

# SNAP PATH to Work Program

Department of Transitional Assistance

March 2021



# DTA Pathways to Work

---



TAFDC Pathways to Work programs provides TAFDC clients with a variety of training, education, and job programs to prepare for and connect with career pathways.



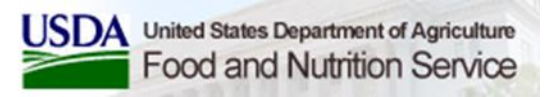
SNAP Path to Work provides SNAP clients with the skills, training, experience, education and employment supports needed to find and keep good paying jobs.



# How it Works



United States Department of Agriculture (USDA)/ Food and Nutrition Service (FNS)



Department of Transitional Assistance (DTA)



University of Massachusetts Medical School (UMASS)



Community Based Organizations

Community Colleges

Massachusetts Department of Career Services  
MassHire Career Centers  
(WPP Expansion)



# What Training is Available?



## Education

Programs that improve basic skills or otherwise improve employability, including:\*

- ❖ English for Speakers of Other Languages (ESOL)
- ❖ Adult Basic Education (ABE)
- ❖ High School Equivalency Test Preparation (HiSet)
- ❖ Basic Literacy
- ❖ Bridge to College

## Vocational Skills Training

Programs that improve employability by providing training in a skill or trade, allowing the participant to move directly into employment, including:\*

- ❖ Home Health Aid/ Certified Nurse Assistant Certification
- ❖ Commercial Driver's License (CDL)
- ❖ Culinary Arts
- ❖ Medical Technology
- ❖ Building and Construction
- ❖ IT Support Certificate



# What Training is Available? (continued)



## Job Readiness and Job Search Assistance

Programs that enhance the job readiness of participants by providing instruction in job seeking techniques and increasing motivation and self-confidence, including:\*

- ❖ Job skills assessments & exploration of emerging and in demand occupations
- ❖ Job coaching and job placement services
- ❖ Resume writing, mock interviews, job search techniques, and more



# What Training is Available? (continued)



## Work Experience

Programs that enhance the job readiness of participants by providing real-world work experience through paid or unpaid on-site or community based work assignments. These programs are designed to reinforce attendance, communications, dealing with stress, workplace interpersonal skills, while providing experience that can be added to the client's resume and references:

- ❖ Pre-apprenticeships
- ❖ Apprenticeships
- ❖ Internships
- ❖ On the Job Training
- ❖ Transitional employment



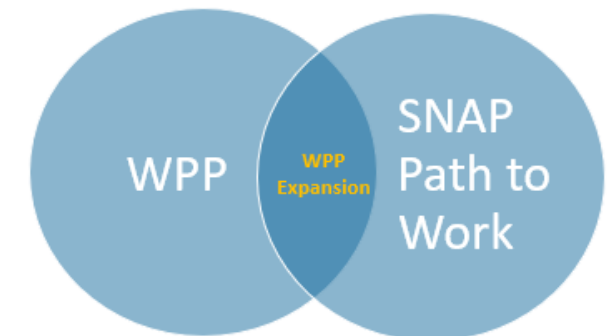
# What Training is Available? (continued)



## Work Participant Program\*

The Work Participant Program (WPP) is a collaboration between the Department of Transitional Assistance (DTA) and the statewide MassHire Career Center network. The program helps participants gain the skills, training and confidence necessary to qualify for jobs that are in-demand and pay wages that reflects their hard work. Based on their needs and interests, WPP participants may participate in a combination of:

- ❖ Individualized Career Counseling
- ❖ Career Center Workshops
- ❖ Training Programs
- ❖ Job Search Assistance
- ❖ Networking



# What Training is Available? (continued)



## Job Retention Services

- ❖ Provide support services for 30-90 days to SNAP individuals who have secured employment during or after SNAP Path to Work participation, including:\*
- ❖ Face to face and/or telephonic check-ins
- ❖ Job coaching & other supports

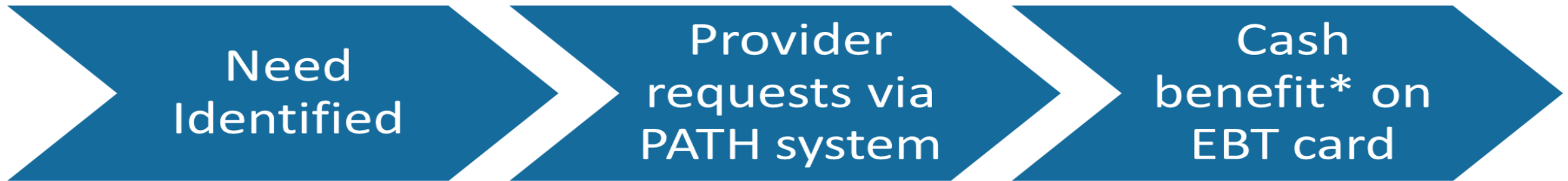




# DTA Transportation Support



For many, the cost of getting to and from training activity creates a barrier to participation. DTA can help!



\*Amount received is based on the county in which the client lives.



# Other Participant Supports

---



Additional supports may be funded and offered directly through providers.

