### **EVICTION RECORD SEALING**

MCLE TRAINING
May 19, 2025



LOCAL NEWS

May 8th, 2025

Massachusetts renters can now petition state to seal their eviction records

Springfield housing advocates praise new law that seals eviction records

LOCAL NEWS

## Thanks to new law, you can now seal your eviction record in Mass.

"It ensures that one difficult chapter doesn't define someone's future, and it opens the door to safe, stable housing for so many," state Sen. Lydia Edwards said.

### **AGENDA**

Overview of the Eviction Sealing Law and How to Seal	1 hour
Break	10 min
Demonstration of the Trial Court's Guided Interview	30 min
Tenant Screening and Eviction Records	20 min
Questions	30 min

### MEET THE TRAINERS

#### Chair:

Annette R. Duke, Massachusetts Law Reform Institute, Boston

### Faculty:

Daniel Jacobson, Cambridge and Somerville Legal Services at Greater Boston Legal Services

Ana Rivera, Boston College Law School

Quinten Steenhuis, Suffolk University Law School

Todd Kaplan, Greater Boston Legal Services

Susan Hegel, Cambridge and Somerville Legal Services at Greater Boston Legal Services

With assistance from: Karina Sumano, Program Support Coordinator at the Massachusetts Law Reform Institute, and McKenzie Templeton, AmeriCorps Member at the Massachusetts Law Reform Institute

### WHO'S IN THE ROOM?

### What best describes your role? Tenant Landlord Community Advocate □ Court Staff Municipal Staff □ Attorney ■ Law Student Have you started to help people seal their eviction record? Yes Not yet

"The mere record of an eviction proceeding can serve as a long-term barrier to a tenant when he or she seeks future housing, regardless of the legal outcome."

Rental Prop. Mgmt. Servs. v. Hatcher, 479 Mass. 542, 554 (2018)

### PURPOSE OF TRAINING

Learn how to:

Help Tenants prepare a petition to seal their record

Determine eligibility

Navigate MassCourts

Use the Court's new online **Guided Interview** 

### LAW OVERVIEW & RESOURCES

#### M.G.L. Chapter 239, Section 16

→ <a href="https://www.mass.gov/info-details/mass-general-laws-c239-ss-16">https://www.mass.gov/info-details/mass-general-laws-c239-ss-16</a>

### Summary of Massachusetts Eviction Record Sealing Law

→ <u>www.masslegalservices.org/content/evictionrecordsealing</u>

#### Frequently Asked Questions

→ SealMyEviction.org

### Trial Court's **Eviction Record Sealing Forms**

→ <a href="https://www.mass.gov/info-details/sealing-eviction-court-records">https://www.mass.gov/info-details/sealing-eviction-court-records</a>

### LAW AT A GLANCE

**Dismissed** 

Immediately after conclusion of the case including exhaustion of appeal rights

Judgment for Tenant

Immediately after conclusion of the case including exhaustion of appeal rights

No Fault

Immediately after conclusion of the case including exhaustion of appeal rights

Non-Payment (paid off)

Immediately after satisfaction of judgment or agreement so long as the case is concluded including exhaustion of all appeal rights

Non-Payment (not paid off)

4 years after conclusion of the case including exhaustion of appeal rights; No non-payment eviction or "lessor action" brought against the Tenant in Massachusetts in 4 years before request; Tenant certifies that the non-payment of rent and their inability to pay the full amount of the judgment was due to economic hardship.

**Fault** 

7 years after conclusion of the case including exhaustion of appeal rights; No "fault" eviction (or "lessor action") brought in Massachusetts in 7 years before request

Ch. 139, S. 19 (Judgment for Landlord)

7 years after conclusion of the case including exhaustion of appeal rights; No 139/19 or "fault" eviction case brought in Massachusetts in the 7 years before request; Not convicted of any 139/19 criminal offense in the 7 years before request

# EVICTION RECORD SEALING PETITION PROCESS

(separately for each Tenant listed in the case)

