Elder Basic Benefits Training

Medicare Part D and Prescription Advantage

April 30, 2024 Rachel Shannon Brown

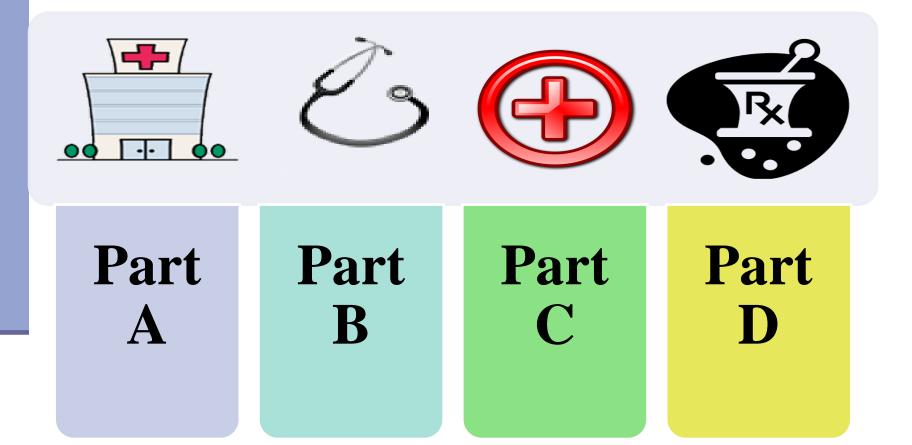




Session Objectives

- Understand how Medicare Part D differs from other parts of Medicare;
- Recognize appealable events;
- Become familiar with financial assistance options; and,
- Identify referral possibilities

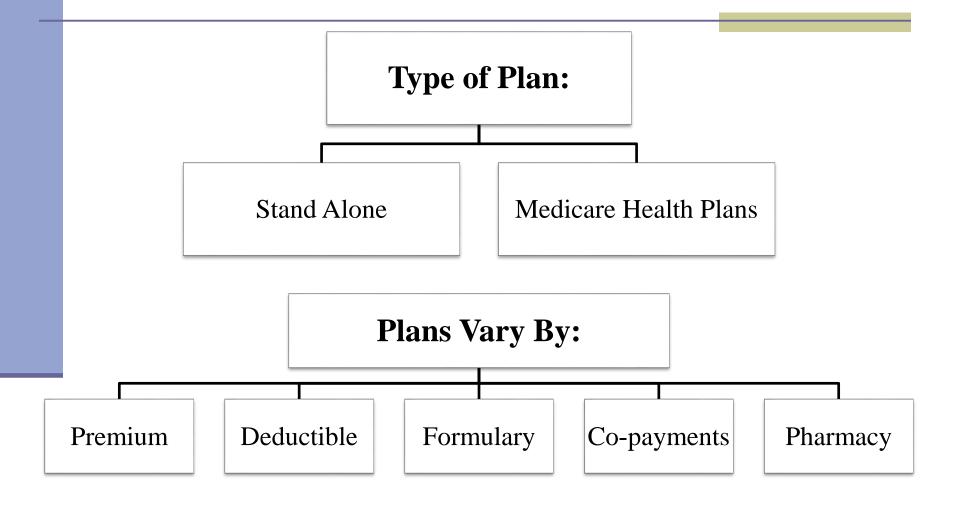
Medicare Overview



Why is Medicare Part D Different?

- Newest part of Medicare January 1, 2006
- "Voluntary" Coverage but...
 - Penalty for late enrollment
 - "Dual Eligibles" (Medicare/Medicaid) are assigned a plan

Why is Part D Complicated?



Part D Enrollment

■ Initial Enrollment Period:

When you first become eligible for Medicare

Open Enrollment Period:

■ Can join, switch, or cancel coverage from October 15 – December 7, with coverage effective the following January 1

Part D Enrollment, Continued

■ Special Enrollment Periods:

- Move out of current plan's service area
- Lose "creditable coverage"
 - "Creditable" = at least as good as Part D coverage
- Dual eligible or receive low-income subsidy*
- Released from jail or certain long-term care facilities
- Once annually if in a state pharmacy assistance program
- If you want to enroll in a "five-star" Part D plan

Part D Enrollment, Continued

- For those who are dual eligible or receive the low-income subsidy:
 - Can enroll or disenroll from a Medicare plan or Part D plan once per quarter.
 - First three quarters: change effective the first day of the following month.
 - During the fourth quarter, dual eligibles and LIS recipients must make changes during the Annual Enrollment Period (Oct. 15 Dec. 7), with changes becoming effective January 1 of the following year.

