



DEPARTMENT OF TRANSITIONAL ASSISTANCE

DTA Advisory Boards Fact Sheet January 2020

About DTA

The mission of the Department of Transitional Assistance (DTA) is to assist and empower low-income individuals and families to meet their basic needs, improve their quality of life, and achieve long-term economic self-sufficiency. Located within the Executive Office of Health and Human Services, the Department ensures that the emergency and transitional needs of the individuals and families of the Commonwealth are met through a combination of federal- and state-funded programs. Massachusetts has a comprehensive system of programs and supports to provide to individuals and families in need in order to achieve greater economic self-sufficiency.

What We Do

DTA serves one out of every nine people in the Commonwealth – including working families, children, elders, and people with disabilities.

Advisory Boards Overview

DTA delivers its services and programs via 22 Transitional Assistance Offices (TAOs) across the Commonwealth, serving the immediate and surrounding communities. The Advisory Boards assist DTA with meeting its mission and achieving its goals by providing feedback and collaboratively developing recommendations specific to improving policy and programming, expanding access to services and evaluating local office performance.

Who is on the Advisory Board?

Boards are also challenged to serve as a resource to recruit qualified, culturally sensitive staff with ties to the community. Each Board is comprised of 15 to 30 members representing varied interests, such as disability support organizations, local housing authorities, workforce development vendors, colleges and universities, local businesses, and community representatives. Board members are appointed by the Department's Commissioner. Members serve three-year terms in a volunteer capacity.

Advisory Board Meetings

Board members meet at least ten times per year to provide feedback and recommendations to DTA regarding the overall needs and resources of the local office service area. This included policies, programs and the quality of customer service delivery. It also gives DTA the opportunity to share information about its ongoing work and upcoming initiatives.

How to Get Involved

For more information or to apply to be a Board member, please contact:

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Believing you can.

www.mass.gov/dta

