

## Immigrant Eligibility Alert: Be on the lookout for incorrect decisions

July 2015

Applicants for health insurance coverage from MassHealth or the Connector may apply on-line (on their own or by telephone through MassHealth or the Connector) or by submitting a paper application. Information from the paper application is entered into the on-line system by state workers. For eligible immigrants, the paper application has an open space for applicants to describe their status and documents. However, the on-line screen only permits selection of a document or status from a menu of options. Data entry errors may happen when the on-line menu options do not directly correspond to the information on the paper application. If an eligible immigrant is denied benefits by the Connector because he or she is not lawfully present and is only found eligible for MassHealth Limited, and the Health Safety Net, be on the lookout for data entry errors as the source of the incorrect decision.

Tips when completing the ACA-3 paper application:

1. When filling in "immigration status"- if possible, use 1 of 30 terms corresponding to the on-line menu (see p. 5 below).
  - If a person has more than one status, it's important to understand which status will provide the most benefits. For example, a refugee who became a legal permanent resident, should list refugee first.
2. When filling in "document type" –if possible, use 1 of 13 types of documents corresponding to the on-line menu (see p. 4 below). If in doubt, at least list "other" and include the A# or I-94#.
3. Submit copies of immigration documents with the paper application. (Note the Mar 2015 version of the ACA-3 now says, "It may help us process your application faster if you include a copy of your immigration documents with your application.")

## Questions on ACA-3 Paper Application (Rev 3/15)

10. If you are a noncitizen, do you have an eligible immigration status? (See the Member Booklet or MAhealthconnector.org for more information.)

Yes

No

No response

*On-line form does not ask this question. If applicant is not a US citizen, the on-line form has a box to check for an eligible immigrant. It is optional. If not checked, application is processed as if applicant is not an eligible immigrant*

If no or no response, you may get only one or more of the following: MassHealth Standard (if pregnant), MassHealth Limited, the Children's Medical Security Plan (CMSP), or the Health Safety Net (HSN). It may help us to process this application faster if you include a copy of this person's immigration document with the application. Go to question 11.

a. If yes, do you have an immigration document?

Yes

No

*On-line form does not ask this question, but requires selection of a document if you check the box as an eligible immigrant*

It may help us process your application faster if you include a copy of your immigration document with your application. We will try to prove your immigration status. Please list all the immigration statuses and/or conditions that have applied to you since you entered the U.S. See the Member Booklet for more information about immigration statuses and documents

Immigration status

*On-line form does not ask this question, but if document is not verified by federal data hub, screen requires selection of 1 of 30 types of status (see p. 5 below)*

Status award date\* (mm/dd/yyyy)

*On-line form requires this information only if document is not verified by federal data hub, and status is selected from list of 30 types of status that may include drop down menu asking for date status awarded*

Immigration document type

*For all eligible immigrants, on-line form requires selection of 1 of 13 types of documents (see p. 4 below)*

Document ID number

Alien number

Passport or document expiration date (mm/dd/yyyy)

*On line form asks for one or more document numbers and other information depending on which document type is selected*

*IMPORTANT: if document is not verified but A# or I-94# is available, federal data hub may be able to verify status if Notice of Action/Other is selected as the document with either the A# or I-94#*

\* For battered persons, the status award date is the date the petition was approved as properly filed.

## Question on On-Line Form (eff. mid-July 2015) at mahealthconnector.org

[More information on Immigration Document Types](#)

\* *Mandatory Field*

\* **Is Willy Wonders a U.S. Citizen or U.S. National?**   

Yes  No

**Check this box if Willy Wonders has an eligible Immigration status:**

\* **Document Type (select one)**

Reentry Permit (I-327)

Permanent Resident Card ("Green Card," I-551)

\* **Alien Number**

A#

\* **Receipt/Card Number**

Receipt/Card Number

Document Expiration Date

MM/DD/YYYY

**Other Documentation (select one)**

Select any option

- Refugee Travel Document (I-571)
- Employment Authorization Card (I-766)
- Machine Readable Immigrant Visa (with temporary I-551 language)
- Temporary I-551 Stamp (on passport or I-94, I-94A)
- Arrival Departure Record (I-94, I-94A) issued by U.S. Citizenship and Immigration Services
- Arrival Departure Record in unexpired foreign passport (I-94)
- Unexpired foreign passport
- Certificate of Eligibility for Nonimmigrant (F-1) Student Status (I-20)
- Certificate of Eligibility for Exchange Visitor (J-1) Status (DS2019)
- Notice of Action(I-797)/Other - With Alien Number
- Notice of Action(I-797)/Other - With I-94 Number

\* **Is Willy Wonders the same name that appears on his/her document?**

Yes  No

\* **Did Willy Wonders arrive in the U.S. after August 22, 1996?**

Yes  No

**Is Willy Wonders an honorably discharged veteran or active duty member of the military, or the spouse or child of an honorably discharged veteran or active duty member of the military?**

Yes  No

Back

Save and Continue

**On-line questions that appear if ping to federal data hub is unable to verify status (eff. mid-July 2015 –“none of the above” omitted)**

Federal services are unable to verify your citizenship/immigration status at this time. Please choose an immigration status from the list below that best represents you so that we can provide you with benefits. You may also be asked to provide supporting documentation. If you do not have one of the eligible immigration statuses listed below, use the Back button to go back to the last page to review and correct your answers. \*

- Amerasian
- Granted asylum
- Cuban Haitian entrant
- Deportation Withheld
- Native Americans born in Canada or non U.S. territories
- Refugee
- Victim of severe trafficking or his or her spouse, child, sibling or parent.
- Iraqi Special Immigrant
- Afghan Special Immigrant
- Conditional entrant granted before 1980
- Veteran or active duty member of military or his/her spouse or dependent
- Lawful permanent resident

\* **Status Award Date** †

- Granted parole for at least one year
- Battered spouse or child (or his or her parent or child)
- Non-immigrant status (visa)
- Granted parole for less than one year
- Granted temporary resident status
- Granted Temporary Protected Status (TPS ) or applicant for TPS with employment authorization
- Granted employment authorization under 8 CFR 274a(12)(c)
- Family Unity beneficiaries
- Deferred Enforced Departure
- Deferred Action Status except for Deferred Action for Childhood Arrivals Process (DACA)
- Granted an administrative stay of removal under 8 CFR 241
- Approved visa petition with a pending application for adjustment of status
- Applicant for asylum or for withholding of removal with employment authorization
- Applicant (for at least 180 days) under age 14 for asylum or withholding of removal
- Granted Withholding of Removal under the Convention Against Torture
- Applicant for Special Immigrant Juvenile status
- Applicant or granted status under Deferred Action for Childhood Arrivals (DACA)
- I have a document but do not have any of the statuses listed above (Person Residing Under Color of Law, PRUCOL)