

City of Boston HPRP

Homelessness Prevention and Rapid Re-Housing Program

DIRECTORY OF SUB-GRANTEES

Updated: March 29, 2010

Homelessness Prevention Providers

Action for Boston Community Development (ABCD)							
Primary Contacts	Office Location	Neighborhood Commonly Served	HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Tabitha Gaston (617) 348-6449 Gaston@Bostonabcd.org	178 Tremont St. Boston, MA 02111	<ul style="list-style-type: none"> • Citywide • Office in downtown location 	<ul style="list-style-type: none"> • Single Individuals • Families <p>Note: Target populations to be served “through the landlord door”</p>	<ul style="list-style-type: none"> • Landlords or Property Managers with tenants at-risk • Landlords seeking help to stabilize tenants and preserve housing arrangements – or divert household to new housing and thereby avoid shelter 	<ul style="list-style-type: none"> • Landlord engagement & education • Early warning system - triage at-risk tenancies via support to landlords • Training directly to landlords to solve problem tenancies/avert homelessness • Assessment, assistance, stabilization 	<ul style="list-style-type: none"> • Marginalized populations in general • Housing search • Early warning systems 	<ul style="list-style-type: none"> • Spanish • Creole • Somali • Cape Verdean Creole
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Robby Thomas (617) 348-6450 Thomas@Bostonabcd.org	Green Line: Boylston Street T Red Line: Park Street T	Neighborhood based outreach to property owners & property managers			<ul style="list-style-type: none"> • HEART (Help at-risk Tenant Program) = important potential resource • Foreclosure Prevention • Financial Literacy • Housing Search – workshops, groups • Fuel assistance 		<ul style="list-style-type: none"> • HPRP staff includes Housing Search Worker

AIDS Action Committee (AAC)

Primary Contacts	Office Location	Neighborhood Commonly Served	HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Mary Troiano (617) 450-1218 mtroiano@aac.org	75 Amory Street. Jamaica Plain, MA 02130	<ul style="list-style-type: none"> • Citywide • Multi-service office in Jamaica Plain location 	<ul style="list-style-type: none"> • Single Individuals w/HIV and AIDS • Families with member who has HIV/AIDS 	<ul style="list-style-type: none"> • Any HPRP eligible household that discloses a positive HIV/AIDS status in the family 	<ul style="list-style-type: none"> • HIV/AIDS specialized homelessness prevention case management • Integration of homelessness prevention with HIV services • One stop shop approach • Links with specialized HIV/AIDS programs and opportunities 	<ul style="list-style-type: none"> • Unique needs and histories of persons with HIV/AIDS • Links with citywide resources targeting people with HIV 	<ul style="list-style-type: none"> • English • Spanish • Phone-based translation service for other languages
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Kelly Mulligan (617) 450-1253 kmulligan@aac.org	Orange Line: Jackson Square T Office is very short walk from the T station	Citywide service delivery with Jamaica Plain based multi-service center			<ul style="list-style-type: none"> • Case management • Mental health • Legal services • Stabilization and “Check-in” services • HIV/AIDS perm. supportive housing • Rental assistance program • HIV prevention services 	<ul style="list-style-type: none"> • Substance abuse issues 	<ul style="list-style-type: none"> • Background in mental health, substance abuse, low - income housing

Bay Cove Human Services

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Ruth Harel Garvey (617) 371-3153 rgarvey@baycove.org	66 Canal Street Boston, MA 02114 • Office in downtown location • Note: citywide-oriented agency		<ul style="list-style-type: none"> • Single Individuals • Families • In particular, households where lease violations relate to a disability or an impairment (such as mental health issue) 	<ul style="list-style-type: none"> • Households where there is a disability or impairment impacting stability (such as mental health or substance abuse issue) 	<ul style="list-style-type: none"> • General homelessness prevention • Landlord engagement & education • Case management • Problem solving direct with landlords • Public benefits access • Assessment, assistance, stabilization 	<ul style="list-style-type: none"> • People with disabilities • Mental health issues • In-house staff with clinical mental health training 	<ul style="list-style-type: none"> • Spanish • French • Haitian Creole
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Jacqui Martir (617) 788-1753 jmartir@baycove.org	Green Line: North Station T Haymarket T	HPRP outreach to households in Boston Housing Court			<ul style="list-style-type: none"> • Foreclosure Prevention • Financial Literacy • Housing Search – workshops, groups • Help at-risk Tenant Program • Fuel assistance 		Staff are clinically trained (LICSWs and MSWs)

