

Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

CHARLES D. BAKER Governor MARYLOU SUDDERS Secretary

KARYN POLITO Lieutenant Governor JEFF McCUE Commissioner

Online Guide Transmittal 2015-51 October 2, 2015

To: Department of Transitional Assistance Staff

From: Anne O'Sullivan, Assistant Commissioner for Change Management

Re: SNAP: Dedicated Staff for Bay State CAP Case Maintenance,

Recertifications and Reinstatements

Overview

Effective with BEACON Build 47.6 on August 31, 2015, the Central Office Field and Eligibility Operations Unit receives and processes case maintenance and Recertification Actions for Bay State CAP cases.

Revised Online Guide Pages

The following Online Guide pages have been revised:

Topic: SNAP

Book: Bay State CAP

Page: Case Manager-Entered Changes to Ongoing Bay State CAP

Cases

Topic: SNAP

Book: Bay State CAP

Page: Bay State CAP Recertification

Questions

If you have any questions, please email the DTA Mailbox. Systems questions should be directed to the Systems Support Help Desk.