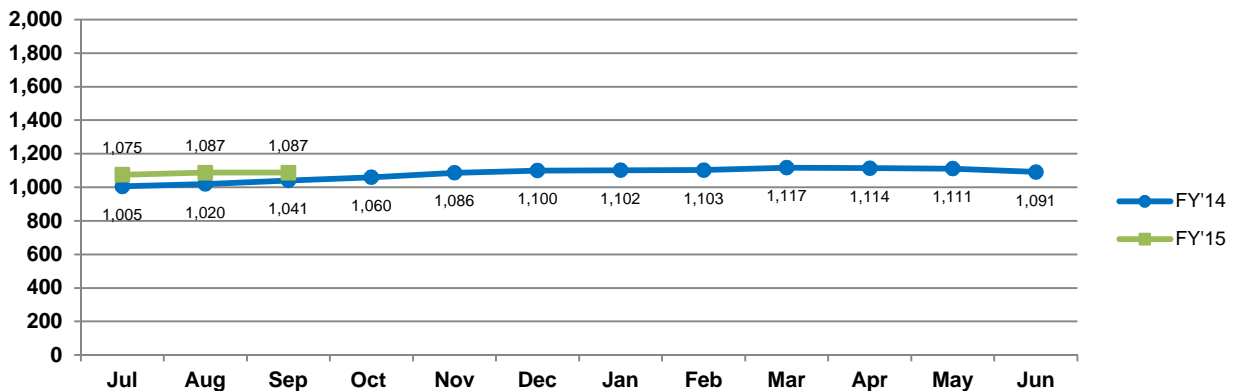
15b. Consumers 18 Years-of-Age and Older in Group Care Placement



Compared to the same time period in FY'14, 27 (10.8%) more consumers 18 years-of-age and older were in Group Care in September 2014. Comparing September 2014 to September 2012, there has been a 7.4% (19) increase in Group Care utilization for consumers 18 years-of-age and older.

On average, 252 consumers 18 years-of-age and older were in Group Care each month in FY'14. The FY'15 year-to-date average is 271 consumers 18 years-of-age and older per month (7.5% increase over FY'14). Relative to equivalent time periods in FY'14, an upward trend has been evident in the first quarter of FY'15.

15c. Consumers 18 Years-of-Age and Older in Foster Care

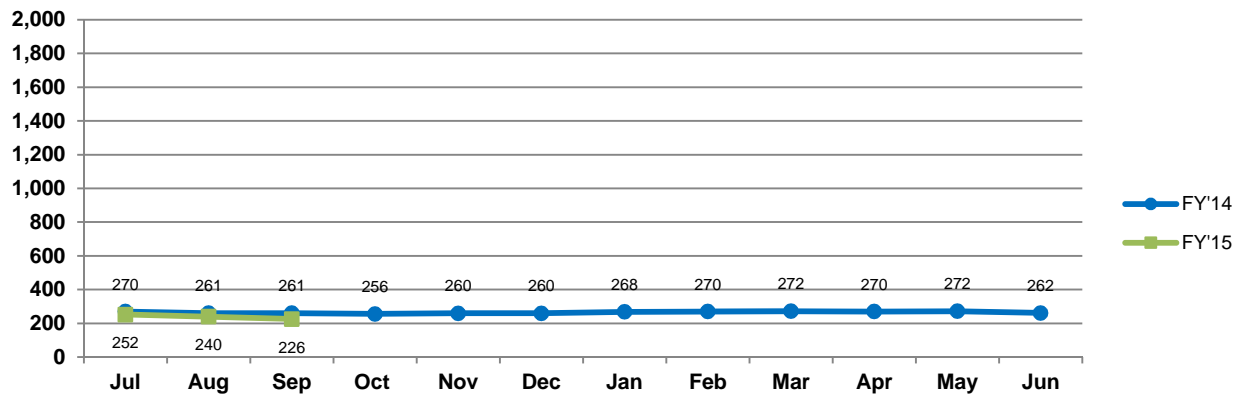


Compared to the same time period in FY'14, 46 (4.4%) more consumers 18 years-of-age and older were in Foster Care placement in September 2014. Comparing September 2014 to September 2012, there has been an 11.8% (115) increase in Foster Care utilization for consumers 18 years-of-age and older.

On average, 1,079 consumers 18 years-of-age and older were in Foster Care placement each month in FY'14. The FY'15 year-to-date average is 1,083 consumers 18 years-of-age and older per month (0.4% increase over FY'14). Relative to equivalent time periods in FY'14, an upward trend has been evident in the first quarter of FY'15.

Consumers 18 Years-of-Age and Older in Out-of-Home Placement - continued

15d. Consumers 18 Years-of-Age and Older in Intensive Foster Care



Compared to the same time period in FY'14, 35 (13.4%) fewer consumers 18 years-of-age and older were in Intensive Foster Care in September 2014. Comparing September 2014 to September 2012, there has been a 7.4% (18) decrease in Intensive Foster Care utilization for consumers 18 years-of-age and older.

On average, 265 consumers 18 years-of-age and older were in Intensive Foster Care each month in FY'14. The FY'15 year-to-date average is 239 consumers 18 years-of-age and older per month (9.7% decrease over FY'14). Relative to equivalent time periods in FY'14, a downward trend has been evident in the first quarter of FY'15.