Catholic Charities – Laboure Center Basic Needs Program

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Menny Kalas (617) 464 8591 Menny_kalas@ccab.org	275 West Broadway South Boston, MA 02127 • Other neighborhoods where agency focuses work: South End, Dorchester, Roxbury, Mattapan		<ul style="list-style-type: none"> • Individuals • Families 	<ul style="list-style-type: none"> • Immigrants • Elderly • People with disabilities 	<ul style="list-style-type: none"> • Homelessness prevention case management (home visits possible) • Public benefit access • Building income through employment • Mediation with landlords • Assess and address disabilities and how they may be destabilizing a tenancy 	<ul style="list-style-type: none"> • Low-income populations • Elderly • People with disabilities (including physical disabilities and brain injuries) • Immigrants • Low income groups 	<ul style="list-style-type: none"> • Spanish • Greek • Portuguese
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Misty Heppler (617) 464-8594 misty_heppler@ccb.org	Red Line Broadway Station	Community-based outreach with possibility of home visits			<ul style="list-style-type: none"> • Clinically trained staff in-house • Housing search • Familiar with all forms of assisted housing and private market housing 		<ul style="list-style-type: none"> • Background in real estate issues

Greater Boston Legal Services

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Linda Garcia (617) 603-1655 lgarcia@gbls.org	197 Friend Street Boston, MA 02114 • Citywide agency		<ul style="list-style-type: none"> • Individuals • Families <p>Note: Target populations will often be served in partnership with another HPRP sub-grantee that provides more general homelessness prevention</p>	<ul style="list-style-type: none"> • Households in need of legal defense to protect housing • Households that require a complement of legal assistance to more general homelessness prevention provided by another HPRP sub-grantee 	<ul style="list-style-type: none"> • Legal defense for eviction prevention and/or retention of housing subsidy • Legal defense to retain income from public benefits (TFADC, EAEDC, SNAP – Food Stamps, SSI/SSDI) • Legal assistance to households in domestic violence situations where housing stability is in jeopardy 	<ul style="list-style-type: none"> • Marginalized populations in general • Multi-cultural staff to agency in general • Domestic violence issues • Public benefits access 	<ul style="list-style-type: none"> • Spanish • Chinese • Haitian Creole • Other languages as needed
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Mac McCreight (617) 603-1652 mmccreight@gbls	Green or Orange Line: North Station T	Phone-based assistance and in offices near North Station			<ul style="list-style-type: none"> • General legal aid services • Poverty law issues • Tenants' rights • Public benefits • Family law matters 		<ul style="list-style-type: none"> • Legal services lawyers with extensive housing issue experience

Homestart

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Allegra Clark (617) 542-0338 x 265 clark@homestart.org	105 Chauncy Street Boston, MA 02111 • Downtown Crossing location • Citywide agency		<ul style="list-style-type: none"> • Individuals & Families in the Court Process • Families with strong work history who have experienced recent loss of income or other financial hardship 	<ul style="list-style-type: none"> • Individuals and Families involved in Housing Court • Families, rent burdened by 50% or more, facing eviction for non-payment due to employment loss or earned income drop 	<ul style="list-style-type: none"> • Intensive case management to address income needs – job, vocational opportunity focus • Planning housing “maintainability” – problem solving to arrange viable tenancy that household can afford long term – thru budgeting/finance 	<ul style="list-style-type: none"> • Deep and extensive experience in homelessness prevention • Expertise in issues faced by persons with work history 	<ul style="list-style-type: none"> • Spanish • French
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Kendra Castaldo (617) 542-0338 x 252 castaldo@homestart.org	Red Line: • Downtown Crossing T Orange Line • Chinatown T	HPRP outreach in Housing Court, HPRP services at Downtown Crossing office and in homes.			<ul style="list-style-type: none"> • Multiple programs to prevent and solve homelessness, including a State-funded HPRP program 		<ul style="list-style-type: none"> • Staff has experience piloting this initiative and will bring it to scale with HPRP