- STEP 1 → Meet with Tenant
- STEP 2 → Check MassCourts information
- STEP 3 → Determine Eligibility based on outcome or case type/reason for eviction
- STEP 4 → Complete and File Petition via Guided Interview or fillable PDF
- STEP 5 → Provide Notice to Original Parties (if applicable)
- STEP 6 → Advise Tenant about Hearing
- STEP 7 → Monitor Court Decision

# STEP 1: MEET WITH TENANT

- → Introduce yourself
- → Outline what you'll be helping them with
  - Draft petition;
  - Help file and serve petition; and/or
  - Legal representation at any required hearing
- → Review case documents and information provided by Tenant

☐ Meet with Tenant

☐ Check MassCourts information

Determine eligibility

☐ Complete and file petition

Prepare for hearing
 Monitor court's decision

→ Go to MassCourts.org



- Meet with Tenant
- Check MassCourts information
  - Determine eligibility
  - Complete and File petition
  - Prepare for hearing
- Monitor Court's Decision

#### **Information needed for petition**

- Case docket number
- Landlord's and co-defendant(s) exact name(s)
- Landlord's and co-defendant(s) contact information (if pro se)
- Landlord's lawyer's name and contact information
- Court that eviction was filed in
- Outcome
- If not dismissed or a judgment for Tenant: Reason for eviction (see Notice to Quit and Summons and Complaint)
- Date appeal period ended and/or case concluded

- Meet with Tenant
- ☐ Meet with Tenant
  ☐ Check MassCourts information
- Determine eligibility
- Complete and file petition
- Provide notice to land
- Monitor court's decision

Confirm the reason for the eviction (if not dismissed or Tenant does not win):

(can also find on Notice to Quit)

- No-Cause/ No-Fault
- Non-Payment
- Cause/Fault (does not include if lease expires, and T is a hold over)
- G.L. c. 139, sec. 19 civil case (speedy eviction)

Get the landlord's exact name and contact information, if the landlord is unrepresented

Get the landlord's lawyer's name and contact information, if there is a lawyer

- Meet with Tenant
- □ Check MassCourts information
- Determine eligibility
- Complete and file petition
- Prepare for hearing
- Monitor court's decision

#### Confirm the outcome and date of outcome

#### **Outcome**

- Case dismissed
  - Any type of summary process case
- Judgment for Defendant
  - Any type of summary process case
- Other
  - Judgment for landlord may or may not be eligible

- Meet with Tenant
- ☐ Check MassCourts information
- Determine eligibility
- Complete and file petition
- Provide notice to landlor
- Prepare for nearing
   Monitor court's decision

### Has the appeal period run?

#### All cases

- → Need to check whether appeal period has expired and whether case has concluded
- → Confirm that no notice of appeal has been filed

#### **Appeal periods**

- → Summary Process: 10 days
  - If day 10 is a Saturday, then until the following Monday, may want to use 13 days to be on the safe side
- → 139, 19: **30 days** 
  - Use 33 days to be on the safe side
- → Starts from entry of judgment or dismissal (date listed on docket) if no pending appeals and no post judgment motions are filed. If certain post judgment motions are filed, appeal period runs from the date of the decision on motion

#### **Case Concluded**

→ For example: when Tenant has moved after any stay of execution, or when all obligations under an agreement are fulfilled

- Meet with Tenant
- Check MassCourts information
- Determine eligibilityComplete and file petition
- Provide notice to landlor
- Prepare for hearing
   Monitor court's decision

### What's the outcome?

**Dismissal** of Summary Process Action

Immediately sealable once case has concluded and appeal period has expired

Regardless of case type/ reason for eviction

Examples of dismissals: notice of voluntary dismissal, stipulation of dismissal, court allowance on motion to dismiss or any court decision dismissing landlord's case

