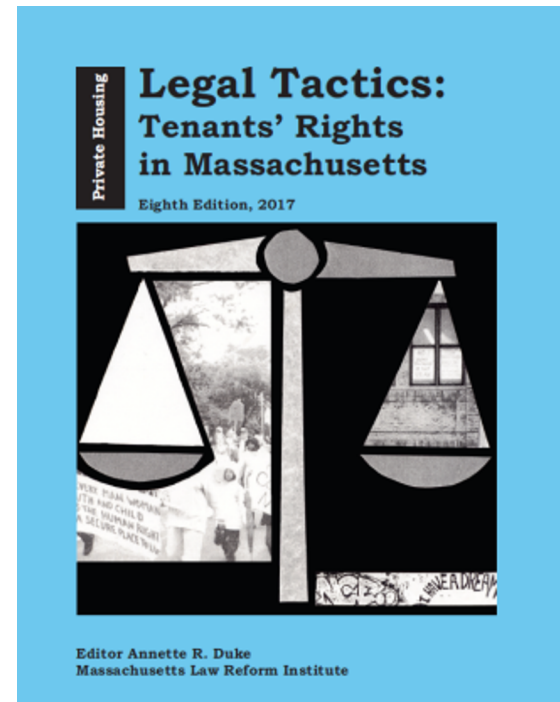


# Tenants' Rights in Massachusetts

Mass. Law Reform Institute  
Mass Continuing Legal Education  
Basic Benefits Training

February 23, 2022



# Today's Focus

Training will focus on:

- Eviction process
- Court process during COVID
- A right to a habitable apartment
- Fair housing and reasonable accommodations
- Rents issues and utility payments

# Takeaways

- Tools to help tenants file court papers to protect themselves during the eviction process
- Tools to help people document bad conditions and notify their landlord
- Links to resources, forms and more information

# Agenda

9:30	Introduction
9:45 - 10:45 (1 hour)	<b>Evictions</b>
10:45 – 11:00 (15 min)	Break
11:00 – 12:00 (1 hour)	<b>Evictions</b>
12:00 – 12:45 (45 min)	Break for Lunch
12:45 – 1:15 (30 min)	<b>MADE Online Live Demo</b>
1:15 – 2:00 (45 min)	<b>Getting Repairs Made</b>
2:00 – 2:05 (5 min)	Break
2:05– 2:50 (45 min)	<b>Housing Discrimination</b>
2:50 – 3:15 (25 min)	<b>Rent</b>
3:15 – 3:30 (15 min)	Open Questions
3:30	Close Out

# Questions

- For each agenda item built-in time at the end for questions
- As you think of your questions put them in **Faculty Questions** - tab on the right of the screen
- Questions should be framed in a general way, not about individual cases

# Materials

## **Legal Tactics: Tenants' Rights in Massachusetts (2017)**

- 18 Chapters
- 18 Plain Language Handouts
- 11 Booklets
- 30 Forms and Letters
- Glossary
- Directory

For the updated **Legal Tactics** go to:  
[www.MassLegalHelp.org/legal-tactics](http://www.MassLegalHelp.org/legal-tactics)

# What's Been Updated?

## Booklets that tenants can file in court:

- Booklet 1 Protecting Yourself in an Eviction (January 2022)
- Booklet 2: Housing Code Checklist (March 2021)
- Booklet 3 The Answer (January 2022)
- Booklet 3A Late Answer & Discovery (January 2022)
- Booklet 4 Discovery (January 2022)
- Booklet 5 Transfer (January 2022)
- Booklet 6 Removing Default (January 2022)
- Booklet 8 Stay (January 2022)
- Booklet 9 Affidavit of Indigency (January 2022)

Booklets are translated into multiple languages

# What else is updated?

## **Using Your Public Housing Grievance Process: Know Your Rights Guide for Public Housing Tenants**

With a new section on Mixed Finance Housing Grievance Procedures and new fillable forms including sample letters to request a grievance hearing and a worksheet to tenants prepare for a hearing.

<https://masslegalhelp.org/housing/lt3-your-grievance-process.pdf>

<https://masslegalhelp.org/housing/lt3-your-grievance-process-spanish.pdf>

<https://masslegalhelp.org/housing/lt3-your-grievance-process-portuguese.pdf>



# Faculty

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