Just-a-Start Mediation

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Elizabeth Winston (617) 494-0444 x 368 ewinston@justastart.org	1035 Cambridge St., Suite 12 Cambridge, MA 02141		<ul style="list-style-type: none"> Families Individuals 	<ul style="list-style-type: none"> Families and Individuals who are HPRP-eligible who are at-risk of eviction or who are being evicted Families and Individuals who are living with family or friends and must leave 	<ul style="list-style-type: none"> Mediation Coaching Dispute resolution Legal education Legal materials Assistance in drafting documents Rental Assistance 	<ul style="list-style-type: none"> Professional mediation Integration of legal expertise into dispute resolution Deep experience resolving housing disputes Mediation 	<ul style="list-style-type: none"> Limited Spanish
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Peter Shapiro (617) 494-0444 x 317 pshapiro@mediationforresults.org	Red Line: <ul style="list-style-type: none"> Kendall or Central Square, Cambridge Green Line to Lechmere, Bus 69 	Services primarily over the phone and in Cambridge office			<ul style="list-style-type: none"> Lawyer on consulting contract (not available for trial day use) Training and educational materials for housing and human services agencies 		<ul style="list-style-type: none"> Trained mediators with high level skills

Kit Clark Senior Services

Primary Contacts	Office Location	Neighborhood Commonly Served	HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Vu Ngo (617) 825-5000 vngo@kitclark.org	1500 Dorchester Ave., Dorchester, MA 02122 Field Corner, Dorchester	<ul style="list-style-type: none"> Dorchester Roxbury South Boston Mattapan 	<ul style="list-style-type: none"> Individuals over age 45 Couples over age 45 	<ul style="list-style-type: none"> Single adults and couples over age 45 Persons in need of elderly expertise Immigrants in targeted age group 	<ul style="list-style-type: none"> Comprehensive homelessness prevention support services Links with elder services to stabilize households/prevent homelessness Housing search if needed Comprehensive case management Public benefits applications 	<ul style="list-style-type: none"> Older adults and elderly Immigrant groups Multi-service integration 	<ul style="list-style-type: none"> Vietnamese Haitian Creole Cape Verde Creole Spanish
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
John Livingstone (617) 619-6961 jlivingstone@kitclark.org	Red Line: <ul style="list-style-type: none"> Fields Corner 	HPRP services primarily in Fields Corner office and in homes			<ul style="list-style-type: none"> Multi-service agency specializing in services for elders with expertise in immigrant groups – including Haitians and Vietnamese 		<ul style="list-style-type: none"> Expertise in local resources for elderly and immigrants

MA Coalition for the Homeless

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Marisa McQuaid (781) 595-7570 x 15 marisa@mahomeless.org	15 Bubier Street Lynn, MA		<ul style="list-style-type: none"> Individuals & Families 	<ul style="list-style-type: none"> Households needing general homelessness prevention approach Households facing school related challenges Households that would benefit from systemized support with subsidized housing apps Households needing help to access benefits to maximize their incomes 	<ul style="list-style-type: none"> General homelessness prevention services and assistance Income maximization Assistance with accessing mainstream benefits and resources Case management Problem solving Housing search Housing applications update system 	<ul style="list-style-type: none"> School issues Family issues Assisted housing access Healthcare center affiliations 	<ul style="list-style-type: none"> Spanish Portuguese Cape Verdean Creole
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Robyn Frost (781) 595-7570 x 12 robyn@mahomeless.org	Red Line: <ul style="list-style-type: none"> Shawmut T MBTA bus service 	Dorchester House 1353 Dorchester Ave. Dorchester Codman Square Health 637 Washington St. Dorchester <i>Call for appointment</i>			<ul style="list-style-type: none"> Other homelessness prev. services Statewide homelessness policy and best practice advancement Advocacy on school issues Housing search Access to primary care thru field sites 		<ul style="list-style-type: none"> State-level policy expertise on homelessness and best practices