Part D Enrollment, Continued

- Generally, enroll when:
 - New to Medicare and no creditable coverage of prescription drugs from another source; or,
 - Lose creditable coverage
- Failure to enroll and not have creditable coverage for 63 days or more = premium penalty of 1% of national base premium for each full, uncovered month
- Enroll by calling Medicare or the plan

Calculating Premium Penalties

- Ada Alpha became eligible for Medicare as of February 2020. However, she did not have creditable prescription drug coverage until she enrolled in Medicare Part D as of January 1, 2023. What penalty will be added to her monthly premium?
 - February 2020-January 2024 = 47 months.
 - 47 months is equal to or longer than 63 days.
 - The 2024 national base premium is \$34.70.
 - 47 months * 1% * \$34.70 = \$16.309
- Rounding to the nearest dime, Ada will pay an additional
 \$16.30 each month for her Part D coverage.

Calculating Premium Penalties

- Bruno Beta became eligible for Medicare as of November 2023. However, he did not have creditable prescription drug coverage until he enrolled in Medicare Part D as of January 1, 2024. What penalty will be added to his monthly premium?
 - November 2023-January 2024 = 2 months.
 - 2 months is NOT equal to or longer than 63 days.
- Bruno will not have to pay anything additional as a premium penalty for his Part D coverage.

What Does Part D Cover?

Will cover:

- At least two drugs in each class of drugs used to treat the same medical condition
- Most:
 - Antidepressants
 - Antipsychotics
 - Anticonvulsants
 - Antiretrovirals
 - Immunosuppressants
 - Anticancer drugs

Will not cover:

- Fertility
- Erectile dysfunction
- Weight problems
- Cosmetic uses
- Over-the-counter

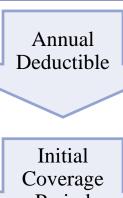
Other rules apply that may impact whether a medication is covered.

Coverage Limitations

Plans may impose utilization controls such as prior authorization, quantity limits, and/or step therapy.

Exceptions: Beneficiaries have the right to ask their plan to cover a drug it doesn't normally cover, or to waive a restriction on a drug. If denied, the beneficiary can appeal.

Part D Costs for Members: The "Standard Benefit"



• Up to \$545 in 2024

Period

During this period, the plan pays 75% and the member pays 25%

Coverage Gap

- Starts once the plan and the member have paid \$5,030 in total costs
- Member pays 25% for all medications during the donut hole

Catastrophic Coverage

- Begins at the "out-of-pocket" threshold of \$8,000
- **NEW FOR 2024**: The member does not have to pay a copay or coinsurance for covered Part D drugs for the rest of the calendar year

Picking a Part D Plan



How to Pick a Part D Plan

- Compare plans against the beneficiary's current medication list (including dosage information)
- www.medicare.gov has tools to help compare available drug plans
- SHINE (1-800-AGE-INFO) and MCPHS University Pharmacy Outreach Program (1-866-633-1617) can help select a plan; SHINE can also help with enrollment
- Part D plans will send "Annual Notice of Change" letters to beneficiaries describing changes in premium, deductible, co-payments, formulary, and coverage in donut hole

2024 Part D Income-Related Monthly Adjusted Amount (IRMAA)

- Part D enrollees who have higher incomes will pay higher monthly premiums, regardless of the plan they select
 - Premium adjustments are for those with incomes above \$103,000 (individuals) or \$206,000 (couples)
 - Adjustment ranges from \$12.90-\$81.00/month
 Premium adjustments can be appealed
- Adjustments can be requested if the enrollee has had a change in financial circumstances

Appeals: Types

Coverage Determinations

Grievances

Whether to provide or pay for a Part D drug

Complaints or disputes not involving coverage determinations

Exception requests

Utilization controls

Cost sharing amount for a drug ("tiering exceptions")

Appeals: Coverage Determinations

An appeal must be granted when the medication is medically necessary, even if it is "off formulary" or a non-preferred drug, if it is a Part D-coverable drug.