Examples of provider issued supports include:

- dependent care
- test fees
- books & supplies
- interview clothing or uniforms



# Who Can Participate?



Pending and active SNAP participants who:

- do not also receive economic assistance (TAFDC/EAEDC) through DTA; and
- will be able to work following training, education, and/or experience.

Including:

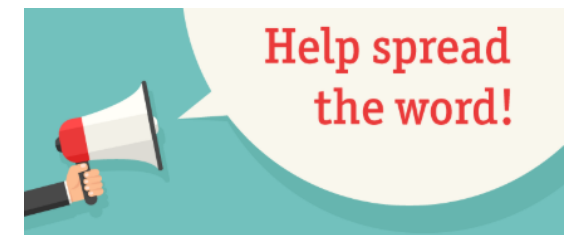
- ✓ Unemployed
- ✓ Under employed
- ✓ Self-employed
- ✓ Limited English proficiency
- ✓ Parents
- ✓ Subject to ABAWD Work Rules
- ✓ Exempt from work rules
- ✓ Veterans
- ✓ Homeless
- ✓ Others



# How Do Clients Find Out About SNAP Path to Work?




- DTA notices
- SNAP Path to Work Line: (888) 483-0255 (toll-free phone number staffed by Central Office SNAP Path to Work Specialists)
- informational video played in DTA local office waiting rooms
- brochures and other promotional material
- SNAP case managers, Full Engagement Workers or other DTA staff
- Word of mouth: Participants, SNAP Path to Work providers, SNAP Outreach partner or other community partners
- website: [snappathtowork.org](http://snappathtowork.org)



# snappathtowork.org



Provider Portal Log In Translate Website


 Paths to employment and economic self-sufficiency for SNAP clients

Information for

## SNAP CLIENTS

Information for

## PROVIDERS



### About SNAP Path to Work




*Helping you find and keep a job.*

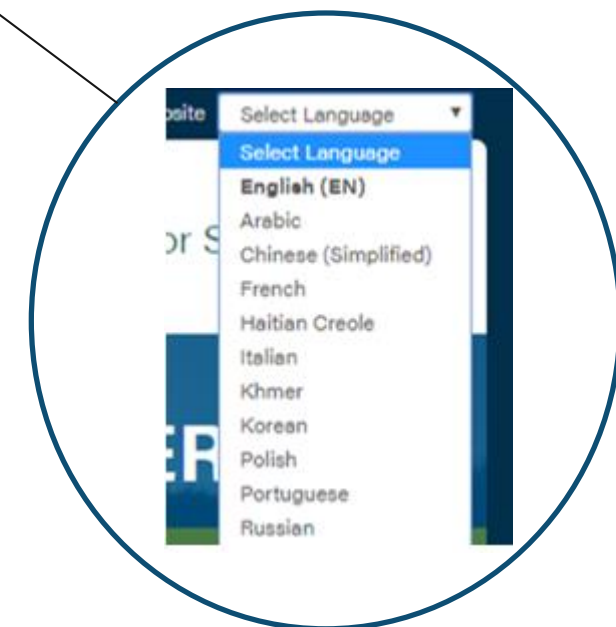
SNAP Path to Work provides Massachusetts SNAP clients with the skills, training, experience, education and employment supports needed to find and keep good paying jobs. SNAP Path to Work is a federal-state-local partnership administered by the Massachusetts Department of Transitional Assistance (DTA)

■ ADDRESS  
Find the DTA office closest to you using the [office locator](#).

■ TELEPHONE  
**SNAP Client Assistance**  
877-382-2363

[Privacy Statement](#)





# What happens next?



Department of Transitional Assistance  
Permission to Share Information Form (PSI)

Organizations must keep the signed PSI form on file and make the form available to DTA upon request.

**Section 1: DTA Client or Applicant**

Client/Applicant Name: \_\_\_\_\_  
DTA Agency ID or Last Four Digits of SSN: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Section 2: Information to be Shared (check one or both)**

I allow DTA to share information about my TAFDC, EAEDC and/or SNAP case with the SNAP Outreach Partner organization named in Section 3.

I allow DTA and the SNAP Path to Work Provider named in Section 3 to share information about my TAFDC, EAEDC and/or SNAP case to determine my eligibility for the SNAP Path to Work program and to share information about my participation and progress in the SNAP Path to Work program.

By signing below, I also give permission for DTA to get records about my employment status from other state agencies, federal agencies and from Equitas Workforce Solutions.

**Section 3: SNAP Outreach Partner/SNAP Path to Work Provider**

Jewish Vocational Service (via MassHire DCS) (617) 399-3131  
Name of Organization: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
35 Federal Street, Boston MA 02110  
Address of Organization: \_\_\_\_\_  
208  
Organization ID: \_\_\_\_\_

**Section 4: Right to Change Your Mind**

You may change your mind and stop sharing the information. To stop it, you must:

- call 1-877-363-2363 during regular business hours and speak to a DTA Representative; or
- send a written request to DTA Document Processing Center, P.O. Box 4406, Taunton, MA 02780 or fax to 0517-887-8765.