**Judgment for Tenant** in Summary Process Action

Immediately sealable once case has concluded and appeal period has expired

Regardless of case type/ reason for eviction

Judgment for landlord or other outcome

May or may not be sealable

Depends on the type of case/ reason for eviction

Meet with Tenant

Check MassCourts information

Determine eligibility

Complete and file petition

Prepare for hearing
 Monitor court's decision

No-Fault/No Cause

If Summary Process is not dismissed or if there is no judgment for the Tenant

No-Fault/No Cause With no rent claimed due

Can seal once case has concluded and appeal period expired

- Meet with TenantCheck MassCourts information
- □ Determine eligibility
- Complete and file petition
- Prepare for hearing
- Monitor court's decision

Non-Payment: Tenant Satisfied

If Summary Process is not dismissed or if there is no judgment for the Tenant

- Landlord confirms amount due is paid off (check for a docket entry)
- Check if notice of satisfaction filed by the landlord (within 14 days of payment in full)
- Check if money execution has been filed in court marked paid/satisfied (probably OK)
  - If none of the above, STOP:
    - Tenant will first have to file a Petition For Judgment or Agreement To Be Satisfied: https://www.mass.gov/doc/petition-for-judgment-or-agreement-to-be-deemed-satisfied/download
    - Tenant will later need to file petition to seal after the court deems the amount due is satisfied (two step process)

- Meet with Tenant Check MassCourts information
- Determine eligibility Complete and file petition
- Monitor court's decision

Non-Payment: Tenant Did Not Satisfy

If Summary Process is not dismissed or if there is no judgment for the Tenant

- Check whether at least 4 years have passed since appeal period expired
- Check whether any other non-payment cases were filed against Tenant in the past 4 years in MA
- Lessor action: Check if the Tenant was a landlord and was sued in the last 4 years for bad conditions or any other violation before petition filed
- Need to certify that the non-payment was due to economic hardship and economic hardship prevented Tenant from paying off the judgment
  - Court may require you to file a Statement of Finances and Income at a later date: https://www.mass.gov/doc/statement-of-finances-and-income-tc0098/download
- Meet with tenantCheck MassCourts information
- Determine eligibility Complete and file petition
- Provide notice to landlord
- Prepare for hearing
   Monitor court's decision

### Fault/Cause

If Summary Process is not dismissed or if there is no judgment for the Tenant

- ☐ Check whether any other fault eviction was filed in MA in the last 7 years before the petition is being filed
- ☐ Check if the Tenant was a landlord and was sued for bad conditions or any other violation (lessor action) in the last 7 years before petition filed
- Meet with Tenant Check MassCourts information
- Determine eligibility
- Complete and file petition
- Provide notice to landlor
- Prepare for hearing
   Monitor court's decision

G.L. c. 139, sec. 19 Civil Action (Speedy Eviction)

#### **Judgment entered for landlord:**

- ☐ Check whether at least 7 years have passed since appeal period expired
- ☐ Check whether any other 139, 19 civil action or any "fault" eviction cases were brought in MA in the 7 years before the petition is being filed (does not include nonpayment of rent)
- ☐ Check whether the Tenant has been convicted of any offenses listed in 139, 19 during the previous 7 years

#### **Judgment did not enter for landlord:**

☐ Court omitted this from the paper form/fillable PDF and the Guided Interview (Stay tuned for possible changes)

#### 139, 19 Statute:

https://malegislature.go v/Laws/GeneralLaws/Pa rtl/TitleXX/Chapter139/ Section19

Note: criminal cases can only be viewed through attorney portal:

https://www.mass.gov/info-details/instructions-for-using-the-eaccess-attorney-portal

- Meet with Tenant
  Check MassCourts information
- Determine eligibility
- Complete and file petition
- ☐ Prepare for hearing

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#### Filling out the petition:

#### Guided Interview (best option): →

- Generates a completed petition and instructions
- Access from Court Service Centers, a mobile phone, law libraries and public libraries, and wherever you can access the internet

### Paper or fillable PDF on court website:

- Fill out by hand or on a computer
- → <a href="https://www.mass.gov/info-details/sealing-eviction-court-records">https://www.mass.gov/info-details/sealing-eviction-court-records</a>

