

Have you been asked to turn over your SNAP EBT card to a boarding house or sober house?

It is illegal for someone else to use your EBT card to buy food unless that person is a member of your SNAP household **or** you have decided to make that person your “authorized representative”. This means you have voluntarily agreed to let this person help you, and you have requested this in writing with the Dept. of Transitional Assistance.*



If someone is using your EBT card and PIN without your permission, you should report the EBT card stolen immediately.

DTA can issue you a new EBT card and PIN for your own use.

*The SNAP rules that allow persons to become “authorized representatives” are found under 106 CMR 361.300 and 361.310 (CMR means the Code of Massachusetts Regulations).

You have options: You can allow an authorized representative to (a) to help you apply and recertify your SNAP benefits only; (b) to receive your SNAP EBT card and use it to buy food for you; **or** (c) to both help you apply/recertify for SNAP and use your EBT card to buy food for you. If you want someone to be your authorized representative, you must do this in writing. Your representative must also provide DTA with his/her name, date of birth and social security number (SSN). **Important - you can revoke (stop) your authorization of a representative at any time.**