



*The Commonwealth of Massachusetts
Executive Office of Health and Human Services
One Ashburton Place, Room 1109
Boston, MA 02108*

DEVAL L. PATRICK
Governor

TIMOTHY P. MURRAY
Lieutenant Governor

JUDYANN BIGBY, M.D.
Secretary

September 2009

**Important Information about New Health Insurance Coverage and
Certain Non-US Citizens**

You are getting this letter because you are listed as an Eligibility Representative (ERD) for a former Commonwealth Care member. This is an important letter about new health insurance coverage.

I recently wrote you to let you know that the Patrick Administration was working on a way to keep medical coverage for certain legal immigrants. These immigrants lost Commonwealth Care coverage on August 31, 2009, because of recent changes in state law.

I am very pleased to let you know that we have been successful in making arrangements with a health plan called CeltiCare. CeltiCare will provide most of the coverage that the member you represent was able to get from his or her Commonwealth Care plan. We are working hard to get this coverage in place.

We will not be able to enroll everyone who lost Commonwealth Care coverage into the new health plan at the same time. We will start enrollments in the new plan in October 2009. We will make every effort to get all members enrolled in the new plan by December 2009.

The Health Connector will work with CeltiCare to start the new coverage. The Health Connector will send you a letter when they are ready to enroll the member you represent in the new plan. You will also get a letter from CeltiCare after the member is enrolled. The member will get all the information that he or she needs about the new health plan. This will include the places that the member can get care, the services that are covered, and information about copayments.

In the meantime, the member you represent may get some services from certain hospitals and community health centers through the Health Safety Net or MassHealth Limited.

If you have questions about the member's health-care needs, please call the Health Connector Member Service Center at 1-877-MA ENROLL (1-877-623-6765) (TTY: 1-877-623-7773 for people with partial or total hearing loss), Monday through Friday, from 8:00 A.M. to 5:00 P.M.

Thank you for your continued patience. We will all work as quickly as possible, but it may take until December to enroll everyone.

Sincerely,

A handwritten signature in black ink, appearing to read "JudyAnn Bigby".

JudyAnn Bigby
Secretary, Executive Office of Health and Human Services