

# Check your SNAP EBT balance by calling the DTA Assistance Line **(877) 382-2363**



## First: Select a Language

Press 1 for English      2 for Spanish      3 for Portuguese      4 for Chinese  
5 for Vietnamese      6 for Haitian Creole      7 for Other Language

## Second: Choose a Self-Service Option

Press 1 for "Case Information"

## Third: Confirm Who You Are

To protect your case, DTA needs more information about you. Press **one** of the following options:

1. Your SSN
2. Your 7-digit DTA Agency ID or
3. Your EBT Card Number

After this, DTA will ask for your 4-digit year of birth.

## Fourth: Learn about your SNAP case

If you press 1, you will hear...

- The status of your case and the amount of monthly benefits,
- Your next issuance date, AND
- **Your current SNAP EBT balance**