

# Unemployment Insurance: Helping out-of-work Clients Navigate the Unemployment System Including COVID-19 UI Eligibility and Benefits

***-Live Webcast-***

---

**Thursday, June 18, 2020  
1:00 - 4:30**

Unemployment insurance (UI) is a critical safety net during periods of joblessness. This seminar provides you with the expertise you need to understand the UI system and to help your clients get the UI benefits they are legally entitled. Our expert panel guides you through the entire UI system from eligibility criteria to the appeals process. Unemployed workers often cannot afford to retain professional services in pursuing their claims, so if you are a non-legal services attorney, you can register to assist someone in need of help, and in doing so, qualify for reduced tuition of \$35.00.

Training materials include the most recent edition of the Unemployment Advocacy Guide: An Advocate's Guide to Unemployment in Massachusetts (2020 Edition).

## **AGENDA**

- Introduction to the UI system: How the system works/funding/administration; Resources for case preparation; Application/Ongoing Eligibility; UI & Job Training; UI & Health Insurance; Federal extended UI; UI & Noncitizens
- **COVID-19 UI program eligibility, benefits and requirements**
- Representing Your Client before the DUA: Sequence of a Claim; The UI Hearing: Reconsideration/ Redetermination/ Overpayment Waivers
- Advocacy Tips for the UI Hearing; Informal Fair Hearing Rules: Direct and Cross Examination of Witnesses; Working with Interpreters
- Disqualification Based on Separation:
  - Deliberate Misconduct and Knowing Violation of Work Rule
  - Voluntary Quit:
  - Employer's Good Cause and;
  - Employee's Urgent, Compelling and Necessitous Reasons; and
  - Special Rules for Workers Who Leave Temporary Assignments
- Mock Unemployment Insurance Hearing

## **YOU WILL LEARN...**

- The UI claims process, including appeals
- UI eligibility criteria
- COVID-19 UI programs
- The availability of extended benefits for job training
- The law on disqualifications from UI
- Advocacy tips for successfully representing your client at a hearing
- What to expect at a UI hearing ... by observing a mock hearing with commentary

---

**FACULTY:** Elizabeth Whiteway, Greater Boston L.S.  
Hannah Tanabe, Greater Boston L.S.  
Melissa Pomfred, Pomfred Law Offices, PLLC

Samir Hanna, Harvard Legal Aid Bureau  
Jan Kendrick, South Coastal Counties L.S.

---

**TUITION:** Legal Services, Social Services and Community-Based Organization ..... \$35.00  
All others (e.g., private bar) ..... \$125.00

---

**TO REGISTER:** go to <https://www.mcle.org/main/MLRI> and select your training from the list.

Tuition for legal services staff, non-lawyer advocates, social, health and community service providers: \$35.00 per person. All Others: \$125 per session. If you are a non-profit or community organization registering online, click on "non-lawyer advocate" which will allow you to pay \$35.00 for the session.

**\* PLEASE SHARE WITH OTHERS WHO MAY BE INTERESTED**