5-Step Appeal Process

Redetermination by the Part D Plan Sponsor



Reconsideration by the Independent Review Entity



Hearing by an Administrative Law Judge



Review by a Federal District Court



Review by the Medicare Appeals Council

Appeals: Grievances

Grievances must be filed within 60 days of event or incident precipitating grievance.

Standard response within 30 days of receipt.

Expedited decision within 24 hours of receipt or request.

Financial Assistance with Part D

Extra Help/Low-Income Subsidy

Prescription Advantage

Patient Assistance Programs

Qualifying for Extra Help/ the Low-Income Subsidy (LIS)

- Automatic LIS if receive SSI, or if on MassHealth Standard or a Medicare Savings Program
- LIS available to other low-income, low-asset people:
 - Income up to 150% FPL; income does not include regular help for payment of household expenses
 - Assets are limited to \$15,720 (individual), \$31,360 (couple). Medicare does not count house, car, or life insurance policy in the asset limit

LIS Coverage: New and Improved for 2024!

- Monthly premium can be subsidized up to \$43.53 in 2024 for Massachusetts residents;
- No deductible
- Copayments are **no more than** \$4.50 for generic drugs and \$11.20 for name brand drugs, up to the \$8,000 out-of-pocket threshold.
- No coverage gap (although copayments continue during the coverage gap).

Applying for LIS

- Program administered by the Social Security Administration
- Apply:
 - Online (<u>www.ssa.gov/prescriptionhelp</u>)
 - Call to request a paper application or to make an in-person application appointment at SSA (800-772-213 or 800-325-0778/TTY)
- Can apply anytime; can appeal denials

LIS Terminations

- ✓ Check current drug plan to advise of new costs
- ✓ Consider the SEP to enroll in a less expensive plan
- ✓ Appeal within 60 days of date of notice
- ✓ Reapply at any time if regain eligibility

Medicare Beneficiaries with MassHealth Coverage

- MassHealth members do not have to pay copayments
- MassHealth can provide a free 72-hour one-time emergency supply if there's a problem with the beneficiary's Part D plan
- MassHealth can pay for some over-the-counter drugs and other medications excluded from the Medicare Part D coverage

Prescription Advantage Overview

- Provides secondary drug coverage for Part D beneficiaries who are not eligible for MassHealth
 - Depending on category, PA may help pay co-payments, reduce the coverage gap, and cap annual out-of-pocket spending
 - Free for most categories of members
- Also provides primary prescription drug coverage to some Massachusetts residents not eligible for Medicare
- Assistance also available to those who have creditable coverage plans instead of Part D

Applying for Prescription Advantage

- Continuous open enrollment
- Applying:
 - Phone: 800-AGE-INFO (800-243-4636)
 - **TTY:** 800-243-4636
 - Mail: P.O. Box 15153, Worcester, MA 01615-0153
 - Fax: 508-793-1166
 - Online: www.prescriptionadvantagema.org

Patient Assistance Programs

- Offered by pharmaceutical companies
- Locate programs with help from:
 - MCPHS Pharmacy Outreach Program (866-633-1617, https://www.mcphs.edu/patient-centers/pharmacy-outreach-program)
 - Medicine Assistance Tool (https://medicineassistancetool.org/)
 - RxAssist (rxassist.org)



- The Medicare Advocacy Project (MAP) provides free legal assistance for Massachusetts Medicare beneficiaries on Medicare-related issues
- For Part D, MAP can help with:
 - Coverage issues (rejection of coverage, exceptions and appeals for off-formulary drugs, step therapy, quantity limits, and prior authorization requirements);
 - Premium issues;
 - Eligibility issues; and,
 - Access issues



Greater Boston Legal Services

Essex, Middlesex, Norfolk, and Suffolk Counties

800-323-3205

South Coastal Counties Legal Services

Barnstable, Bristol, Dukes, Nantucket, and Plymouth Counties

800-244-9023

Community Legal Aid

Berkshire, Franklin, Hampden, Hampshire, and Worcester Counties

855-252-5342