

Did you lose food because of the August 4th Storm Isaias power outages?

Do you buy groceries with SNAP? You may be able to get some of your SNAP dollars added back to your EBT card!

Here's how.



August 2020 flier by:



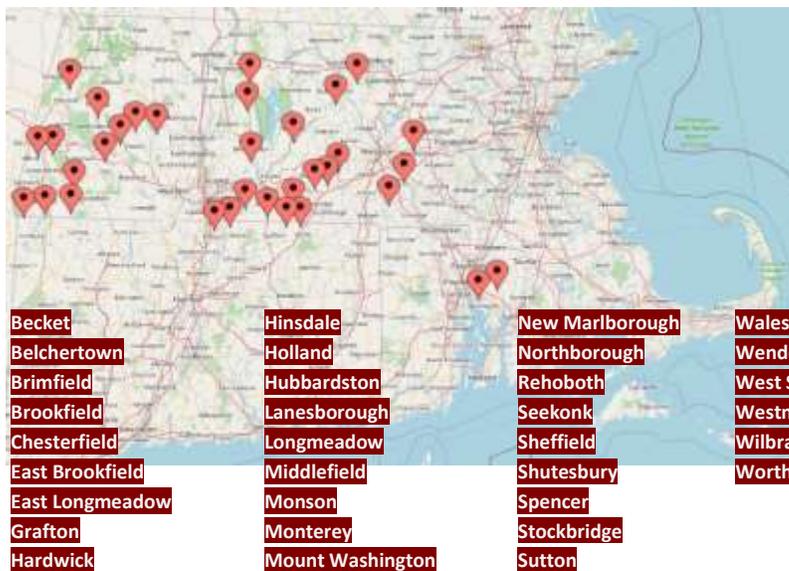
Over [220,000 Massachusetts families lost power](#) on August 4th, 2020 due to Tropical Storm Isaias.

Many families had to throw away food that went bad due to loss of refrigeration or freezers because of the power outages caused by Storm Isaias. If you get SNAP benefits and you lost food during the recent power outages, you may be eligible for replacement SNAP benefits.

Two ways DTA will replace SNAP due to the outages:

If you live in one of the towns listed below, DTA will give you an **automatic amount of replacement** SNAP benefits.

NOTE: If the amount you receive automatically is less than the value of food you lost, you can also ask DTA for the difference up to your monthly SNAP allotment. You need to do so by September 3rd. See below.



If you do not live in one of these towns but you lost power starting on August 4th for 4 hours or more, you need to tell DTA you lost food by **Thursday, September 3rd**. **Follow these steps:**

1. **Call DTA** at 1-877-382-2363 **or send DTA a statement** through the DTA Connect mobile app or www.DTAConnect.com. Once DTA hears from you, they should process the replacement SNAP and tell you about next steps.
2. If DTA asks for something in writing, you write a short statement with the following information: your name and address, your DTA Agency ID, the date you lost/tossed your food, the reason (power outage), the dollar value of the food you lost, and your signature. Be sure to add these words before your signature: *"this statement is signed under the penalty of perjury."*
3. **Take a picture of your statement and upload your statement to DTA Connect** (the mobile app or DTAConnect.com). This is fastest. Or, you can fax it to DTA at (617) 887-8765 or mail to DTA, PO Box 4406, Taunton, MA 02780.

More information: Masslegalservices.org/SNAP-misfortune