

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

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KARYN POLITO Lieutenant Governor JEFF McCUE Commissioner

Online Guide Transmittal 2015-44 August 28, 2015

To: Department of Transitional Assistance Staff

From: Anne O'Sullivan, Assistant Commissioner for Change Management

Re: TAFDC, SNAP and EAEDC – Simplified Calculation Page

Overview

The Department is in the process of reviewing and making changes to many of its policies and procedures to improve services to its clients. In an effort to improve services through better communication with clients, the Department has simplified the Calculation pages on EBC Notices. These changes are effective with BEACON Build 47.6 scheduled for August 24, 2015.

Summary

The Department has redesigned the Calculation page on EBC Notices to make it easier to understand. These changes include:

- a listing of people in the cash/SNAP household who impact the benefit calculation;
- a listing of people living in the household not getting benefits, if applicable (this includes sanctioned people, non-legally liable people and basic persons)
- the income used to determine the benefit amount (this can be earned, unearned, recoupment amount and sanction income); and
- an explanation of how the benefits have been calculated.

New

BEACON Online

Guide

Books/Pages

Topic: Cross Program **Book:** Notices/Forms

Page: Calculation Page Overview

Topic: Cross Program **Book:** Notices/Forms

Page: Revised Calculation Page

Topic: Cross Program **Book:** Notices/Forms

Page: SNAP Calculation Page

Topic: Cross Program **Book:** Notices/Forms

Page: TAFDC Calculation Page

Topic: Cross Program **Book:** Notices/Forms

Page: EAEDC Calculation Page

Questions

If you have any questions, please email the DTA Mailbox.

Systems questions should be directed to the Systems Support Help Desk.