	<b>4</b> 0 Listen ▶ ■
Introduction	File a medidi meta anal an anti-di an
Court information	File a petition to seal an eviction:  Massachusetts Trial Court
eFile login	Massachasetts mar court
Can you seal your	Massachusetts Trial Court's website can help you complete and el
eviction record?	file court forms in 3 steps:
Your information	1. Answer questions that will fill in your form for you.
Landlord	Preview the completed form.
information	<ol><li>Electronically file the form with the court and save copies for later reference.</li></ol>
Attorney	This site is not a lawyer. Find a lawyer.
information	

PETITION TO SEAL EVICTION RECORD PURSUANT TO G.L. c. 239, § 16				MASSACHUSETTS TRIAL COURT
DOCKET	NO.	COURT DEPARTMEN	Т	COURT DIVISION/COUNTY
PLAINTIF (Landord Car			DEFENDANT Tenant/Occupant)	
disposed		Il rights to appeal have exp		in the above-referenced eviction case. It was be request that this Court seal all paper and
		CASE DISPOSIT		
				Nowing case dispositions (results).)
	is eviction case was dismiss L. c. 239, §16(e½)	ed. (Skip to INFORMATION	NAND SIGNA	TURE section.)
	is eviction case resulted in a L. c. 239, §16(e½)	judgment in my favor. (Skip	to INFORMA	TION AND SIGNATURE section.)
□ T	nis eviction case resulted in a	-		(c)(d)(e)&(k). (Continue below.)
		REAS	ON	
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DA	§16(k)); and  The landlord filed a not  A judge decided in writing	ce of satisfaction with the o	ourt; <u>or</u> due was paid. (	A judge allowed my 'Petition for Judgment or
□A.	§16(k)); and  The landlord filed a not  A judge decided in writing	ce of satisfaction with the o	ourt; <u>or</u> due was paid. (	A judge allowed my 'Petition for Judgment or
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	§16(k)); and  The landlord filed a not A judge decided in writi Agreement to be deem This eviction case was for r  I was not able to pay th since all rights of appea	ce of satisfaction with the oring that the amount of rent of ed Satisfied', meaning the aronpayment of rent, and I have full amount of judgment be	ourt; or due was paid, i amount of rent ave not paid th ecause of eco nonpayment e	A judge allowed my 'Petition for Judgment or due was paid.)
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□ B.	§ 16(k)); and  \text{ The landord filed a note } A judge decided in writh Agreement to be deem This eviction case was for r   I was not able to pay th since all rights of appear me in Massachusetts is This eviction case was for f   It has been at least 7 ye	ce of satisfaction with the ce of the amount of reed is ded Satisfied", meaning the is incorpayment of rent, and I have exhausted; and no re the last 4 years before this soult (G.L. c. 239, §16(d)); are	ourt; or due was paid, i amount of rent ave not paid th ecause of eco nonpayment er s request.  ad al have exhau	A judge allowed my 'Petition for Judgment or due was paid, J. en ent due (d. L. e. 299, §16(c)); <u>and</u> nonch andship. It has been at least 4 years scholar or lessor action was brought against ded, and no other fault action or lessor action
□ a.	§ 16(k)); and  \text{ The landord filed a note } A judge decided in writh Agreement to be deem This eviction case was for r   I was not able to pay th since all rights of appear me in Massachusetts is This eviction case was for f   It has been at least 7 ye	oe of satisfaction with the o- ong that the amount of rent of ed Satisfied", meaning the of corpanyment of rent, and I hat e full amount of judgment be all have exhausted; and no re- tire last 4 years before this sult (G.L. c. 29, §16(d)); ar- parars since all rights of appe- e in Massachusetts in the la-	ourt; or due was paid, i amount of rent ave not paid th ecause of eco nonpayment er s request. ad al have exhau- ast 7 years bef	A judge allowed my Pletition for Judgment or dies was paid; er ent due (G.L. c. 200, §16(o)); and nomic hardship. It has been at least 4 years relation or lessor action was brought agenst sted, and no other fault action or lessor action are this request.
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□ B.	§ 16(k)); and  The landord filed a not  Agreement to be deem  This eviction case was for r  was not able to pay it since all rights of appear  in Massachusetts in  It has been at least 7 yy was brought against m  This eviction case was for r	oe of satisfaction with the o- ng that the amount of rent of ed Satisfied", meaning the s- corpayment of rent, and I his e full amount of judgment is a have exhausted; and no no the last 4 years before this suit (G.L. c. 239, §16(6)); ar- arcs since all rights of appe- in Massachusetts in the la to fault and all rights of appe-	ourt or  fue was paid, i amount of rent ave not paid th ecause of eco nonpayment es s request.  ad al have exhaus ast 7 years bef al have exhaus	A judge altiwed my Photion for Audyment of dise was paid. J er rent due (G.L. c. 290, §16(c)); and rent due (G.L. c. 290, §16(c)); and rominic hardship; it has been at least 4 years succiden or lessor action was brought against stated, and no other fault action or lessor action were this request.

