

## Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Transitional Assistance

MAURA T. HEALEY GOVERNOR KATHLEEN E. WALSH SECRETARY

KIMBERLEY DRISCOLL LIEUTENANT GOVERNOR JEFF McCUE COMMISSIONER

Online Guide Transmittal 2024-7 February 1, 2024

To: Department of Transitional Assistance Staff

From: ( KP Sarah Stuart, Associate Commissioner for Change Management

Cross Program: Language Updates for TAFDC parents who have additional requirements due to their age.

Overview

Re:

As part of the TAFDC Pathways to Work program redesign, the Department has made several changes to how economic assistance and engagement staff support clients in connecting to and participating in activities and meeting the work and school rules. This work also affects how these rules are operationalized for clients through language, procedural, and system changes.

The terms "Teen Parent" and "Young Parent" are being phased out of guidance as we change the language we use with families. "Parent Under 20" and "Parent Under 22" will now be used to identify parents who have additional requirements due to their age. These language changes provide clarity and avoid stigmatization. These changes took effect on August 14, 2023.

Also, The Teen Parent Living Program (TLP) is now known as the Young Parent Living Program (YPLP). All forms, brochures, and associated Online Guide pages have been updated to reflect this name change.

## **Purpose**

The purpose of this transmittal is to advise TAO staff that:

- TLP is now known as YPLP;
- "Teen Parent" and "Young Parent" are now known as "Parents under 20" and "Parents under 22" in order to identify parents' additional procedural and eligibility requirements due to their age within all Online Guide material, and
- Advise staff on updates to the school and living arrangement Online Guide pages for Parent Under 20, as well as updates on the consequences for not meeting those rules.

New Online Guide Pages **Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

Page: Parents Under 20 - Introduction

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

Page: SSS's Responsibilities for Parents Under 20

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

Page: Parents Under 20 School Rules

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

**Page:** Consequences for Not Meeting School Rules

New Online Guide Pages (Continued)

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

Page: Living Arrangement Rules

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20 **Page:** DCF YPLP Referral

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

Page: DCF YPLP Referral Process

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

**Page:** Parents Under 20 Living Independently

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

Page: Parents under 20 TAFDC Case Closing - SNAP Impact

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Parents Under 20

**Page:** Income from the Parents(s) of a Parent Under Age 18

Revised Online Guide Pages **Topic:** SNAP

**Book:** Group Homes

Page: Group Homes Overview

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Pregnancy **Page:** Pregnancy

**Topic:** Cross Program

**Book:** EBT

**Chapter:** Overview- Electronic Benefit Transfer (EBT) **Page:** Overview- Electronic Benefit Transfer (EBT)

**Topic:** Cross Programs **Book:** SSPS Payments

Chapter: SSPS Benefit Procedures
 Subchapter: Vendor Payments – Cash
 Page: Vendor Payment Introduction

**Topic:** Cross Programs **Book:** SSPS Payments

**Chapter:** SSPS Benefit Procedures **Subchapter:** Vendor Payments – Cash

Page: Vendor Payments Page-Prot.Pay

**Topic:** Cross Programs **Book:** SSPS Payments

**Chapter:** SSPS Invoice Procedures

Page: Types of Payment Issued by SSPS

Obsolete Online Guide Pages **Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

Page: Emergency Placement (E-Bed)

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

Page: Teen Parents - Introduction

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** Teen Parent Case Responsibilities

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** School Attendance Requirements

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

Page: Not Meeting School Attendance Requirements at App

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** Not Meeting School Attendance Requirements Ongoing

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

Page: Living Arrangement Requirement

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** Teen Parenting Program

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

Page: DCF Assessment Referral

Obsolete
Online Guide
Pages
(Continued)

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

Page: DCF TPP Referral and Assessment Process

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** Teen Parent Living Independently

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** Teen Parent TAFDC Case Closing - SNAP Impact

**Topic:** TAFDC

**Book:** Program Nonfinancial Requirements

**Chapter:** Teen Parents

**Page:** Income from the Parents(s) of a Teen Parent Under 18

## Questions

If you have any policy or procedural questions, after conferring with the appropriate TAO personnel, please have your Systems Information Specialists or TAO management email them to <u>DTA.Procedural Issues</u>.

Systems issues should be directed to the Systems Support Help Desk.