Project Hope

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Nancy Sullivan (617) 442-1880 x 221 nsullivan@prohope.org	550 Dudley Street Roxbury, MA Dudley Square location • Note: Agency traditionally has focused on Roxbury and Dorchester neighborhoods		• Tenant Families	• Families vulnerable to homelessness due to income related problems – i.e. insufficient income, job loss or lack of earning power	<ul style="list-style-type: none"> • Homelessness prevention focused on income and asset building strategies • Link households to workforce development • Intensive case management • Plans to maximize income potential 	<ul style="list-style-type: none"> • Workforce issues and income building • Job related linkages • Intensive case management model • Homeless & at-risk families • Immigrant families 	• Spanish
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Ruthie Gomez (617) 442-1880 x 219 rgomez@prohope.org	Silver Line: <ul style="list-style-type: none"> • Dudley Square Station • # 15 Bus from Dudley Multiple MBTA Bus Lines	HPRP services at Project Hope offices and in private homes			<ul style="list-style-type: none"> • Agency has comprehensive resources and programs for homeless and at-risk families • Links to workforce development and education resources to advance earning potential 		<ul style="list-style-type: none"> • Multi-cultural staff • Many native Spanish speakers on staff

Travelers Aid Family Services

Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Myra Ackerman (617) 542-7286 x 229 mackerman@tafsboston.org	727 Atlantic Ave. Boston, MA Easy walk from South Station <ul style="list-style-type: none"> Citywide Downtown office location next to South Station 		<ul style="list-style-type: none"> Families with children under age 18 	<ul style="list-style-type: none"> All families Families that require HPRP staff with clinical mental health training and skills (LICSWs) 	<ul style="list-style-type: none"> Crisis intervention Universal and clinical assessments Mainstream public benefits survey Budgeting, financial management Identification of causes of instability – medical, job loss etc Employment search and referral Housing search if needed 	<ul style="list-style-type: none"> Homeless and at-risk families Mental health issues Child protective custody issues Disability issues Protective custody issues 	<ul style="list-style-type: none"> Spanish Cape Verdean Creole
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Lindsay Baber (617) 542-7286 x 260 lindsayb@tafsboston.org	Red Line and Silver Line: South Station T	HPRP services at Travelers Aid offices			<ul style="list-style-type: none"> Housing search capacity Clinically trained staff (LICSWs) Housing programs for homeless Multi-services to end homelessness 		<ul style="list-style-type: none"> Trained MH clinicians Child protection

Urban Edge

Primary Contacts for Referrals	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Katie Provencher (617) 989-9309 kprovencher@urbanedge.org	1542 Columbus Ave. Suite 2 Roxbury, MA 02119 Note: Agency traditionally has focused on Roxbury and Dorchester and Jamaica Plain		<ul style="list-style-type: none"> Families In particular, families in assisted housing (i.e. Section 8, public housing) 	<ul style="list-style-type: none"> Families who live in assisted housing owned and operated by Urban Edge and their partner agencies Families “upstream” in slide towards homelessness 	<ul style="list-style-type: none"> Homelessness prevention early warning system and stabilization General multi-step homelessness prevention assistance Financial literacy education 	<ul style="list-style-type: none"> Issues in assisted housing (Section 8, public housing) General housing expertise Working with renters in properties going into foreclosure 	<ul style="list-style-type: none"> Spanish Creole Portuguese Tagalog (language of Philippines) Russian
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Leneva Penton (617) 989-9324 lpenton@urbanedge.org	Silver Line	HPRP services at Urban Edge offices in Roxbury			<ul style="list-style-type: none"> Foreclosure prevention program Leadership development programs First-time home-buying Financial fitness De-leading Real estate development 		<ul style="list-style-type: none"> Multi-cultural and multi-lingual staff

