



*Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Transitional Assistance*

CHARLES D. BAKER
Governor

MARYLOU SUDDERS
Secretary

KARYN POLITO
Lieutenant Governor

JEFF McCUE
Commissioner

Springfield State Transitional Assistance Office is Moving!

July 29, 2015

Dear Advisory Board Members:

Beginning Monday, August 3, 2015, The Department of Transitional Assistance (DTA) will be realigning our presence in the City of Springfield. The two Springfield offices will be merged and located at the current site of the Springfield Liberty TAO (95 Liberty Street). The State Street office will serve as pilot processing center for SNAP, and will no longer serve walk-in clients.

Friday, July 31, 2015 will be the last day for walk-in services at the State Street location.

Clients will soon receive a notice informing them of this change. For cash clients, notices will include their current case manager's new telephone number.

All other information remains the same, including the telephone number for the Springfield Liberty TAO, (413) 858-1000.

If you have questions about your client's SNAP case, please call the DTA Assistance Line at 1-877-382-2363. For questions about a cash case, call 413-858-1000.

Please feel free to share this information with your other stakeholders in your community. Flyers announcing the changes are attached. As always, thank you for your continued commitment to DTA and our clients.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeff McCue", with a long horizontal line extending to the right.

Jeff McCue
Commissioner

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