BMC, DC, HC) -SP-TC0106 (4/2025)

- Check MassCourts informationDetermine eligibility
  - Complete and file petition
- Provide notice to landlor
- Monitor court's decision

### **Before filing:**

- Consider whether to seek landlord assent to the petition (in cases where notice is required)
- Determine whether the landlord will file satisfaction of amount due in non-payment case where paid off

#### Where to file:

- File in the Court that the eviction was filed in (Housing, District, or Municipal)
  - If case was transferred from District/BMC to Housing, will need to file in both Courts BUT best to first file in Housing and then if petition is allowed, attach order to petition to seal in District Court (stay tuned for possible changes)

Make sure Tenant downloads important documents and gets a copy of petition

- ☐ Meet with Tenant☐ Check MassCourts information
  - Determine eligibility Complete and file petition
- Provide notice to landlord
- Prepare for hearing
  Monitor court's decision

#### **How to File:**

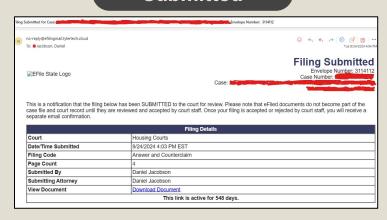
#### **Tenant Can:**

- Mail petition to the Court
- Hand-deliver petition to the Court
- **E-File** petition with the Court
  - Need to set up your own e-filing account or use agency e-filing account
  - Need an email address and password
  - The guided interview allows tenant to set up e-filing account and to then e-file (with push of one button)
    - □ Meet with Tenant□ Check MassCourts information
    - Determine eligibility
    - Complete and file petition
    - Provide notice to landlord
    - Advise Tenant about heari

#### **Confirmation of E-Filing**

Once you e-file, you will get two emails:

#### **Submitted**



#### Accepted



- Meet with Tenant
- Check MassCourts informationDetermine eligibility
  - Complete and file petition
- Complete and file petition
   Provide notice to landlord
- Advise Tenant about hearing
- Monitor court's decision

## STEP 5: PROVIDE NOTICE TO ORIGINAL PARTIES (if applicable)

		NOTICE		
You must give notice was entered in your fa		action, or their attorney(s), unless the	e eviction case was dismissed or judgme	
gave notice to:	the plaintiff	the plaintiff's lawyer	the defendant(s)	
hereby certify that on	this date	a true copy of this document was serv	red by:	
□ In p	erson	ddress:		
	PETITIONER'S INFO	RMATION AND SIGNATURE FOR T	'HIS PETITION	
declare under the pe knowledge.	enalties of perjury that the int	formation provided in this petition is tr	rue and accurate to the best of my	
Name:		Signature:	Date:	
Address:				
Mobile Phone Nu	mber: E	mail Address:	95 J.Y.	
☐ This petition w	as prepared with the assista	nce of counsel in accordance with Tr	rial Court Rule XVI.	
	PETITIONER'S	LAWYER'S INFORMATION AND SI	GNATURE	
Lawyer's Name:		Signature:	Date:	
Email Address: _		BBO# (For lawyers only):		
IMPORTANT: An app	licant for housing or credit	with a sealed record on file with the	court pursuant to section 16 of chapte	