Rapid Re-Housing Providers

HomeStart							
Primary Contacts	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Gregory Grays-Thomas (617) 542-0338 X 242 Thomas@homestart.org	105 Chauncy Street Boston, MA 02111 -Downtown Crossing location -Citywide agency		<ul style="list-style-type: none"> Homeless Individuals (must meet the McKinney definition of homeless), particularly homeless individuals who are currently working or had a sudden loss of income 	<ul style="list-style-type: none"> Individuals with a minimum gross income of \$1,200 per month Individuals with extensive work history Individuals referred from case manager @ Pine Street Inn, hopeFound and St. Francis House Individuals who can transition to private market units 	<ul style="list-style-type: none"> Housing Search Housing Placement Follow-up stabilization services provided, with a focus on establishing sustainable tenancies 	<ul style="list-style-type: none"> Expertise in issues faced by persons with work history 	<ul style="list-style-type: none"> Spanish French
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		<ul style="list-style-type: none"> HomeStart has the capacity to take rapid re-housing referrals for the same target population from homeless shelters in Boston, Revere, Chelsea and Waltham with State HPRP funds.
Ashley Mann (617) 542-0338 X 243 mann@homestart.org	Red Line -Downtown Crossing Orange Line -Downtown Crossing -Chinatown	St. Francis House, hopeFound, Pine Street Inn, HomeStart				<ul style="list-style-type: none"> Every day M-F from 3p-4p a staff member will be available to take direct calls for initial assessment for the rapid re-housing program. Call 617-542-0338 to speak with the staff member of the day. 	

Span, Inc.

Primary Contacts for Referrals	Location		HPRP Population(s) Targeted	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competence s	Second Language(s) Capacity In-house
Primary: Laurie Bloom (617) 423-0750 X 162 lbloom@spanin c.org	105 Chauncy Street Boston, MA 02111 -Serving Greater Boston		<ul style="list-style-type: none"> Reintegrating clients of Span who have timed out of Span transitional housing, or treatment programs into which Span placed them. 	<ul style="list-style-type: none"> Existing Span clients, timing out of Span Transitional Housing, or treatment programs where Span placed them. 	<ul style="list-style-type: none"> Rapid Re-housing 	<ul style="list-style-type: none"> Reintegration Issues faced by ex-offenders 	<ul style="list-style-type: none"> Spanish Portuguese French Chinese (limited)
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery		<ul style="list-style-type: none"> Recently released ex-offenders (w/in 6 months post-release) may apply for Span reintegration services. 	Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Lyn Levy (617) 423-0750 llevy@spaninc.org	Red Line -Downtown Crossing Orange Line -Chinatown	Span's office			<ul style="list-style-type: none"> 		<ul style="list-style-type: none"> Multi-lingual staff

Technical Assistance Provider

Technical Assistance Program, Victory Programs, Inc.							
Primary Contacts for Referrals	Location		HPRP Audience	Appropriate Referrals	HPRP Services and Program Model	Special Expertise and Cultural Competences	Second Language(s) Capacity In-house
Liz Stewart (617) 927-0088 X 25 estewart@vpi.org	13 Isabella Street Boston, MA 02116		<ul style="list-style-type: none"> .All Boston HPRP sub-grantees 	<ul style="list-style-type: none"> DND may refer sub-grantees to Victory for HPRP assistance Sub-grantees may self-refer to Victory for HPRP TA 	<ul style="list-style-type: none"> Assess training needs Conduct & Coordinate training Develop tools & materials for administering HPRP Respond to sub-grantee HPRP questions via phone / email 	-Experience serving multi-ethnic, multi-racial populations and GLBT individuals	N/A
Secondary Contact in event Primary Contact is on Vacation or Out Sick	Public Transportation Access to Office	Location of HPRP Service Delivery			Other Complementary In-House Capacity Relevant to HPRP		Other Notable HPRP Staff Characteristics/ Capacity
Elizabeth Malloy (617) 927-0088 X 26 emalloy@vpi.org	Orange Line -Back Bay Green Line -Copley	-trainings to sub-grantees -available for phone consultation			<ul style="list-style-type: none"> Supportive housing experience, including HOPWA 		<ul style="list-style-type: none"> Certified HUD trainer