**Section 5: Signature**

I understand that when I sign below, I am giving permission to DTA and the organization named in Section 3 to share information about my case.

Client/Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Partner Activity Tracking Hub (PATH)

Application(s) Home Service(s) Notification(s) Miriam

SNAP PATH to Work Department of Transitional Assistance

### Upcoming Events & Announcements

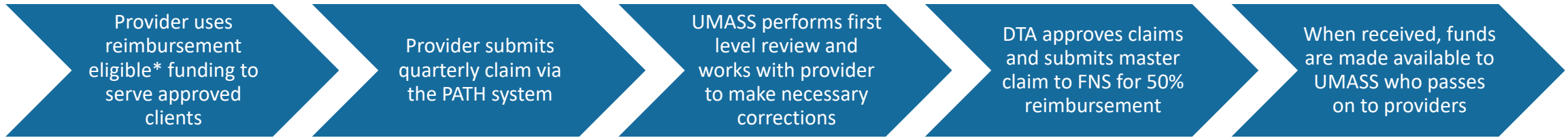
LEARN MORE

#### Available Service(s)

<b>PLAN budget</b> To view or submit budget, click here →	<b>ENROLL client</b> To enroll and assess a client, click here →	<b>MANAGE participant</b> To manage participant or submit CEL, click here →	<b>PROCESS claim</b> To view or process claim, click here →
--	---	--	--



# How is the Program Funded?



SNAP PATH to Work

**Process Claim**

**Search**

Provider: Holyoke Community College | Fiscal Year: FFY 2020 | Program/Support: | Quarter/Month: | Status: Approved | ID: |

[Search] [Clear All]

**Result**

[Export] [New] [View] [Edit] [Budget] [Details]

Reimbursement Model	Retro Claim	ID	Provider	Fiscal Year	Program/Support	Code	Quarter	Period Start	Period End	Status	Submit
50-50%	←	488	Holyoke Community College	FFY 2020	Pharmacy Technician-Career Pat	HCC-IH-PT-PHARM	First Quarter	10/01/2019	12/31/2019	Approved	01/27/20
50-50%	←	489	Holyoke Community College	FFY 2020	High School Credential Preparat	HCC-IH-EDUC-HSET	First Quarter	10/01/2019	12/31/2019	Approved	01/27/20
50-50%	←	467	Holyoke Community College	FFY 2020	Nurse Assistant/Home Health Ai	HCC-IH-AT-CNA	First Quarter	10/01/2019	12/31/2019	Approved	01/27/20
50-50%		766	Holyoke Community College	FFY 2020	Pharmacy Technician-Career Pat	HCC-IH-PT-PHARM	Fourth Quarter	07/01/2020	09/30/2020	Approved	10/24/20
50-50%		764	Holyoke Community College	FFY 2020	Nurse Assistant/Home Health Ai	HCC-IH-AT-CNA	Fourth Quarter	07/01/2020	09/30/2020	Approved	10/24/20
50-50%		535	Holyoke Community College	FFY 2020	Nurse Assistant/Home Health Ai	HCC-IH-AT-CNA	Second Quarter	01/01/2020	03/31/2020	Approved	05/01/20
50-50%		536	Holyoke Community College	FFY 2020	Pharmacy Technician-Career Pat	HCC-IH-PT-PHARM	Second Quarter	01/01/2020	03/31/2020	Approved	05/01/20
50-50%		537	Holyoke Community College	FFY 2020	High School Credential Preparat	HCC-IH-EDUC-HSET	Second Quarter	01/01/2020	03/31/2020	Approved	05/01/20
50-50%		625	Holyoke Community College	FFY 2020	Pharmacy Technician-Career Pat	HCC-IH-PT-PHARM	Third Quarter	04/01/2020	06/30/2020	Approved	09/01/20
50-50%		824	Holyoke Community College	FFY 2020	Nurse Assistant/Home Health Ai	HCC-IH-AT-CNA	Third Quarter	04/01/2020	06/30/2020	Approved	09/01/20



# DTA SNAP Path to Work Unit

Barbara Joyner  
Employment & Training  
Specialist  
(617) 312-4940  
[barbara.joyner@mass.gov](mailto:barbara.joyner@mass.gov)



Miriam Kaufmann  
SNAP Path to Work Manager  
(857) 348-6193  
[miriam.kaufmann@mass.gov](mailto:miriam.kaufmann@mass.gov)

**SNAP Path to Work Line:  
(888) 483-0255  
( for clients)**

Rosa Moniz  
Employment & Training Specialist  
(617) 312-5144  
[rosa.moniz@mass.gov](mailto:rosa.moniz@mass.gov)



Leah Odom  
Employment & Training  
Specialist  
(617) 312-5099  
[leah.odom@mass.gov](mailto:leah.odom@mass.gov)



John Lowe  
SNAP Support  
(857) 274-9347  
[john.lowe@mass.gov](mailto:john.lowe@mass.gov)



Christina Williams  
Employment & Training Specialist  
(617) 312-4726  
[christina.williams@mass.gov](mailto:christina.williams@mass.gov)





# Questions?