

Check your SNAP EBT balance by calling
the DTA Assistance Line **(877) 382-2363**



MLRI
MASSACHUSETTS
LAW REFORM
INSTITUTE

First: Select a Language

Press 1 for English

5 for Vietnamese

2 for Spanish

6 for Haitian Creole

3 for Portuguese

7 for Other Language

4 for Chinese

Second: Choose a Self-Service Option

Press 1 for "Case Information"

Third: Confirm Who You Are

To protect your case, DTA needs more information about you. Press **one** of the following options:

1. Your SSN

2. Your 7-digit DTA Agency ID or

3. Your EBT Card Number

After this, DTA will ask for your 4-digit year of birth.

Fourth: Learn about your SNAP case

If you press 1, you will hear...

- The status of your case and the amount of monthly benefits,
- Your next issuance date, AND
- **Your current SNAP EBT balance**