#### When notice is required:

- → All cases
  - Unless the Summary Process case was dismissed or Tenant won

#### **Providing notice to Original Parties:**

- → To pro se Landlord and Co-Defendant(s)
  - Mail
  - Email/fax (parties must agree)
  - Hand delivery
- → To Landlord's Attorney
  - Mail
  - Email (attorney must accept)

- Meet with Tenant Check MassCourts information
- ☐ Determine eligibility
  - Complete and file petition
- Provide notice to landloi
- Prepare for flearing
   Monitor court's decision

## STEP 6: ADVISE TENANT ABOUT HEARING (if applicable)

#### What happens next?

A hearing may or may not be scheduled depending upon the type of case

A hearing is only required in:

- 139, 19 cases: where judgment entered for landlord
- Non-payment cases: where amount due not paid off and where the landlord filed an objection to the petition within 7 days

See the Frequently Asked Questions for how to prepare for a hearing:

SealMyEviction.org

- Meet with Tenant Check MassCourts information
- Determine eligibility
- Complete and file petition
- Prepare for hearing
- Monitor court's decision

## STEP 6: ADVICE TENANT ABOUT HEARING (if applicable)

G.L. c. 139, sec. 19 Civil Action (Speedy Eviction)

#### If landlord did obtain judgment

The Court shall schedule a hearing to determine whether:

- Tenant meets the requirements on slide 21; and
- The sealing of such record is in the interest of justice and public safety

Consider whether the grounds for the 139, 19 were related to disability (including mental health and substance abuse) or DV and some evidence that turned life around

- Meet with Tenant
- ☐ Check MassCourts information
  - Determine eligibility Complete and file petition
- Provide notice to landlord
- Prepare for hearing Monitor court's decision

EVICTION RECORD SEALING ADVOCATE TRAINING May 19 2025

# STEP 7: MONITOR COURT'S DECISION

#### Tenants should receive a copy of the Order allowing or denying their Petition to Seal

#### **Allowed**

- → Encourage the Tenant to make sure it gets sealed (check docket often)
- → Go to MassCourts.org, click on the Court, and enter the docket number
  - If it says "no records found" then it is sealed

### No Records Found

- → If granted, send a copy of decision to Consumer Reporting agencies
  - For more see Tenant Screening Chapter here:
     www.masslegalhelp.org/housing-apartments-shelter/tenants
     -rights/chapter-2-tenant-screening

#### **Denied**

→ Encourage the Tenant to consult with someone if they contest the reason for the denial

- Meet with Tenant
- ☐ Check MassCourts information☐ Determine eligibility
  - Complete and file petition
- ☐ Prepare for hearing
- Monitor court's decision

### LINKS & RESOURCES

#### **Trial Court's Eviction Record Sealing Forms**

https://www.mass.gov/info-details/sealing-eviction-court-records

#### **Frequently Asked Questions**

SealMyEviction.org

#### **Summary of Massachusetts Eviction Record Sealing Law**

www.masslegalservices.org/content/evictionrecordsealing

#### Eviction Record Sealing Law, G.L. Chapter 239, Section 16

www.mass.gov/info-details/mass-general-laws-c239-ss-16

#### G.L. Chapter 139, Section 19

malegislature.gov/Laws/GeneralLaws/Partl/TitleXX/Chapter139/Section19

#### Instructions for using the attorney portal on Masscourts.org

www.mass.gov/info-details/instructions-for-using-the-eaccess-attorney-portal

#### **LAR Training**

www.mass.gov/doc/uniform-limited-assistance-representation-training-protocol/download

# OUTREACH AND TENANTS' EXPERIENCES

#### Spread the word about the new law in your community

→ Outreach flyers in multiple languages:

tinyurl.com/sealmyevictionoutreach

#### Set up clinics to help people seal

→ Evolving list of clinics and workshops:

tinyurl.com/sealmyevictionclinics



#### Encourage tenants to share their experiences using the new law

→ Story collection form:

tinyurl.com/sealmyevictionstory

## Questions?

**Break: 10 minutes** 

Next: Demonstration of the Trial Court's Guided Interview